
**LOS ANGELES COMMUNITY COLLEGE
DISTRICT Contracts Office
770 Wilshire Boulevard, 6th Floor
Los Angeles, California 90017**

RFQ Number: REQUEST FOR PROPOSAL (RFP) NO. 21-10 DISTRICTWIDE SAFETY AND SECURITY SERVICES

Addendum Number: 3

Date: January 7, 2022

NOTICE TO PROPOSERS: THIS ADDENDUM SHALL BECOME PART OF THE RFP, AND PROPOSERS SHALL ACKNOWLEDGE, IN WRITING, RECEIPT AND INCORPORATION OF ALL ADDENDA AND CLARIFICATIONS IN THEIR RESPONSE. FAILURE OF THE BIDDER TO RECEIVE ADDENDA SHALL NOT RELIEVE THE BIDDER/PROPOSER FROM ANY OBLIGATION UNDER ITS BID/PROPOSAL AS SUBMITTED. THE BIDDER/PROPOSER SHALL IDENTIFY AND LIST IN ITS BID ALL ADDENDA RECEIVED AND INCLUDED IN ITS BID; FAILURE TO DO SO MAY BE ASSERTED BY THE DISTRICT AS A BASIS FOR DETERMINING THE BID NON-RESPONSIVE.

CLARIFICATION(S) REQUESTED BY POTENTIAL PROPOSERS:

NUMBER	QUESTION	EDUCATIONAL SERVICES CENTER RESPONSE
1	Who is the incumbent, and how long has the incumbent been providing the requested services?	This question is not relevant to being able to provide the best services and most advantageous value to the District.
2	What is the anticipated total contract value?	This question is not relevant to being able to provide the best services and most advantageous value to the District.
3	What are the current pay and bill rates?	This question is not relevant to being able to provide the best services and most advantageous value to the District.
4	To confirm, there is currently no private security agency providing services to the District, and services are exclusively being provided by the Los Angeles County Sheriffs Departments' Community College Bureau?	LACCD does not currently utilize a private security agency. Build LACCD utilizes private security agencies for construction projects under separate security contracts.

5	<p>If there is a contract between the District and the Los Angeles County Sheriffs Departments' Community College Bureau, may we please receive a copy?</p>	<p>Under the California Public Records Act Request, a request to inspect public records may be written or oral and may be delivered by mail or in person to the administrator in charge of the office where the record is maintained. The request form may be submitted by fax at (213) 891-2138, by email to cpra@laccd.edu or by mail as follows: Office of General Counsel Los Angeles Community College District 770 Wilshire Boulevard, Los Angeles, CA 90017</p>
6	<p>What was the start date of the initial contract?</p>	<p>This question is not relevant to being able to provide the best services and most advantageous value to the District.</p>
7	<p>What was the amount spent in the last 12 months?</p>	<p>This question is not relevant to being able to provide the best services and most advantageous value to the District.</p>
8	<p>What was the total spent in the last billed month?</p>	<p>This question is not relevant to being able to provide the best services and most advantageous value to the District.</p>

9	What was the amount spent on this contract last year?	This question is not relevant to being able to provide the best services and most advantageous value to the District.
10	What is the current bill rate for each position?	This question is not relevant to being able to provide the best services and most advantageous value to the District.
11	Are there any other rates billed separately (such as equipment, vehicles, etc.)	LACCD prefers consolidated billing of all security related costs. Please refer to RFP page 29 Cost Proposal section 1.2
12	What is the estimated total number of annual hours for this contract?	Please refer to RFP page 29 Cost Proposal section 1.1
13	Are there any significant modifications from the previous contract to the new one? For instance, an increase in hours, a change in guard type (e.g., armed vs unarmed), a need for additional resources?	LACCD is interested in increased unarmed security personnel supplemented by armed security personnel throughout the 24-hour time period. There is an increased focus on

		community engagement, performance metrics, associated reporting and accountability.
14	Are there any additional services that may be needed that are not listed in the RFP? For instance, the need of additional sites, seasonal required security, etc.	Security services for construction projects for Build LACCD as needed. Additional Build LACCD security services will be added under a separate contractual agreement. Additional staff may be necessary for special events on the college campuses.
15	Beyond the state and federal minimum wage, is there a prevailing wage, living wage ordinance, local mandated wage, or contract-specific wage?	LACCD follows LA County and LA City wage ordinances.
16	Is there a specific way you would like the response to be prepared? For example: bound, unbound, 3-ring binder(s), pages limits, paper type, etc.?	Please refer to Section 5 – Proposal Content and Format, pages 20-22

17	<p>RFP Page 29 1. "Cost Proposal" 1.2</p> <p>QUESTION A: Does the District have a preferred type of vehicle?</p> <p>If not, can the District provide the type of vehicle that the incumbent is providing?</p> <p>QUESTION B: How many vehicles are required?</p> <p>QUESTION C: What is the estimated annual mileage per vehicle?</p> <p>QUESTION D: What is the preferred vehicle size?</p>	<p>A. Current provider utilizes a combination of small SUV's and mid-size sedans. LACCD has provided golf carts and UTV's. LACCD requires that the provider provides all vehicles.</p> <p>B. Please refer to RFP page 29 Cost Proposal section 1.1 for estimate of security personnel on campus. Provider shall make determination of number of vehicles required. LACCD prefers the use of alternative vehicles that provide for greater accessibility to campus community.</p> <p>C. Marked patrol vehicle estimated 8,000 - 10,000 miles , per year, significantly less for alternative vehicle types.</p> <p>D. LACCD does not specify a vehicle size, but no sub-compact vehicles should be proposed. There is a need for the capacity for safe transport of at least one-two persons.</p>
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18	Is the current contract using vehicles? If yes, how many?	Yes, the current contract has vehicles of all types included in the contract. Current provides has 72 vehicles. Provider shall make determination of number of vehicles required. Proposals should indicate the appropriate number and type of vehicles to support the innovate staffing plans proposed.
19	How many vehicles are needed to support the account?	Please refer to RFP page 29 Cost Proposal section 1.1 for estimate of security personnel on campus. Provider shall make determination of number of vehicles required. LACCD prefers the use of alternative vehicles whenever possible, such as carts and all-terrain vehicles, and bicycles that provide for

		greater accessibility to campus community.
20	What type of vehicles?	The current provider utilizes a combination of small SUV's and mid-size sedans. LACCD has provided golf carts and UTV's in the past, but will be eliminating that support with the next contract. LACCD requires that the provider provides all vehicles.
21	How many average miles per year does each vehicle drive?	Marked patrol vehicle estimated 8,000 - 10,000 miles per year, significantly less mileage for alternative vehicle types.
22	Can Gas be billed separately?	LACCD requires a consolidated billing of all security related costs.

23	Are there any MWBE/VS/DBE or other goals for this project?	See Exhibit G, <u>and</u> page 34 of the RFP
24	May proposers provide a 2019 audited financial statement if our 2020 audited financial statement is not ready at time of submission?	Yes.
25	As we typically staff contracts with a mix of existing officers and new recruits, may we provide security officer-specific information upon award rather than at the time of submittal (e.g., proof of officer training)?	<p>Please refer to RFP Appendix A "Scope of Work" page 39, item number 32.</p> <p>Yes, provider must provide their core officer training curriculum upon submission.</p> <p>Provider shall provide proof of individual officer training of the LACCD specified courses as outlined in the RFP (listed below) as required within 60 days of initiating contract.</p>

		<p><i>“Provide proof of officer training to include but not limited to Sexual Harassment, First Aid/CPR, De-escalation, Mental Health Awareness/Autism, EMS/CIMS, Use of Force, Implicit bias, Cultural Competence, Procedural Justice, Active Assailant Response, Crowd Control/Management, Traffic Control within 60 days of initiating contract.”</i></p>
26	<p>We need to provide an investigator – How much investigation work is there?</p> <p>a. Would one 40-hour position per week suffice for the amount of investigations needed for the whole account?</p> <p>b. Where will this position be based or is there one investigator per campus?</p>	<p>One investigator for all campuses, 40 hours will initially suffice, with the stipulation to increase as needed. The Investigator will be located at security provider’s main facility.</p>
27	<p>Can you please provide job descriptions for the more complex roles you wish to have so we can ensure we find the right people to meet the expectations of the College security team?</p>	<p>LACCD identifies only three complex roles in the RFP: Project lead or security commander and two mid-level managers.</p>

		LACCD will not provide job descriptions, however provider must provide personnel with education and experience commensurate with that level of responsibility.
28	What equipment do we need to supply the armed and unarmed officers respectively?	Please refer to RFP Appendix A "Scope of Work." All required items are listed in the RFP and/or Appendix.
29	Will this be a unionized security team? If so which union? Will there be any incumbent personnel? If so we need the tenure and current pay rate for the security officers that we will be responsible for employing if selected.	RFP stated that employees must be unionized, but LACCD does not stipulate a specific union. No incumbent personnel will need to be considered as part of the proposal.
30	How should we bill for sick, vacation and healthcare?	LACCD requires a consolidated billing of all security related costs. The provider will need to consider all related

	<p>Can these be billed separately to ensure the college district doesn't pay for benefits that are not used and spend overspend?</p>	<p>supplemental employee costs and administrative overhead in their proposal, excluding overtime.</p>
<p>31</p>	<p>There is mention of having a radio system for the campuses – What do we need to provide for radios?</p> <p>a. How many radios and do we need to supply repeaters etc. please detail as thoroughly as possible so we understand exactly what we need to supply as this needs to be accounted for in our pricing, unless this can be billed separately as needed and once we know more about what is exactly needed?</p>	<p>Please refer to RFP Appendix A Sections:</p> <p>21. Ability to provide radio communications across all nine campuses and satellite facilities</p> <p>22. Demonstrate ability to operate in a Security Operations Center SOC 24 hours per day/7 days per week.</p> <p>23. Ability to provide a computer aided dispatch capable of documenting and reporting detailed reports for statistical enterprise data within 60 days of initiating contract.</p> <p>Provider required to provide all necessary equipment and capacity to provide for requirement in RFP noted above, includes radio equipment or</p>

		communication capacity, for personnel on duty.
32	How many bikes are needed at each location?	Provider shall make a determination of number of alternative vehicles required.
33	Is the district interested in looking for ways to use technology to reduce the dependency on officer costs and increase effective community support?	Yes, please refer to RFP, page 28 section 5.8. Technology cannot be used to replace staff 24 hours per day/7 days per week at each campus.
34	Are the officers required to wear body cameras? If so, what specifications are required and what models meet the standard requirements?	Yes, please refer to RFP, page 37, item 13: Ability to provide all body worn camera capability for security officers to include a video management system within 60 days of initiating contract. LACCD will not be specifying a manufacturer model. The provider will need to coordinate with the LACCD Director of Safety and Security to ensure the

		<p>system meets the stated objectives.</p>
<p>35</p>	<p>What training requirements does the district have and what training curriculum do you expect to see from a security proposal?</p>	<p>Please refer to RFP Appendix A, "Scope of Work" Page 39, item 32:</p> <p>Provider must provide their core officer training curriculum upon submission.</p> <p>Provider shall provide proof of individual officer training of the LACCD specified courses as outlined in the RFP (listed below) as required within 60 days of initiating contract.</p> <p>Provide proof of officer training to include but not limited to: Sexual Harassment, First Aid/CPR, De-escalation, Mental Health Awareness/Autism, EMS/CIMS, Use of Force, Implicit bias, Cultural Competence, Procedural Justice,</p>

		Active Assailant Response, Crowd Control/Management, Traffic Control within 60 days of initiating contract.
36	Will the district provide any training or orientation training? If so, how much is required? Is this billable at the time of the training or should we build that training pay into the bill rate?	Yes, LACCD's security liaison/s will provide training and orientation on LACCD security systems, protocols, and facilities. The provider will work with LACCD's security liaison(s) to determine the appropriate training requirements. Orientation training will be included in the contract.
37	Our legal team has asked to see Exhibits A and Exhibit B from the MSA contract document in the RFP (these were mentioned in the MSA but not provided). Please can you provide so they can fully review the MSA and provide redlines.	Under the California Public Records Act Request, A request to inspect public records may be written or oral and may be delivered by mail or in person to the administrator in charge of the office where the record is maintained. The request form may be submitted by fax at (213) 891-2138, by email to cpra@laccd.edu or by mail as follows: Office of General Counsel Los Angeles Community College District

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38	How do you want breaks to be conducted? Do some posts go dark or do all locations require all posts be covered for breaks by additional personnel or can they be covered with staff already onsite working posts?	Provider shall provide breaks per applicable labor code(s). The contract calls for a combination of fixed and mobile patrol posts. Provider will be required to work with LACCD's Safety and Security Director to determine applicable resource allocation.
39	Will the account be awarded to one supplier only or will it be broken up as needed to as many as the district deem appropriate?	It is the intent of the District to award a contract as the result of this RFP to the highest-ranked proposer(s). This may lead to one provider being awarded a single contract. However, at the absolute discretion of LACCD, multiple proposers may be considered for award and the District reserves the right to

		<p>apportion the requirements of this RFP among multiple service providers or to apportion all the services described in this RFP to a single provider if this is determined to be in its best interests. The District reserves the sole right to make this determination.</p>
40	<p>In selecting the right vendor for the district what is most important to the district for you to understand that the supplier will do the support the district in the way it envisions?</p>	<p>See Scope of Services in RFP.</p>
41	<p>What Security/Risk challenges do the current security/policing team current deal with day to day?</p>	<p>Refer to Scope of Services.</p> <p>Most of the incidents are related to a request for non-criminal assistance and escorts/information. A non-ranked list follows:</p> <p>Homelessness Mental Health crisis Burglary Vandalism Theft</p>

		<p>Campus engagement Inclusiveness and sense of security</p>
42	<p>What incidents have the security/policing team responded to in the last 12-24 months? And what sort of incidents did they see pre-covid?</p>	<p>Most of the incidents are related to a request for non-criminal assistance and escorts/information. A non-ranked list follows:</p> <p>Homelessness Mental Health crisis Burglary Vandalism Theft Campus engagement Inclusiveness and sense of security</p>
43	<p>If the average basic unarmed security officer working in the Los Angeles area is making approximately \$17 per hour for a normal unarmed security officer, where does the district see the skill level required for both the unarmed and armed positions? As this was traditionally policed by sworn law enforcement we need to understand what level of security officer/individual the district</p>	<p>LACCD expects personnel to have the requisite training and experience to perform the work as described in the RFP. Supervisors and managers shall have the necessary skills to properly direct</p>

	<p>feels is required for the locations moving forward. Is this a basic level officer or should we be looking for a higher level officer, potentially people who are retired LE or prior LE so we are providing a similar level of individual skill set as in the past (but without it being a sword department)?</p>	<p>and hold accountable the personnel assigned to the contract. Project lead must be capable of managing multiple priorities and a contract of this complexity.</p>
44	<p>Is this a low bid win?</p> <p>Or will the best proposal and program with a realistic price point for what the district is looking to achieve be awarded even if it is on the higher side?</p>	<p>Please refer to Section 6, Proposal Evaluation And Contract Award, pages 31-35</p>
45	<p>Are the overhead positions like investigator, meal break officers (if required), supervisors, administration and management teams billable or should they be built into the hourly officer rate?</p>	<p>LACCD requires a consolidated billing of all security related costs. Provider shall provide breaks and employees work-rights per applicable labor codes.</p>
46	<p>Will the district provide a security office at each location and an administration/management office for the management team so they are embedded within the districts culture and become a part of the college district culture to allow for a much higher standard of community security program?</p>	<p>A primary security office is available as a headquarters for the security provider and a security office is provided at each campus.</p>

47	<p>RFP Page 8 2.3 "Term of Contract" states "a contract period of three (3) years. The contract may be renewed for up to two (2) additional one (1) year terms for a maximum of five (5) years,.."</p> <p>QUESTION: Does the District have an estimated start date for the contract?</p>	<p>Commencement date is no later than July 1, 2022.</p>
48	<p>Page 24: Ability to generate reports as required by client administration</p> <p>Q: Can the District specify types of reports expected within this requirement (e.g. crime statistic, personnel attendance)?</p>	<p>LACCD requires the following but not limited to:</p> <ul style="list-style-type: none">• Personnel Deployment Schedules• Crime statistics and analysis• Clery reporting• Community Engagement• Campus Safety and Security Reports• CAD incidents• Workload analysis reports

49	<p>Page 27: Capacity to monitor video surveillance and all applicable LACCD alarms systems and communicate any potential or actual threats to security officers, local law enforcement agencies and college staff</p> <p>Q: How many cameras and alarms is the District operating that require monitoring in total and at each campus?</p> <p>Does the District intend for monitoring to occur 24/7 at each campus or at a central location, or both?</p> <p>Does the District have a pre-determined maximum monitoring ratio (cameras pro-actively monitored per security staff member) in mind?</p> <p>Will the video/alarm monitoring post(s) be a dedicated and focused duty assignment, or will personnel assigned to monitor cameras/alarms also be expected to staff the station desk for in-person encounters/inquiries, answer phone calls, etc.?</p>	<p>The district has approximately 1500 cameras throughout the nine campuses and satellite facilities. Each campus has the ability to monitor and control their individual camera system.</p> <p>Each campus must also monitor fire alarms, security alarms, panic alarms, blue phone campus emergency stations and access control systems.</p> <p>The cameras and all alarm systems and phone systems are currently monitored at each campus security office.</p> <p>It is the desire of the District to centralize all monitoring and phones to a Security Operations Center in the near future.</p>
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		<p>All systems must be monitored 24 hours per day/7 days per week and this assignment will be shared duty with other station related duties.</p>
<p>50</p>	<p>Page 27: Ability to develop—in partnership with LACCD—a standardized communication plan to provide notifications of incidents across all college campuses and to ensure efficiency, effectiveness, accountability and transparency</p> <p>Q: Will this be a mass notification system, any other specification LACCD is seeking with this notification plan?</p> <p>If this plan/system incurs cost, will it be at LACCD expense?</p> <p>Or, does this refer to a notification matrix for staff and management notifications when incidents occur on campuses – or both, internal and external notifications?</p>	<p>It is the intent of LACCD to consolidate to a district-wide notification system. These systems will be operated and maintained at no cost to the provider.</p> <p>Provider must provide a detailed internal communication process to ensure the District's leadership is informed of all safety and security related matters in a timely fashion.</p>

51	<p>Page 28: Ability to supplement and work in partnership with other security providers at all LACCD Build project sites and to have the capacity to scale resources as needed to meet the District's needs</p> <p>Q: Will the Proposer be acting in a liaison capacity or contractor – subcontractor relationship?</p> <p>What is LACCD's specific expectations within this specification?</p>	<p>Build LACCD may at their discretion enter into subcontractor agreements with LACCD's security provider.</p>
52	<p>RFP Page 28 4. "Project Management" 4.1 states "Capacity to provide multiple uniform options for officers (in consultation with LACCD)"</p> <p>QUESTION A: Does the client have a specific list of uniform items that should be provided to officers?</p>	<p>LACCD desires professional uniform options that are consistent with a higher educational setting, readily identifiable as security personnel.</p>
53	<p>RFP Page 28 5. "Technology"</p> <p>QUESTION A: Does the District have a specific list of equipment items that should be provided to officers?</p> <p>QUESTION B: Are there any other equipment requirements? If so, please list the equipment needed</p> <p>QUESTION C: Referenced section provides, "Ability to provide radio communications across all nine</p>	<p>Please refer to RFP providing all safety equipment including but not limited to firearms, mace/pepper spray, batons and handcuffs, as required by client. The provider must provide all equipment necessary to support the RFP.</p>

	<p>campuses and satellite facilities and their telephone system capabilities.”</p> <p>Will the District allow officers to utilize smartphones as substitutes for radios?</p>	<p>The District encourages use of centralized dispatch that provides for accountability and capturing data. The use of smartphones and other similar devices must meet the objective of providing streamlined communication and data collection throughout the footprint of the District.</p>
<p>54</p>	<p>Page 29: Armed security officers for dayshift - two for each campus location • Armed security officers for afternoon shift - two for each campus location • Armed security officers for early morning shift – one per campus</p> <p>Q: Could you please define classification of personnel LACCD is seeking within these positions? Any sworn law enforcement positions considered within these classifications?</p>	<p>LACCD will consider both sworn law enforcement and private security for these positions.</p>
<p>55</p>	<p>RFP Page 29 1. “Cost Proposal” 1.1</p> <p>QUESTION A: Can the District please provide HPW/Post Schedule for the officers? (i.e., only Mon-Fri 08:00-16:00, Mon-Sun 24/7, etc.)?</p>	<p>As stated in the RFP, the District is interested in innovative scheduling and deployment solutions that provide the highest level</p>

	<p>QUESTION B: Referenced section provides, "Armed security officers for shift relief for above stated positions"</p> <p>May Supervisors be utilized as relief force to cover officers when they take their rest and meal breaks?</p>	<p>of security at a competitive price. LACCD will not dictate a precise deployment matrix. Proposers are encouraged to be innovative in their approach to resource allocation, to achieve 24 hours per day/7 days a week coverage at each campus.</p>
56	<p>RFP Page 37 Appendix A: Scope of Work 6. "Must utilize a labor union."</p> <p>QUESTION A: Does this contract fall under a union?</p> <p>If so, please provide the CBA so all offerors can propose rates based upon the same assumptions.</p>	<p>The District does not specify a particular union, but employees must be represented by a union as required in the RFP.</p>
57	<p>Page 38: Deploy an electronic software reporting platform to produce – daily, weekly and monthly statistical reports within 60 days of initiating contract</p> <p>Q: Does the District have a specific electronic software sought for reporting?</p> <p>If so, what program and/or minimum specifications for reporting?</p>	<p>The District does not require a specific software solution. LACCD will consider appropriate software solutions that meet the stated requirement.</p>

<p>58</p>	<p>1. Page 38: Deploy a case management system to account for all injuries, incidents and offenses that occur to provide campus safety and security reports within 60 days of initiating contract</p> <p>Q: Does the District have a specific electronic software sought for reporting? If so, what program and/or minimum specifications for reporting?</p>	<p>The District does not require a specific software solution. LACCD will consider appropriate software solutions that meet the stated requirement.</p>
<p>59</p>	<p>Page 38: Demonstrate ability to operate in a Security Operations Center SOC 24/7</p> <p>Q: Please clarify exact duties the Security Operations Center will entail?</p> <p>What is the shift configuration?</p> <p>Minimum and maximum alarms and cameras monitoring?</p> <p>Minimum or maximum staffing expectation, whether this center also entails public contacts (e.g. answering campus calls—including the Blue Phones)?</p> <p>Any direct supervision/manager needed on site?</p>	<p>The District is desirous of establishing a 24 hours per day/7 days per week, security operations center (SOC). The SOC will provide computer-aided dispatch for all nine campuses and satellite facilities. The SOC will initially require staffing of 1-2 persons with appropriate relief. Provider’s SOC operators shall be responsible for the following but not limited to:</p> <p>Dispatching and updating incidents, coordinating</p>

Any preference for classification of staff sought for this model?

emergency response and associated notifications, service requests, monitoring security systems, providing assistance, guidance and information to campus community inquiries.

It is the intent of the District to integrate the following into the SOC:

**Camera Systems
Alarm Systems
Campus Phone Systems
Fire Alarm Systems
Panic and Emergency Phones
Access Control Systems.**

The appropriate level of personnel and supervision of the SOC will be established in consultation with the District's Safety And Security Director.

60	<p>2. Page 38: Ability to provide a computer aided dispatch capable of documenting and reporting detailed reports for statistical enterprise data within 60 days of initiating contract</p> <p>Q: Does the District have a specific electronic software sought for reporting?</p> <p>If so, what program and/or minimum specifications for reporting?</p>	<p>The District does not require a specific software solution. LACCD will consider appropriate software solutions that meet the stated requirement.</p>
61	<p>3. Page 38: Potential integration of autonomous robot technology solutions for patrol routes protection of campus property</p> <p>Q: Does District have a <i>specific</i> robot technology solution being considered for deployment?</p> <p>If so, what type and/or minimum specifications are preferred? Does district intend to procure (own or lease) and manage the robotics program or would this be entirely procured (own or lease) and managed by the security provider?</p>	<p>LACCD will consider appropriate technology solutions that meet the stated requirement. Innovative uses of technology that enhance safety and security and reduce costs are encouraged.</p>

<p>62</p>	<p>RFP Page 39 Appendix A: Scope of Work 32. "Provide proof of officer training to include but not limited to Sexual Harassment, First Aid/CPR, De-escalation, Mental Health Awareness/Autism, EMS/CIMS, Use of Force, Implicit bias, Cultural Competence, Procedural Justice, Active Assailant Response, Crowd Control/Management, Traffic Control within 60 days of initiating contract."</p> <p>QUESTION: Does the District have a desired minimum number of required training hours for security officers, or is this left up to the security provider's discretion?</p>	<p>All proposals must comply with state mandates for sworn peace officer or security officer certification.</p> <p>Provider must provide their core officer training curriculum upon submission.</p> <p>Provider shall provide proof of individual officer training of the LACCD specified courses as outlined in the RFP (listed below) as required within 60 days of initiating contract.</p>
<p>63</p>	<p>Page 39: Install an electronic patrol check-in software or other system to record the locations that officers inspect across the campus within 60 days of initiating contract</p> <p>Q: Is the District looking to have the security provider procure hardware and labor to install this equipment on District property and</p>	<p>LACCD intends to provide the security hardware and software to meet this requirement.</p>

	<p>exclusively manage ("own") the software and hardware?</p> <p>Or, is District intending to add this technology (be the owner of the hardware/software) and have security provider simply using the scanners daily to record patrol checks?</p>	
64	<p>Page 39: Establish a standardized policy, process and operational guidelines to address homeless individuals in and around the college campuses.</p> <p>Q: Is the District seeking to have security provider enact policies, processes and determine how best to operationalize the strategy to address homelessness on or near campuses?</p> <p>Or, will the provider make recommendations only?</p>	<p>The provider will be required to make recommendations and work with LACCD Safety and Security Director to develop policies, processes and determine how best to operationalize the strategy to address homelessness on or near campuses.</p>
65	<p>4. Page 40: Develop a strategic security plan that includes security technology improvements, performance metric goals and work streams.</p> <p>Q: Is the District seeking to have security provider solely to develop this plan?</p>	<p>Provider will be required to make recommendations and work with the LACCD Safety and Security Director to develop the safety and security plan.</p>

	Or, will the provider work collaboratively with District Security Director and/or make recommendations only?	
66	<p>Page 41: Demonstrated the ability to provide a security plan for the engagement of LACCD students that are unhoused and have access to college services and facilities.</p> <p>Q: Is the District seeking to have security provider enact policies, processes and determine how best to operationalize the strategy to address homelessness on or near campuses, or to just make recommendations to the District to consider enacting?</p>	Provider will be required to make recommendations and work with LACCD Safety and Security Director to develop policies, processes and determine how best to operationalize the strategy to address homelessness on or near campuses.
67	<p>Is LACCD considering student housing?</p> <p>Will this impact security service levels?</p>	No, LACCD is working with third party providers and does not have student housing on campuses nor is there any intent to do so at this time.
68	What are the address locations of the posts?	The links to each college campus are provided in the RFP on page 6.

69	<p>Will there be designated office space available for the Security Teams at each location? (Such as Office space/breakroom/lockers/showers/storage/etc.)</p> <p>Will the security provider selected have to pay for the space (if so what is that cost?), or will it be available for free?</p>	<p>The District will provide a security office at no cost to the security provider at all nine campuses that include all the amenities to operate a 24-hour security operation. In addition, the District will provide office space for the security operations headquarters.</p>
70	<p>Is there currently a SOC the selected provider can use?</p> <p>If there is one, is there one located at each of the 9 campuses, or is there 1 that oversees all locations?</p> <p>Or will the security provider need to create a SOC with the ability to monitor all current cameras the district has deployed across the campuses?</p>	<p>The District does not currently have an operational SOC. It is the desire of the District to establish a SOC that serves all nine campuses. The District will provide the space for the SOC and provide the funding and resources to integrate LACCD systems into the SOC.</p>
71	<p>Will the selected security provider have to hire all support positions related to the Clery Act compliance, or will the district have its own Clery officer(s) to manage any Clery Reportable offenses?</p>	<p>The security provider will be completely responsible for the collection and associated reporting of all data related to Clery reporting requirements. The District will designate a member of its staff to</p>

		coordinate with the security provider. The individual colleges publish their respective safety reports in coordination with the security provider.
72	Will the security provider need to be in charge of ASR's for the district, or would this be handled by a District employee with Security oversight and cooperation?	See response to question 71 above regarding Clery. The provider will be required to provide an annual safety and security report to the District detailing provider operations.
73	Will the security provider selected have an opportunity to work with/meet the current Department(s) during a transition period to gain information on the sites?	The District will provide for a transition period and staff to ensure the security provider that is selected will be prepared to assume their role.
74	Is there a preferred Labor Union the District would like security to partner with? Or can the security provider select its own labor union partner?	The District does not have a specific preference on the labor union that is selected by the security provider.

75	<p>The appendix for scope of work states: "Meet 24/7 coverage 365"... and pages 42 – 44 lists areas of coverage but it does not break down specific requirements i.e. a sample schedule of coverage with number of weekly (or daily hours) to be provided.</p> <p>Is this information known?</p>	<p>Refer to page 29 of RFP section 1.1. for minimum staffing requirements</p> <p>The District is interested in innovative scheduling and deployment solutions that provide the highest level of security at a competitive price. Any provider selected must have the ability to scale (increase or decrease in the service area) personnel allocations based on the needs of the district.</p>
76	<p>Are all campuses meant to have 24/7 coverage?</p>	<p>Yes, all campuses must have 24 hours per day/7 days per week, coverage by the security provider.</p>
77	<p>How many guards currently cover each campus per shift?</p>	<p>The District is interested in innovative scheduling and deployment solutions that provides the highest level of security at a competitive price.</p>
78	<p>How many armed and unarmed guards currently patrol the campus?</p>	<p>The District is interested in innovative scheduling and deployment solutions that provide the highest level of security at a competitive price.</p>

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