

## Los Angeles Community College District

Regular Business Meeting LACCD Board of Trustees Recovery Plan Update May 6, 2020

Francisco C. Rodriguez, Ph.D. Chancellor



## **EMERGENCY OPERATIONS CENTER (EOC)**

#### Novel Coronavirus Pandemic Initial Response Timeline

- Chancellor establishes COVID-19 Response Team on March 2; Team begins meeting weekly March 5
- California & L.A. County declare State of Emergency March 4
- LACCD Board of Trustees declare State of Emergency March 18, EOC goes into soft opening
- California and L.A. County Health Officials issue "Safer-at-Home" Orders
   March 19 (orders extended on April 10 until May 15 by County)
- Chancellor directs full activation of LACCD EOC on March 19, linking to all nine colleges' Incident Command Centers (ICC)
- EOC shifts to remote/online ops for health & safety on March 20
- Classes suspended, March 16 22; Spring Break
- Re-open March 30





## **EMERGENCY OPERATIONS CENTER (EOC)**

LACCD EOC established using FEMA-approved Incident Command System (ICS) structure

#### **COMMAND**

- EOC Director / Deputy Director
- Safety Officer
- Public Information Officer
- Legal
- External Relations Liaison
- Policy Unit

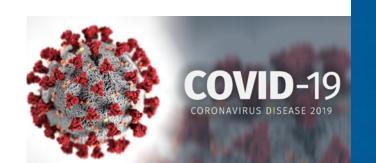
#### **SECTIONS**

- Operations (includes IT)
- Planning & Intelligence (includes HR)

INCIDENT COMMAND CENTERS-EOC LIAISONS

- Logistics
- Finance







- Shift to remote operations by all nine Colleges and ESC
- Track & respond to all self-reported COVID-19 incidents involving LACCD personnel & students, currently at more than 50 positive cases; 60 possible, 1 death
- Develop internal ticketing system and forms for workflow control, public information, ICS documentation and recovery
- Leverage mass ordering & inventory control for Personal Protection Equipment (PPE) and other supplies
- Develop closure protocols & security coordination with L.A.
   County Sheriff's Department Community College Bureau
- Identify essential services and essential personnel for oncampus access



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- Produce districtwide emergency public information and communications—news releases/statements; hundreds of social media posts; dozens of emails messages to faculty, students & staff
- Produce live, FB livestreams of LACCD public meetings via Zoom with ADA-compliant closed captions
- Monitor, analyze and advocate legislative actions at federal, state and local government, including daily briefings by Gov. Newsom, Mayor Garcetti & health officials
- Coordinate with the Foundation for the Los Angeles Community
   Colleges and the colleges' foundations for assistance to students



- Assist with large-scale faculty & staff training for Canvas, Zoom & ICS platforms for business & academic continuity
- Establish deep-cleaning processes for college & District facilities
- Create new professional development opportunities for LACCD personnel in remote formats
- Coordinate with BuildLACCD for building site security
- Report to Chancellor Cabinet 3x weekly; produce frequent Board updates



#### **EMERGENCY OPERATIONS CENTER**

**COVID-19 Update** 

Date: Sunday, May 3, 2020

Time: 1400 PST

Reporting Period: April 26 – May 2, 2020

Prepared by: William Boyer, LACCD Director of Communications and External Relations

LACCD COVID-19 Hotline (213) 221-5112 or coronavirus@laccd.edu

Website: www.laccd.edu/coronavirus

Facebook <a href="https://www.facebook.com/LACCD">https://www.facebook.com/LACCD</a>, @LACCD

Twitter <a href="https://twitter.com/laccd">https://twitter.com/laccd</a>, @laccd

Instagram https://www.instagram.com/laccd\_edu/\_laccd\_edu

#### LACCD STATUS SUMMARY

LACCD SITUATION SUMMARY: 1 All LACCD personnel continue to be reminded of the importance of self-monitoring and self-care. If feeling stressed, depressed or anxious and need to talk with someone, contact the free helpline by the Los Angeles County Department of Mental Health, <a href="https://dmh.lacounty.gov/get-help-now/24/7">https://dmh.lacounty.gov/get-help-now/24/7</a> Access Line: (800) 854-7771

Text "LA" to 741741

Or call the Employee Assistance Program (EAP) at (800) 327-0449

2 Chancellor Message to all LACCD personnel emailed Tuesday April 28, posted online, with reminder about Employee Assistance Program help for mental health:

http://laccd.edu/Documents/NewsDocuments/Chancellors%20Updated%20 Message%20to%20LACCD%20Community.pdf

EAP online a

 $\frac{\text{http://laccd.edu/Departments/HumanResources/Total-Wellness-Program/Pages/HR-ARFLbenefits.aspx}{}$ 

3 All colleges remain physically closed to the public, but are open on a remote basis for learning and business operations. Access is restricted to essential services worker only. New Safety Advisory from the EOC effective May 1, 2020, issued by email to all personnel Wednesday, April 29, and posted online

http://laccd.edu/Documents/NewsDocuments/Safety%20Advisory%20-%20Access%20to%20Colleges%20and%20District%20Facilities%20Final%20-%20Screen.pdf



- Distribute technology resources to faculty, staff and students
- Provide procurement, contractual, business and legal services on emergency issues
- Facilitate COVID-19 drive through testing site at ELAC
- Track all COVID-19 emergency expenses





### Produce Numerous Districtwide Safety Advisories,

including:



#### LACCD EMERGENCY OPERATIONS CENTER SAFETY ADVISORY

**ESSENTIAL WORKER SOCIAL DISTANCING** 

April 17, 2020



#### LACCD EMERGENCY OPERATIONS CENTER SAFETY ADVISORY

ON-CAMPUS ACTIVITIES & EVENTS DURING THE 2020 CORONAVIRUS PANEDMIC
April 28, 2020

Effective: May 1, 2020

No on-campus activities/events will be available at any of the nine LACCD colleges, including City, East, Harbor, Mission, Pierce, Southwest, Trade-Tech, Valley and West, plus the ELAC South Gate Campus, the Van de Kamp Innovation Center, Mission's Sunland-Tujunga Satellite and the District Office. There will be no gatherings of more than two (2) people and those people are expected to exercise social distancing of at least six (6) feet apart.

If something must be distributed on campus or at a District facility, there can be no direct contact and the distributor-distributee must be at least 15 feet apart, such as one who drives up in a vehicle, pops the trunk open, and the distributor drops the pick-up in the trunk.

Any exception to this policy may only be approved by the College President or the appropriate site authority on a single case basis and must comply with all applicable Executive Orders, Public Health Orders and District policies and procedures.

This Safety Advisory will remain in place until further notice.

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#### INTRODUCTION

In order to further reduce the spread of COVID-19 among the Los Angeles Community District's facilities and colleges, including satellite campus facilities and the District's Educational Services Center, the District is enforcing this Essential Worker Social Distancing Protocol, which is adopted from the Los Angeles County Department of Public Health Social Distancing Guide published April 6, 2020 online at:

http://publichealth.lacounty.gov/media/Coronavirus/GuidanceSocialDistancing.pdf

#### NOTE:

ALL LACCD facilities and colleges are physically closed to all but essential workers. Protective cloth face coverings are mandatory upon entry for all personnel. Security personnel will be equipped to provide limited personal protective equipment (PPE) to essential workers, but are authorized to restrict access to District facilities and colleges in the event such equipment is not available or persons seeking entrance to any LACCD facility or college do not already have their own PPE. This Advisory is subject to change and revision as further information becomes available.

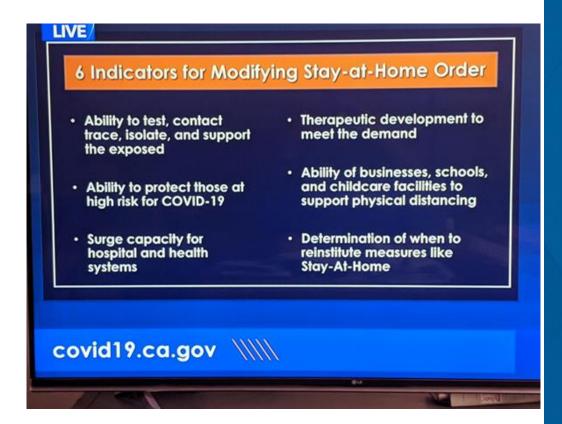
#### ESSENTIAL WORKER SOCIAL DISTANCING PROTOCOLS TO BE USED AT ALL TIMES WHILE ONSITE AT ANY LACCD FACILITY OR COLLEGE:

- Always keep in mind, "safer at home orders" to determine whether you need to be physically at any LACCD facility or college
- 2. Avoid public transportation services if possible
- 3. Avoid any place where more than 10 people are together
- 4. Maintain a minimum distance of at least six (6) feet apart from others
- 5. Limit your foreseeable exposure in small enclosed areas:
  - a. Take stairs instead of elevators or ride alone
  - b. Use phones, Zoom, text messages or emails to communicate to coworkers
  - c. Do not meet in small conference rooms
  - d. Be mindful of narrow corridors and portals; wait for others to pass
  - e. Plan your routes in advance to the extent possible to avoid others
  - f. Consider only one person at a time in restrooms, where possible.



## Recovery Plan Part of Overall Pandemic Response:

- Follow Stages & Guidance from State & County
- Organized by EOC functions with ICC interface
- County Health indicated Safer-at-Home guidance to be modified May 15

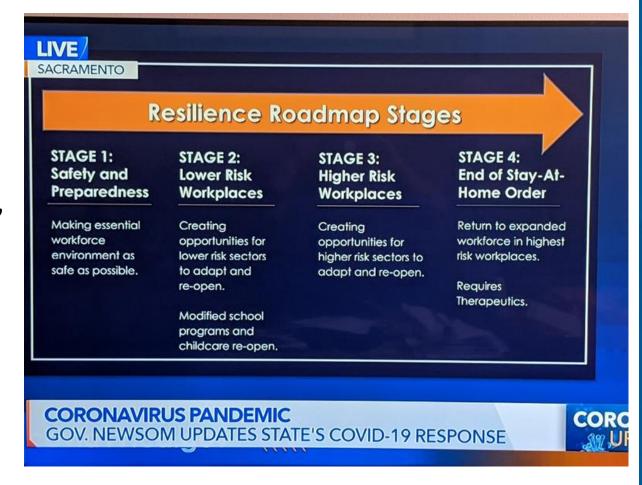




# OS ANGELES COLLEGE

#### Recovery Plans by State:

- Gov. Newsom says
   May 5 that areas of
   State may move into
   Stage 2 by May 8
- "Guarded Optimism"
- L.A. could go slower being Ground Zero for state's pandemic
- Schools so far <u>NOT</u> included in Stage 2



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#### Key Elements of Four Stages for LACCD

- **Stage 1**: current operations, approximately 90 percent remote for academic and business ops
- Stage 2: return to in-person for very limited number of courses and possibly some business services
- Stage 3: increase in-person instruction and services
- Stage 4: congregating activities allowed "normal"

#### LACCD remains in Stage 1, as of May 6, 2020

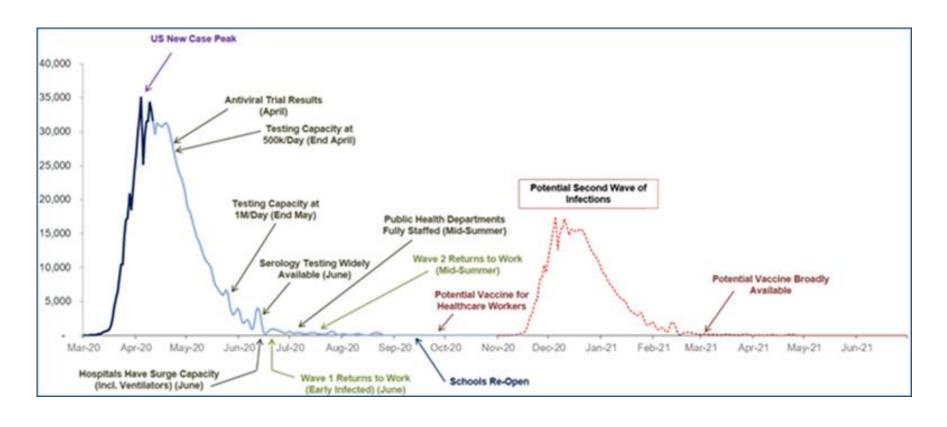


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Recommendations from L.A. County Dept. of Public Health Director Dr. Barbara Ferrer for LACCD Stage 2

- Very limited access in Fall
- No contact spectator events sports; large lectures, concerts, theater, large dining halls; "college life" crowd gatherings
- Colleges must have adequate supplies of PPE, hand sanitizers, cloth face coverings
- Ability to track, report and address COVID-19 cases and outbreaks
- Be aware of possible Second Wave of Virus

Be aware of possible Second Wave—late 2020; early 2021 in tandem with regular flu season









Important to remember no specific timelines or duration for any stage—driven by data and circumstances

- Stage 1: current status triggered by Stay at Home and Safer at Home orders; expect modifications soon
- Stage 2: health orders modified by County Health for limited in-person instruction; strict social distancing. Stage 2 announcement by Governor did not include schools yet
- **Stage 3:** triggered by data allowing schools/colleges to increase in-person instruction
- Stage 4: likely to occur only with access to dependable therapeutic treatments and vaccine

#### LACCD RECOVERY PLAN DETAILS

# OS ANGELES DE LA COMMUNITA Y COLLECT

#### Stage 1: current status since early March, 2020

- By March 30, more than 90% of all instruction, student support services ad business operations in remote delivery
- Very limited on-campus access for essential services

## Stage 2: very limited in-person presence at colleges and District facilities -- PLANNING THIS STAGE NOW

- First priority are Spring courses that could not convert
- LACCD will be responsible if any outbreak occurs
- PPE, social distancing & all health protocols to be followed
- All operations that can be done remotely will remain remote

#### LACCD RECOVERY PLAN DETAILS

#### Stage 3: Increase in-person presence at colleges & District facilities

- Hard to convert courses offered in-person
- Some sports/performing arts but still no large spectator groups
- Return of some in-person student & business services
- PPE /distancing/testing/tracking further modified

#### Stage 4: All orders lifted

- Effective therapeutics, vaccine achieved for widespread use
- Return to congregating activities such as spectator sports, special events, large lectures, concerts, theater arts





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#### Key Challenges to Overcome:

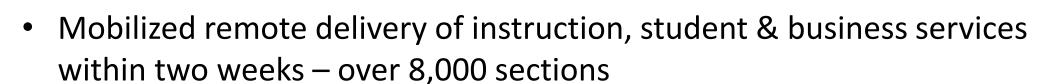
- Hard-to-convert courses: clinicals, laboratories & other hands-on courses for costuming, agriculture, automotive, theater arts, etc.
- Impact & recovery of emergency reserve and ending balances
- Severe fiscal impact for Fiscal Year 2021 and beyond?
- Continued health risks to students, faculty and staff and surrounding communities in Stages 2 – 3
- Increased cost of instruction in Stages 2 3
- Devastated economy

#### Positive Response from Our Students!!!





#### **MILESTONE ACHIEVEMENTS:**



- Provided professional development for nearly 4,000 faculty & staff
- Garnered significant philanthropic & community support—over \$1.7M in six weeks
- Created successful partnership with L.A. County for ELAC drive-thru testing site
- Provided amazing IT support effort hardware & software, tech support
- Developed consistent protocols for cleaning & HR issues
- Developed efficient disease response tracking & protocols
- Appointed to key Leadership roles for Chancellor with city, county and state for recovery/re-opening planning



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Virtual Recognition Ceremony:

"Resilient Times for Brilliant Minds"





#### "We Got This!





