How to clear your Cache

Desktop browsers

Chrome

1. In the browser bar, enter:

   `chrome://settings/clearBrowserData`

2. At the top of the "Clear browsing data" window, click `Advanced`.

3. Select the following:

   o `Browsing history`

   o `Download history`

   o `Cookies and other site data`

   o `Cached images and files`

   From the "Time range" drop-down menu, you can choose the period of time for which you want to clear cached information. To clear your entire cache, select `All time`.

4. Click `CLEAR DATA`.

5. Exit/quit all browser windows and re-open the browser.

Firefox

1. From the `History` menu, select `Clear Recent History`.

   If the menu bar is hidden, press `Alt` to make it visible.

2. From the `Time range to clear:` drop-down menu, select the desired range; to clear your entire cache, select `Everything`.

3. Next to "Details", click the down arrow to choose which elements of the history to clear; to clear your entire cache, select all items.

4. Click `Clear Now`.

5. Exit/quit all browser windows and re-open the browser.

Microsoft Edge

1. In the top right, click the Hub icon (looks like star with three horizontal lines).

2. Click the History icon (looks like a clock), and then select `Clear all history`.

3. Select `Browsing history`, then `Cookies and saved website data`, and then `Cached data and files`. Click `Clear`.

4. After the "All Clear!" message appears, exit/quit all browser windows and re-open the browser.

Internet Explorer 11

Note:

On January 12, 2016, Microsoft ended support for Internet Explorer versions prior to version 11 . UITS strongly recommends that you upgrade to a new operating system if your current system does not support Internet Explorer 11.

1. Select `Tools > Safety > Delete browsing history...`.

   If the menu bar is hidden, press `Alt` to make it visible.

2. Deselect `Preserve Favorites website data`, and select:

   - `Temporary Internet files` or `Temporary Internet files and website files`

   - `Cookies` or `Cookies and website data`

   - `History`

3. Click `Delete`. You will see a confirmation at the bottom of the window when the process is complete.

4. Exit/quit all browser windows and re-open the browser.

Opera

1. From the `Opera` menu, select `Settings`, then `Privacy & Security`, and then `Clear browsing data...`.

2. In the dialog box that opens, from the "Obliterate the following items from:" drop-down menu, select `The beginning of time`.

3. Select the following:

   - `Browsing history`

- o `Download history`

- o `Cookies and other site data`

- o `Cached images and files`

4. Click `Clear browsing data`.

5. Exit/quit all browser windows and re-open the browser.

Safari 8 and later

1. From the `Safari` menu, select `Clear History...` or `Clear History and Website Data...`.

2. Select the desired time range, and then click `Clear History`.

3. Go to `Safari > Quit Safari` or press `Command-Q` to exit the browser completely.