



FOR IMMEDIATE RELEASE

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ALL LACCD STUDENTS ADVISED TO GO TO CANVAS LINK PRIOR TO MARCH 30

LOS ANGELES – All Los Angeles Community College District (LACCD) students are advised to become familiar as soon as possible with the Canvas learning platform before their online classes start March 30, 2020. LACCD and its nine colleges are working full speed to shift as many classes and support services as possible to online environments that will help provide students with a continuity of education and success effective March 30, 2020.

All LACCD students are advised to take steps now, before March 30, to click on the "Getting Started" link at <https://community.canvaslms.com/docs/DOC-18585-getting-started-with-canvas-as-a-student> and to also review the online student guide for Canvas at <https://community.canvaslms.com/docs/DOC-10701-canvas-student-guide-table-of-contents>.

Students should also visit the "Distance Learning" webpages at their home college for additional resources. There are also many useful YouTube videos available on this topic, including <https://www.youtube.com/user/CanvasLMS>.

Meanwhile, key student services such as Financial Aid, DSPS/OSS, EOP&S, Admissions & Records, International Student Center and Counseling will be responding to your questions using instant messaging with virtual chat on your student portal.

To access a staff member or Academic Counselor, logon to the [SIS student portal](#), [MyCollege.laccd.edu](#). Click on the "Online Counseling and Live Chat" tile. If you forgot your password to log on to your SIS portal, call the toll free number at (844) 695-2223, Monday through Friday, 8 a.m. to 6 p.m.

Once on the portal, select the department you would like to contact from the left-hand menu. When the page opens, students will see the options available with the employee's information on it. Additional services as quickly as possible, so check back frequently if you don't find the person or department you need.

Once the student locates the person to chat with, click on the "Knock on Door" tab. The representative will be alerted that a student is waiting, or there will be a message letting you know if the person is online or offline. Hours of operation will vary by college and department. Continue to look online at www.laccd.edu/coronavirus for the latest updates from the District.

We are all in this together and we are here to help you. If any student is having any difficulty accessing the class materials or maintaining enrollment as a result of the COVID-19 coronavirus, we want to know! **Call the Help Desk info above for help.** Please also click on the "Online Counseling & Live Chat" link and keep your Counselor and home college informed about your academic progress and any personal needs you may need help with resolving.

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About the Los Angeles Community College District

We are the Colleges of Los Angeles! LACCD (www.laccd.edu) is the nation's largest community college district, educating about 250,000 students annually at its nine colleges that serve the residents of more than 36 cities and communities from 900 square miles of Los Angeles County. Since 1969, the District has been providing an important learning pathway for students seeking transfer to four-year colleges or universities while also offering two-year degrees and certificated training programs to Southern California's diverse workforce in many specialized trades and professions. Follow us on Facebook, <https://www.facebook.com/LACCD>, @LACCD, and on Twitter, <https://twitter.com/laccd> @laccd and Instagram, https://www.instagram.com/laccd_edu/ @laccd_edu.

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