

CITY OF LOS ANGELES

CALIFORNIA

ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT

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DATE: September 18, 2013

TO: John Hughes, Chair
Workforce Investment Board Policy & Oversight Committee

Diana Peterson-More, Chair
Workforce Investment Board Training & Supportive Services Committee

FROM: Jaime H. Pacheco-Orozco, Director
Workforce Development System *J. Pacheco for JP*

SUBJECT: REPORT BACK ON THE ECONOMIC AND WORKFORCE DEVELOPMENT DEPARTMENT'S PLAN TO RELEASE A REQUEST FOR PROPOSALS (RFP) TO SELECT WORKSOURCE CENTER/AMERICA'S JOB CENTER OF CALIFORNIA OPERATORS TO PROVIDE WORKFORCE DEVELOPMENT RELATED SERVICES BEGINNING JULY 1, 2014

REQUESTED ACTION

This item is for information only and requires no action.

BACKGROUND

The Year 14 Workforce Investment Board (WIB) Annual Plan, adopted by the WIB on May 30, 2013, authorized the former Community Development Department (CDD) to issue a Request for Proposals (RFP) for new WorkSource Center (WSC) operations to commence service delivery January, 2014. The WIB Annual Plan outlined new program elements that would be incorporated into WSC operator agreements and a newly designed WSC System, including 1) Training Expenditure Requirement; 2) Ten Percent Veterans Enrollment Requirement; 3) Integrated Service Delivery Model; 4) Priority Services to Vulnerable Populations; and 5) Leverage Resource Requirements.

STATUS

The release of the RFP was postponed to provide the new Economic & Workforce Development Department (EWDD) sufficient time to complete its restructuring. The EWDD has a new timeline for its procurement that will result in the selection of new WSC operators who will begin service delivery under a redesigned WSC System July 1, 2014.

| No. | Task | Target Completion: |
|-----|------------------------------------|------------------------------|
| 1 | Issue RFP | October 1, 2013 |
| 2. | RFP Submission | December 13, 2013 |
| 3. | Release of Funding Recommendations | January 31, 2014 |
| 4. | Presentation to the WIB | March 2014 |
| 5. | Council / Mayor Approval | April 2014 |
| 6. | Transition to New System | May 1, 2014 to June 30, 2014 |
| 7 | Program Start | July 1, 2014 |

As indicated above, the RFP, which is being prepared by EWDD, will be released no later than October 1, 2013. No further delays in its release are anticipated.

WorkSource Center Redesign Vision

The overarching principals of the anticipated WSC System remain consistent with what was reviewed and approved by the WIB in the Year 14 WIB Annual Plan. As summarized below, the newly designed WSC System will result in five key innovations:

- 1) A WSC System focused on developing Career Pathways opportunities in high-demand industry sectors and occupations leading to living wage employment;
- 2) New technologies and web-based applications to better serve job seekers and business / employers;
- 3) An Integrated Service Delivery Model that will require WSCs to enroll all eligible participants;
- 4) Strategic Partnerships with education, employment training, and social-service providers to provide more comprehensive, wrap-around services for job seekers and leverage additional investments;
- 5) Increased service levels for vulnerable populations (e.g., Returning Veterans, Individuals with Disabilities, Limited English Proficient Persons, Individuals Experiencing Homelessness, Mature/Older Workers, Ex-Offenders, and Non-Custodial Parents) through mandated minimum contract service levels.

JHP:GR

Attachments: Attachment A: WorkSource Center System Redesign Vision
Attachment B: WorkSource Center RFP Timeline
Attachment C: Current WorkSource Center Operators