



The Los Angeles Community College District  
Invites Applications for the Position of

# Chief Information Officer

The Los Angeles Community College District (LACCD), the largest community college district in the nation, seeks an experienced, innovative and collaborative leader to serve as Chief Information Officer (CIO). Reporting to the Vice Chancellor of Finance and Resource Development, the CIO will oversee the transformation and delivery of IT technology services at the District's nine colleges and Educational Service Center supporting administrative, student services and academic functions, foster innovation, and guide the institution to discover new ways to use technology to support its mission.

## About the LACCD

The nine accredited colleges of the LACCD serve the residents of more than 36 cities and communities throughout 900 square miles of Los Angeles County. The District educates over 250,000 full and part-time students, and has a 2018/19 annual budget of \$5.8 billion.

The Mission of the Los Angeles Community College District is to foster student success for all individuals seeking advancement, by providing equitable and supportive learning environments at our nine colleges. The District empowers students to identify and complete their goals through educational and support programs that lead to completion of two or four-year degrees, certificates, transfer, or career preparation. In doing so, the District fulfills its commitment to the community to improve the social welfare of the region, to enhance the local economy, to close persistent equity gaps, and to prepare future community leaders.

Over the next five years, LACCD will encounter multiple changes and opportunities that are impacting the community college landscape. A new funding formula, the development and integration of the State Chancellor's Office Vision for Success, Guided Pathways and the implementation of Assembly Bill 705, which requires the placement of students into college-level English and Math courses based on high school performance, are vivid examples. Change, however, brings about opportunity for the greater benefit of student success. As such the District is implementing a five-year

## Key Priorities

strategic plan. The next CIO will be instrumental in providing the requisite technology services and solutions in support of the Chancellor's five strategic goals:

1. Access to Educational Opportunities
2. Premier Learning Environments
3. Student Success and Equity
4. Organizational Effectiveness
5. Fiscal Integrity

The Chief Information Officer (CIO) is the principal technology leader for the District and is responsible for the vision and leadership of information technology. The CIO will lead the transformation of the IT organization of approximately 160 staff (located at the Colleges and in the District Office) and manage an annual operating budget of nearly \$15 million. The CIO will guide the investment of \$400 million in bond funds to support infrastructure upgrades across all campuses and the Educational Services Center. The CIO will fulfill the IT mission and provide the products and services that faculty, students, and administrative departments depend upon for their various teaching, learning, student support, and business needs while bringing a deep understanding of future technology trends and acting as a proactive advisor/consultant to help constituents anticipate problems and develop solutions. Working in close collaboration with college campus leadership, the CIO will ensure that technology talent is appropriately structured to deliver services in an efficient and effective manner across the District. Specifically key priorities for the CIO will be to:

- Develop a district-wide IT strategy aligned with the District's Strategic Plan with clearly defined outcomes and metrics for measuring success;
- Redesign the current IT organization structure and staffing model across the district to facilitate improved service delivery (including a clear delineation of services between the Educational Services Center and college-level IT);
- Establish and align a district wide IT funding model that addresses current shortfalls both in terms of capital refresh and ongoing operations;
- Refine and optimize the IT governance model to clarify committees, membership, decision rights and escalation paths to prioritize IT initiatives and manage resource demand;
- Design a new support center model that provides tiered support to both ESC and the nine individual colleges;
- Select and implement an appropriate IT service management tool including a service catalog and transparent cost model;
- Consolidate data centers and distributed server facilities while considering a longer term cloud strategy and establishing a disaster

## Qualifications

recovery plan;

- Conduct a comprehensive review of the applications portfolio and rationalize applications in effort to reduce costs, eliminate redundancy and improve support;
- Lead the acquisition and implementation of a new Fiscal, Payroll and Human Resources Enterprise Resource Program (ERP) with the eventual goal of a single Enterprise Resource Program inclusive of the Student Information System currently a separate ERP;
- Based on a one to five year comprehensive Tactical Plan and Roadmap currently in development, consider and implement recommendations as set-forth.

The CIO will have the following minimum required qualifications:

- Bachelor's degree from an accredited institution of higher education;
- AND**
- Ten years of recent experience at a senior management level (Deputy, AVP, Director) with responsibility for directing a major division of an information technology organization in a large, complex decentralized organization in the public or private sector.

The ideal candidate will also meet the following preferred qualifications:

- Progressive leadership experience managing cross-functional teams in complex organizations including accountability for strategic planning, consensus building, organizational leadership, and technical performance;
- Leadership approach that is engaging, imaginative, and collaborative, with a sophisticated ability to work with other leaders to set the best balance between technology strategies and other priorities of the District;
- In-depth understanding of an academic environment, the roles and relationships of the students, faculty, staff, College Presidents, Chancellor, and Board of Trustees and third-parties, and the diverse needs for technical support;
- Demonstrated success working with complex elected and staff leadership models;
- Demonstrated success managing and leading change in a complex, collaborative organization;
- Demonstrated ability to use technology to translate client/institutional needs into workable business solutions;
- Experience directing multiple complex technology projects including proposal formulation, budget setting, contract negotiations, project planning and implementation, managing staff, and problem solving;
- Significant understanding of information technology solutions and services and their applicability within an academic environment;

## Application Process

- Highly collegial, consultative, and non-hierarchical management style, the ability to develop and sustain collaborative relationships with faculty, staff and senior administrators, and demonstrated commitment to equal opportunity and creating an inclusive excellence environment;
- A combination of technical experience, business skills, and emotional intelligence;
- Excellent oral and written communication skills; and
- Advanced degree.

For full consideration please submit cover letter and resume to [LACCD@itleadersearch.com](mailto:LACCD@itleadersearch.com) by March 8, 2019. Position will remain open until filled. The final candidate will have to successfully pass a background check. Please direct all inquiries or nominations for this position to Next Generation Executive Search Managing Partners: Mary Beth Baker at [mbobaker@itleadersearch.com](mailto:mbobaker@itleadersearch.com) or Phil Goldstein at [philgoldstein@itleadersearch.com](mailto:philgoldstein@itleadersearch.com).

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*LACCD is an Equal Opportunity Employer and does not discriminate against persons on the basis of race, religion, color, ancestry, age, disability, genetic information, gender, gender identity, gender expression, marital status, medical condition, national origin, sex, sexual orientation, covered veteran status, or any other protected status.*

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