

ABOUT THE LACCD STUDENT SURVEY

The LACCD Student Survey was administrated online in the Spring 2021 term. The survey population included LACCD credit students currently enrolled as of Spring 2021 census. The survey was open for about three months, from March 2 through May 31, 2021. A total of 4,313 individuals completed the survey, out of 81,147 invitations sent, which yielded a 5.3% response rate and an 1.5% margin of error (CI95%).

The general goal of the beinannual LACCD Student Survey is to support institutional effectiveness, which includes understanding student needs (especial for student groups who are disproportionately disadvantage in higher education), informing planning, accreditation, support grant development, and improving our services to students. The survey is divided in several sections that include information on: Student Information, Educational Goals, Educational Plans, Financial Resources, College Services, Remote Learning Experiences, and Academic Experiences. Please note that the survey was modified from previous versions in order to account for the change to remote learning environments due to the COVID-19 Pandemic.

STUDENT INFORMATION

Which LACCD College do you consider to be your primary/home college?

City	698	16.2
East	990	23.0
Harbor	223	5.2
Mission	298	6.9
Pierce	650	15.1
Southwest	155	3.6
Trade-Tech	421	9.8
Valley	574	13.3
West LA	304	7.0
	4,313	100.0

Are you also enrolled in any of the following:

High school

Yes	67	1.6
No / No Answer	4,246	98.4
	4,313	100.0

Are you also enrolled in any of the following:

Another LACCD College

Yes	786	18.2
No / No Answer	3,527	81.8
	4,313	100.0

Are you also enrolled in any of the following:

Other 2-year college (outside of LACCD)

Yes	191	4.4
No / No Answer	4,122	95.6
	4,313	100.0

Are you also enrolled in any of the following:

Non-credit class(es)

Yes	270	6.3
No / No Answer	4,043	93.7
	4,313	100.0

EDUCATIONAL GOALS*1A. How much did each source of information impact your decision to enroll at this college?***Newspaper, radio, or television advertisement**

Very Much	291	6.7
Some	477	11.1
Very Little	382	8.8
Not At All	1,896	44.0
Not Applicable	1,078	25.0
No Answer	189	4.4
	4,313	100.0

*1B. How much did each source of information impact your decision to enroll at this college?***High school advisor, counselor, or teacher**

Very Much	887	20.6
Some	645	15.0
Very Little	290	6.7
Not At All	1,379	32.0
Not Applicable	912	21.1
No Answer	200	4.6
	4,313	100.0

*1C. How much did each source of information impact your decision to enroll at this college?***College representative or recruiter coming to my high school**

Very Much	583	13.5
Some	477	11.1
Very Little	306	7.1
Not At All	1,663	38.5
Not Applicable	1,065	24.7
No Answer	219	5.1
	4,313	100.0

*1D. How much did each source of information impact your decision to enroll at this college?***College or District website (e.g., class schedule, catalog, program information)**

Very Much	1,496	34.7
Some	943	21.8
Very Little	301	7.0
Not At All	900	20.9
Not Applicable	492	11.4
No Answer	181	4.2
	4,313	100.0

*1E. How much did each source of information impact your decision to enroll at this college?***Family or friends**

Very Much	1,748	40.6
Some	858	19.9
Very Little	294	6.8
Not At All	777	18.0
Not Applicable	510	11.8
No Answer	126	2.9
	4,313	100.0

	N	Percentage
<i>1F. How much did each source of information impact your decision to enroll at this college?</i>		
Current or former students		
Very Much	1,202	27.9
Some	750	17.4
Very Little	287	6.7
Not At All	1,196	27.7
Not Applicable	687	15.9
No Answer	191	4.4
	4,313	100.0
<i>1G. How much did each source of information impact your decision to enroll at this college?</i>		
Workplace notice, program, or employer's recommendation		
Very Much	487	11.3
Some	447	10.4
Very Little	311	7.2
Not At All	1,835	42.5
Not Applicable	1,015	23.5
No Answer	218	5.1
	4,313	100.0
<i>1H. How much did each source of information impact your decision to enroll at this college?</i>		
Social Media		
Very Much	402	9.3
Some	466	10.8
Very Little	378	8.8
Not At All	1,908	44.2
Not Applicable	927	21.5
No Answer	232	5.4
	4,313	100.0
<i>1I. How much did each source of information impact your decision to enroll at this college?</i>		
College information mailed to my home (e.g., flyer, course schedules)		
Very Much	656	15.2
Some	632	14.7
Very Little	370	8.6
Not At All	1,629	37.8
Not Applicable	826	19.1
No Answer	200	4.6
	4,313	100.0
<i>1J. How much did each source of information impact your decision to enroll at this college?</i>		
Bus / Train Advertisement		
Very Much	236	5.5
Some	355	8.2
Very Little	344	8.0
Not At All	2,118	49.1
Not Applicable	1,039	24.1
No Answer	221	5.1
	4,313	100.0

2A. How important was each reason in your decision to enroll at this college?

Minimal admission requirements

Very Important	1,411	32.7
Important	1,326	30.8
Somewhat Not Important	379	8.8
Not Important	614	14.2
Not Applicable	414	9.6
No Answer	169	3.9
	4,313	100.0

2B. How important was each reason in your decision to enroll at this college?

Low cost

Very Important	2,778	64.4
Important	985	22.8
Somewhat Not Important	116	2.7
Not Important	136	3.2
Not Applicable	167	3.9
No Answer	131	3.0
	4,313	100.0

2C. How important was each reason in your decision to enroll at this college?

Specific educational program

Very Important	2,089	48.5
Important	1,125	26.1
Somewhat Not Important	311	7.2
Not Important	320	7.4
Not Applicable	303	7.0
No Answer	165	3.8
	4,313	100.0

2D. How important was each reason in your decision to enroll at this college?

Availability of courses for my program or educational goal

Very Important	2,731	63.3
Important	1,084	25.1
Somewhat Not Important	138	3.2
Not Important	111	2.6
Not Applicable	146	3.4
No Answer	103	2.4
	4,313	100.0

2E. How important was each reason in your decision to enroll at this college?

Availability of courses that fit my schedule

Very Important	2,865	66.4
Important	973	22.6
Somewhat Not Important	123	2.9
Not Important	110	2.5
Not Applicable	117	2.7
No Answer	125	2.9
	4,313	100.0

	N	Percentage
2F. How important was each reason in your decision to enroll at this college?		
Close to home or work		
Very Important	2,634	61.1
Important	883	20.5
Somewhat Not Important	223	5.1
Not Important	190	4.4
Not Applicable	263	6.1
No Answer	120	2.8
	4,313	100.0
2G. How important was each reason in your decision to enroll at this college?		
Availability of public transportation		
Very Important	1,613	37.4
Important	767	17.8
Somewhat Not Important	338	7.8
Not Important	700	16.2
Not Applicable	715	16.6
No Answer	180	4.2
	4,313	100.0
2H. How important was each reason in your decision to enroll at this college?		
Have friends or relatives who attend this college		
Very Important	914	21.2
Important	697	16.2
Somewhat Not Important	579	13.4
Not Important	1,188	27.5
Not Applicable	785	18.2
No Answer	150	3.5
	4,313	100.0
2I. How important was each reason in your decision to enroll at this college?		
College Promise / First Year Experience (FYE) Programs		
Very Important	1,314	30.5
Important	718	16.6
Somewhat Not Important	296	6.9
Not Important	819	19.0
Not Applicable	986	22.8
No Answer	180	4.2
	4,313	100.0
2J. How important was each reason in your decision to enroll at this college?		
Specific student service (e.g., CalWORKs, Reentry, Foster Youth, Internation, Dream Resource Center)		
Very Important	937	21.7
Important	728	16.9
Somewhat Not Important	415	9.6
Not Important	939	21.8
Not Applicable	1,113	25.8
No Answer	181	4.2
	4,313	100.0

2K. How important was each reason in your decision to enroll at this college?

[College Name] felt welcoming

Very Important	1,820	42.2
Important	1,225	28.4
Somewhat Not Important	330	7.7
Not Important	399	9.2
Not Applicable	404	9.4
No Answer	135	3.1
	4,313	100.0

2L. How important was each reason in your decision to enroll at this college?

Feeling connected to [College Name]

Very Important	1,657	38.4
Important	1,176	27.3
Somewhat Not Important	419	9.7
Not Important	508	11.8
Not Applicable	415	9.6
No Answer	138	3.2
	4,313	100.0

3A. Have any of the following been a problem for you in reaching your academic goals?

Quality of high school preparation in: reading, writing, or math

Not a Problem	1,771	41.1
Minor Problem	583	13.5
Moderate Problem	734	17.0
Major Problem	416	9.6
Not Applicable	686	15.9
No Answer	123	2.9
	4,313	100.0

3B. Have any of the following been a problem for you in reaching your academic goals?

Study skills (e.g., note taking, test preparation)

Not a Problem	1,533	35.5
Minor Problem	861	20.0
Moderate Problem	954	22.1
Major Problem	507	11.8
Not Applicable	322	7.5
No Answer	136	3.1
	4,313	100.0

3C. Have any of the following been a problem for you in reaching your academic goals?

Availability of tutoring services

Not a Problem	2,110	48.9
Minor Problem	693	16.1
Moderate Problem	571	13.2
Major Problem	323	7.5
Not Applicable	464	10.8
No Answer	152	3.5
	4,313	100.0

	N	Percentage
<i>3D. Have any of the following been a problem for you in reaching your academic goals?</i>		
English is not my primary language		
Not a Problem	2,042	47.3
Minor Problem	322	7.5
Moderate Problem	306	7.1
Major Problem	343	8.0
Not Applicable	1,175	27.2
No Answer	125	2.9
	4,313	100.0
<i>3E. Have any of the following been a problem for you in reaching your academic goals?</i>		
Too much is expected by instructors		
Not a Problem	1,766	40.9
Minor Problem	898	20.8
Moderate Problem	773	17.9
Major Problem	404	9.4
Not Applicable	335	7.8
No Answer	137	3.2
	4,313	100.0
<i>3F. Have any of the following been a problem for you in reaching your academic goals?</i>		
Some courses have not met my expectations		
Not a Problem	1,653	38.3
Minor Problem	896	20.8
Moderate Problem	712	16.5
Major Problem	406	9.4
Not Applicable	499	11.6
No Answer	147	3.4
	4,313	100.0
<i>3G. Have any of the following been a problem for you in reaching your academic goals?</i>		
Unable to enroll into the courses I need		
Not a Problem	1,841	42.7
Minor Problem	741	17.2
Moderate Problem	647	15.0
Major Problem	480	11.1
Not Applicable	452	10.5
No Answer	152	3.5
	4,313	100.0
<i>3H. Have any of the following been a problem for you in reaching your academic goals?</i>		
Cost of textbooks		
Not a Problem	983	22.8
Minor Problem	864	20.0
Moderate Problem	1,060	24.6
Major Problem	1,052	24.4
Not Applicable	219	5.1
No Answer	135	3.1
	4,313	100.0

3I. Have any of the following been a problem for you in reaching your academic goals?

Cost of tools/supplies

Not a Problem	1,326	30.7
Minor Problem	935	21.7
Moderate Problem	862	20.0
Major Problem	745	17.3
Not Applicable	286	6.6
No Answer	159	3.7
	4,313	100.0

3J. Have any of the following been a problem for you in reaching your academic goals?

Financial factors

Not a Problem	979	22.7
Minor Problem	790	18.3
Moderate Problem	1,028	23.8
Major Problem	1,106	25.7
Not Applicable	255	5.9
No Answer	155	3.6
	4,313	100.0

3K. Have any of the following been a problem for you in reaching your academic goals?

Housing Insecurity

Not a Problem	2,061	47.8
Minor Problem	506	11.7
Moderate Problem	388	9.0
Major Problem	424	9.8
Not Applicable	761	17.7
No Answer	173	4.0
	4,313	100.0

3L. Have any of the following been a problem for you in reaching your academic goals?

Food Insecurity

Not a Problem	2,005	46.5
Minor Problem	576	13.3
Moderate Problem	440	10.2
Major Problem	434	10.1
Not Applicable	684	15.9
No Answer	174	4.0
	4,313	100.0

3M. Have any of the following been a problem for you in reaching your academic goals?

Confused about college rules and regulations

Not a Problem	2,304	53.4
Minor Problem	625	14.5
Moderate Problem	448	10.4
Major Problem	284	6.6
Not Applicable	485	11.2
No Answer	167	3.9
	4,313	100.0

	N	Percentage
<i>3N. Have any of the following been a problem for you in reaching your academic goals?</i>		
Appropriate academic counseling, guidance, and/or support		
Not a Problem	1,815	42.1
Minor Problem	772	17.9
Moderate Problem	707	16.4
Major Problem	566	13.1
Not Applicable	294	6.8
No Answer	159	3.7
	4,313	100.0
<i>3O. Have any of the following been a problem for you in reaching your academic goals?</i>		
Job obligations		
Not a Problem	1,599	37.1
Minor Problem	615	14.3
Moderate Problem	718	16.6
Major Problem	635	14.7
Not Applicable	577	13.4
No Answer	169	3.9
	4,313	100.0
<i>3P. Have any of the following been a problem for you in reaching your academic goals?</i>		
Job loss or reduced hours		
Not a Problem	1,790	41.5
Minor Problem	482	11.2
Moderate Problem	509	11.8
Major Problem	628	14.5
Not Applicable	724	16.8
No Answer	180	4.2
	4,313	100.0
<i>3Q. Have any of the following been a problem for you in reaching your academic goals?</i>		
Family obligations		
Not a Problem	1,491	34.6
Minor Problem	692	16.0
Moderate Problem	769	17.8
Major Problem	787	18.3
Not Applicable	413	9.6
No Answer	161	3.7
	4,313	100.0
<i>3R. Have any of the following been a problem for you in reaching your academic goals?</i>		
Child care obligations		
Not a Problem	2,065	47.9
Minor Problem	310	7.2
Moderate Problem	345	8.0
Major Problem	422	9.8
Not Applicable	985	22.8
No Answer	186	4.3
	4,313	100.0

	N	Percentage
<i>3S. Have any of the following been a problem for you in reaching your academic goals?</i>		
Lack of motivation		
Not a Problem	1,503	34.9
Minor Problem	907	21.0
Moderate Problem	738	17.1
Major Problem	627	14.5
Not Applicable	358	8.3
No Answer	180	4.2
	4,313	100.0
<i>3T. Have any of the following been a problem for you in reaching your academic goals?</i>		
Health issues		
Not a Problem	2,056	47.7
Minor Problem	607	14.1
Moderate Problem	522	12.1
Major Problem	409	9.5
Not Applicable	535	12.4
No Answer	184	4.2
	4,313	100.0
<i>3U. Have any of the following been a problem for you in reaching your academic goals?</i>		
Increased worry or anxiety		
Not a Problem	1,030	23.9
Minor Problem	829	19.2
Moderate Problem	929	21.5
Major Problem	1,056	24.5
Not Applicable	311	7.2
No Answer	158	3.7
	4,313	100.0
<i>3V. Have any of the following been a problem for you in reaching your academic goals?</i>		
Online courses (e.g., prefer in-person classes)		
Not a Problem	1,814	42.1
Minor Problem	641	14.9
Moderate Problem	692	16.0
Major Problem	818	19.0
Not Applicable	208	4.8
No Answer	140	3.2
	4,313	100.0
<i>3W. Have any of the following been a problem for you in reaching your academic goals?</i>		
Lack of campus support in a remote environment		
Not a Problem	1,851	42.9
Minor Problem	731	17.0
Moderate Problem	564	13.1
Major Problem	651	15.1
Not Applicable	360	8.3
No Answer	156	3.6
	4,313	100.0

4. Do you have an up-to-date Student Educational Plan (i.e., list of courses you need to take each semester to meet your educational goal)?

Yes	3,077	71.3
No, I never had one	393	9.1
No, I have changed my mind about my program or goals	317	7.4
Not Sure	526	12.2
	4,313	100.0

5. Have you been able to follow the recommended list of courses in your Student Educational Plan?

Yes	2,570	83.5
No, some of the courses I need have not been offered when I can attend	285	9.3
No, there has not been space in the courses I need	103	3.3
No, I believe that I did not need some of the courses listed on my plan	62	2.0
No Answer	57	1.9
	3,077	100.0

EDUCATIONAL PLANS

6A. In a *remote learning environment*, what types of classes are you interested in taking?

Online Synchronous Classes (i.e., courses that happen in real time, with a set class schedule)

Yes	1,721	39.9
No / No Answer	2,592	60.1
	4,313	100.0

6B. In a *remote learning environment*, what types of classes are you interested in taking?

Online Asynchronous Classes (i.e., courses with content available for students to access when it best suits their schedule)

Yes	2,638	61.2
No / No Answer	1,675	38.8
	4,313	100.0

6C. In a *remote learning environment*, what types of classes are you interested in taking?

Online Hybrid (i.e., classes that are a mixture of synchronous and asynchronous schedules)

Yes	1,680	39.0
No / No Answer	2,633	61.0
	4,313	100.0

6D. In a *remote learning environment*, what types of classes are you interested in taking?

Low or Zero Cost Textbook Classes

Yes	2,496	57.9
No / No Answer	1,817	42.1
	4,313	100.0

6E. In a *remote learning environment*, what types of classes are you interested in taking?

Weekend

Yes	683	15.8
No / No Answer	3,630	84.2
	4,313	100.0

6F. In a *remote learning environment*, what types of classes are you interested in taking?

Evening

Yes	1,260	29.2
No / No Answer	3,053	70.8
	4,313	100.0

6G. In a *remote learning environment*, what types of classes are you interested in taking?

Classes that start later in the semester

Yes	752	17.4
No / No Answer	3,561	82.6
	4,313	100.0

6H. In a *remote learning environment*, what types of classes are you interested in taking?

Short-term (i.e., classes that are shorter than full semester length classes)

Yes	1,460	33.9
No / No Answer	2,853	66.1
	4,313	100.0

6I. In a *remote learning environment*, what types of classes are you interested in taking?

Full semester length classes

Yes	1,987	46.1
No / No Answer	2,326	53.9
	4,313	100.0

	N	Percentage
7A. In a <u>remote learning environment</u>, at what times do you prefer to take synchronous classes?		
Morning		
Yes	2,167	50.2
No / No Answer	2,146	49.8
	4,313	100.0
7B. In a <u>remote learning environment</u>, at what times do you prefer to take synchronous classes?		
Afternoon		
Yes	1,745	40.5
No / No Answer	2,568	59.5
	4,313	100.0
7C. In a <u>remote learning environment</u>, at what times do you prefer to take synchronous classes?		
Evening		
Yes	1,711	39.7
No / No Answer	2,602	60.3
	4,313	100.0
7D. In a <u>remote learning environment</u>, at what times do you prefer to take synchronous classes?		
Weekends		
Yes	788	18.3
No / No Answer	3,525	81.7
	4,313	100.0
7E. In a <u>remote learning environment</u>, at what times do you prefer to take synchronous classes?		
Asynchronous Classes (i.e., courses with content available for students to access when it best suits their schedule)		
Yes	1,956	45.4
No / No Answer	2,357	54.6
	4,313	100.0
8A. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?		
In-person Classes		
Yes	2,081	48.2
No / No Answer	2,232	51.8
	4,313	100.0
8B. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?		
Hybrid (i.e., classes that are both online and meet on campus)		
Yes	1,648	38.2
No / No Answer	2,665	61.8
	4,313	100.0
8C. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?		
Online Synchronous Classes (i.e., courses that happen in real time, with a set class schedule)		
Yes	1,376	31.9
No / No Answer	2,937	68.1
	4,313	100.0
8D. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?		
Online Asynchronous Classes (i.e., courses with content available for students to access when it best suits their		
Yes	2,267	52.6
No / No Answer	2,046	47.4
	4,313	100.0

	N	Percentage
8E. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?		
Online Hybrid (i.e., classes that are a mixture of synchronous and asynchronous schedules)		
Yes	1,150	26.7
No / No Answer	3,163	73.3
	4,313	100.0
8F. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?		
Low or Zero Cost Textbook Classes		
Yes	2,188	50.7
No / No Answer	2,125	49.3
	4,313	100.0
8G. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?		
Weekend		
Yes	681	15.8
No / No Answer	3,632	84.2
	4,313	100.0
8H. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?		
Evening		
Yes	1,286	29.8
No / No Answer	3,027	70.2
	4,313	100.0
8I. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?		
Classes that start later in the semester		
Yes	640	14.8
No / No Answer	3,673	85.2
	4,313	100.0
8J. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?		
Short-term (i.e., classes that are shorter than full semester length classes)		
Yes	1,193	27.7
No / No Answer	3,120	72.3
	4,313	100.0
8K. When campuses are open for <u>in-person learning</u>, what types of classes do you think you will be interested in taking?		
Full semester length classes		
Yes	1,796	41.6
No / No Answer	2,517	58.4
	4,313	100.0
9A. When campuses are open again for <u>in-person learning</u>, at what times do you think you will prefer to take classes?		
Morning		
Yes	2,336	54.2
No / No Answer	1,977	45.8
	4,313	100.0
9B. When campuses are open again for <u>in-person learning</u>, at what times do you think you will prefer to take classes?		
Afternoon		
Yes	1,809	41.9
No / No Answer	2,504	58.1
	4,313	100.0

	N	Percentage
9C. When campuses are open again for in-person learning, at what times do you think you will prefer to take classes?		
Evening		
Yes	1,626	37.7
No / No Answer	2,687	62.3
	4,313	100.0
9D. When campuses are open again for <u>in-person learning</u>, at what times do you think you will prefer to take classes?		
Weekends		
Yes	784	18.2
No / No Answer	3,529	81.8
	4,313	100.0
9E. When campuses are open again for <u>in-person learning</u>, at what times do you think you will prefer to take classes?		
Online Synchronous Classes (i.e., courses that happen in real time, with a set class schedule)		
Yes	1,222	28.3
No / No Answer	3,091	71.7
	4,313	100.0
9F. When campuses are open again for <u>in-person learning</u>, at what times do you think you will prefer to take classes?		
Online Asynchronous Classes (i.e., courses with content available for students to access when it best suits their schedule)		
Yes	2,153	49.9
No / No Answer	2,160	50.1
	4,313	100.0
10. Are you planning to attend in-person classes as soon as the county and state restrictions are lifted?		
Yes, but only if I have received a COVID-19 vaccine	1,187	27.5
Yes, whether or not I have received a COVID-19 vaccine	710	16.5
No, I prefer to continue remote learning	1,461	33.9
No, I don't need to take additional classes	149	3.5
Not Sure / No Answer	806	18.6
	4,313	100.0
11. If classes are still online in Fall 2021, are you planning to enroll in classes?		
Yes	3,420	79.3
No, I prefer to wait until campus is open	114	2.6
No, I will be done with my program/goal	371	8.6
Not Sure / No Answer	408	9.5
	4,313	100.0
12A. How would you like the college to communicate with you?		
Email		
Yes	4,082	94.6
No / No Answer	231	5.4
	4,313	100.0
12B. How would you like the college to communicate with you?		
Facebook		
Yes	85	2.0
No / No Answer	4,228	98.0
	4,313	100.0

	N	Percentage
<i>12C. How would you like the college to communicate with you?</i>		
Twitter		
Yes	58	1.3
No / No Answer	4,255	98.7
	4,313	100.0
<i>12D. How would you like the college to communicate with you?</i>		
Instagram		
Yes	233	5.4
No / No Answer	4,080	94.6
	4,313	100.0
<i>12E. How would you like the college to communicate with you?</i>		
Information on the College Website		
Yes	951	22.0
No / No Answer	3,362	78.0
	4,313	100.0
<i>12F. How would you like the college to communicate with you?</i>		
Recorded Voicemail Message		
Yes	570	13.2
No / No Answer	3,743	86.8
	4,313	100.0
<i>12G. How would you like the college to communicate with you?</i>		
Text Message Alert		
Yes	1,834	42.5
No / No Answer	2,479	57.5
	4,313	100.0

FINANCIAL RESOURCES**13. Did your parent(s) claim you as an income tax dependent in the most recent year?**

Yes	766	17.8
No	2,833	65.7
I Don't Know / No Answer	714	16.5
	4,313	100.0

14. What is your total household annual income, not including loans, grants, or scholarships? (If you answered yes in the previous question, your total earnings are what you and your parents made together. If you are unsure, give your best estimate)

\$0 – \$12,880	1,158	26.8
\$12,881 – \$19,320	517	12.0
\$19,321 – \$26,130	469	10.9
\$26,131 – \$32,940	419	9.7
\$32,941 – \$39,750	306	7.1
\$39,751 – \$46,560	241	5.6
\$46,561 – \$53,370	189	4.4
\$53,371 – \$60,180	164	3.8
\$60,181 – \$66,990	107	2.5
\$66,991 or more	481	11.2
No Answer	262	6.0
	4,313	100.0

15. How many people are in the household (including yourself) reported in the previous question?

1	946	21.9
2	856	19.8
3	740	17.2
4	792	18.4
5	470	10.9
6	204	4.7
7	69	1.6
8	38	0.9
9 or more	17	0.4
No Answer	181	4.2
	4,313	100.0

16. Approximately, how many hours per week do you currently work?

I don't work (0 hours)	2,059	47.7
1 – 9 hours	293	6.8
10 – 19 hours	385	8.9
20 – 39 hours	723	16.8
40 hours or more	710	16.5
No Answer	143	3.3
	4,313	100.0

17. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)?

Yes	774	17.9
No	3,389	78.6
No Answer	150	3.5
	4,313	100.0

	N	Percentage
18A. Since the beginning of the school year, have you experienced any of the following? Food Insecurity (having limited or uncertain access to adequate food; e.g., worried about food running out, cut the size of or skipped meals, and/or worried there wasn't enough money for food)		
Yes	1,218	28.2
No	2,919	67.7
No Answer	176	4.1
	4,313	100.0
18B. Since the beginning of the school year, have you experienced any of the following? Housing Insecurity (having an uncertain living situation; e.g., could not pay the full amount of utilities and/or rent/mortgage, moved two or more times per year, and/or moved in with other people due to financial problems)		
Yes	995	23.1
No	3,134	72.7
No Answer	184	4.3
	4,313	100.1
18C. Since the beginning of the school year, have you experienced any of the following? Homelessness (having no home; e.g., thrown out or evicted from home, stayed in a shelter, stayed in an abandoned building, auto, or other place not meant as housing, and/or did not know where you were going to sleep, even for one night)		
Yes	186	4.3
No	3,934	91.2
No Answer	193	4.5
	4,313	100.0

COLLEGE SERVICES

Admissions and Records

19A. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **Admissions and Records**

Yes	2,231	51.7
No	1,830	42.4
No Answer	252	5.9
	4,313	100.0

20A. How satisfied are you with each service at your college? **Admissions and Records**

Very Satisfied	764	34.2
Satisfied	1,057	47.4
Dissatisfied	265	11.9
Very Dissatisfied	122	5.5
No Answer	23	1.0
	2,231	100.0

21A1. What were some of the reasons you were dissatisfied with each service at your college?

I was not able to connect with anyone (e.g., no one responded, the platform was confusing)

Yes	211	54.5
No / No Answer	176	45.5
	387	100.0

21A2. What were some of the reasons you were dissatisfied with each service at your college?

Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)

Yes	212	54.8
No / No Answer	175	45.2
	387	100.0

21A3. What were some of the reasons you were dissatisfied with each service at your college?

I was not able to get the help or information I needed

Yes	205	53.0
No / No Answer	182	47.0
	387	100.0

Assessment and Placement Services

19B. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **Assessment and Placement Services**

Yes	660	15.3
No	3,286	76.2
No Answer	367	8.5
	4,313	100.0

20B. How satisfied are you with each service at your college? **Assessment and Placement Services**

Very Satisfied	221	33.5
Satisfied	333	50.5
Dissatisfied	49	7.4
Very Dissatisfied	37	5.6
No Answer	20	3.0
	660	100.0

	N	Percentage
21B1. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to connect with anyone (e.g., no one responded, the platform was confusing)		
Yes	43	50.0
No / No Answer	43	50.0
	86	100.0
21B2. What were some of the reasons you were dissatisfied with each service at your college?		
Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)		
Yes	42	48.8
No / No Answer	44	51.2
	86	100.0
21B3. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to get the help or information I needed		
Yes	41	47.7
No / No Answer	45	52.3
	86	100.0
Bookstore		
19C. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Bookstore		
Yes	1,681	39.0
No	2,312	53.6
No Answer	320	7.4
	4,313	100.0
20C. How satisfied are you with each service at your college? Bookstore		
Very Satisfied	671	39.9
Satisfied	743	44.2
Dissatisfied	154	9.2
Very Dissatisfied	81	4.8
No Answer	32	1.9
	1,681	100.0
21C1. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to connect with anyone (e.g., no one responded, the platform was confusing)		
Yes	93	39.6
No / No Answer	142	60.4
	235	100.0
21C2. What were some of the reasons you were dissatisfied with each service at your college?		
Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)		
Yes	110	46.8
No / No Answer	125	53.2
	235	100.0
21C3. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to get the help or information I needed		
Yes	107	45.5
No / No Answer	128	54.5
	235	100.0

Business and Fiscal Office

19D. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **Business and Fiscal Office**

Yes	827	19.2
No	3,120	72.3
No Answer	366	8.5
	4,313	100.0

20D. How satisfied are you with each service at your college? **Business and Fiscal Office**

Very Satisfied	274	33.1
Satisfied	403	48.7
Dissatisfied	90	10.9
Very Dissatisfied	43	5.2
No Answer	17	2.1
	827	100.0

21D1. What were some of the reasons you were dissatisfied with each service at your college?

I was not able to connect with anyone (e.g., no one responded, the platform was confusing)

Yes	62	46.6
No / No Answer	71	53.4
	133	100.0

21D2. What were some of the reasons you were dissatisfied with each service at your college?

Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)

Yes	64	48.1
No / No Answer	69	51.9
	133	100.0

21D3. What were some of the reasons you were dissatisfied with each service at your college?

I was not able to get the help or information I needed

Yes	59	44.4
No / No Answer	74	55.6
	133	100.0

Career and Employment Center

19E. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **Career and Employment Services**

Yes	548	12.7
No	3,369	78.1
No Answer	396	9.2
	4,313	100.0

20E. How satisfied are you with each service at your college? **Career and Employment Services**

Very Satisfied	172	31.4
Satisfied	284	51.8
Dissatisfied	60	10.9
Very Dissatisfied	14	2.6
No Answer	18	3.3
	548	100.0

	N	Percentage
21E1. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to connect with anyone (e.g., no one responded, the platform was confusing)		
Yes	42	56.8
No / No Answer	32	43.2
	74	100.0
21E2. What were some of the reasons you were dissatisfied with each service at your college?		
Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)		
Yes	28	37.8
No / No Answer	46	62.2
	74	100.0
21E3. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to get the help or information I needed		
Yes	28	37.8
No / No Answer	46	62.2
	74	100.0
Child Care Center / Child Development Center		
19F. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Child Care Center / Child Development Center		
Yes	245	5.7
No	3,679	85.3
No Answer	389	9.0
	4,313	100.0
20F. How satisfied are you with each service at your college? Child Care Center / Child Development Center		
Very Satisfied	95	38.8
Satisfied	113	46.1
Dissatisfied	11	4.5
Very Dissatisfied	8	3.3
No Answer	18	7.3
	245	100.0
21F1. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to connect with anyone (e.g., no one responded, the platform was confusing)		
Yes	7	36.8
No / No Answer	12	63.2
	19	100.0
21F2. What were some of the reasons you were dissatisfied with each service at your college?		
Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)		
Yes	7	36.8
No / No Answer	12	63.2
	19	100.0
21F3. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to get the help or information I needed		
Yes	7	36.8
No / No Answer	12	63.2
	19	100.0

College Sheriff

19G. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **College Sheriff**

Yes	181	4.2
No	3,723	86.3
No Answer	409	9.5
	4,313	100.0

20G. How satisfied are you with each service at your college? **College Sheriff**

Very Satisfied	75	41.4
Satisfied	82	45.3
Dissatisfied	13	7.2
Very Dissatisfied	7	3.9
No Answer	4	2.2
	181	100.0

21G1. What were some of the reasons you were dissatisfied with each service at your college?

I was not able to connect with anyone (e.g., no one responded, the platform was confusing)

Yes	3	15.0
No / No Answer	17	85.0
	20	100.0

21G2. What were some of the reasons you were dissatisfied with each service at your college?

Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)

Yes	6	30.0
No / No Answer	14	70.0
	20	100.0

21G3. What were some of the reasons you were dissatisfied with each service at your college?

I was not able to get the help or information I needed

Yes	8	40.0
No / No Answer	12	60.0
	20	100.0

Financial Aid Office

19H. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **Financial Aid Office**

Yes	2,281	52.9
No	1,749	40.6
No Answer	283	6.5
	4,313	100.0

20H. How satisfied are you with each service at your college? **Financial Aid Office**

Very Satisfied	803	35.2
Satisfied	1,013	44.4
Dissatisfied	296	13.0
Very Dissatisfied	139	6.1
No Answer	30	1.3
	2,281	100.0

	N	Percentage
21H1. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to connect with anyone (e.g., no one responded, the platform was confusing)		
Yes	182	41.8
No / No Answer	253	58.2
	435	100.0
21H2. What were some of the reasons you were dissatisfied with each service at your college?		
Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)		
Yes	253	58.2
No / No Answer	182	41.8
	435	100.0
21H3. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to get the help or information I needed		
Yes	210	48.3
No / No Answer	225	51.7
	435	100.0
Food Pantry		
19I. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Food Pantry		
Yes	453	10.5
No	3,452	80.0
No Answer	408	9.5
	4,313	100.0
20I. How satisfied are you with each service at your college? Food Pantry		
Very Satisfied	202	44.6
Satisfied	196	43.3
Dissatisfied	30	6.6
Very Dissatisfied	12	2.6
No Answer	13	2.9
	453	100.0
21I1. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to connect with anyone (e.g., no one responded, the platform was confusing)		
Yes	13	31.0
No / No Answer	29	69.0
	42	100.0
21I2. What were some of the reasons you were dissatisfied with each service at your college?		
Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)		
Yes	16	38.1
No / No Answer	26	61.9
	42	100.0
21I3. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to get the help or information I needed		
Yes	18	42.9
No / No Answer	24	57.1
	42	100.0

General College Counseling Services / Academic Counseling

19J. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college?

General College Counseling Services / Academic Counseling

Yes	2,592	60.1
No	1,430	33.2
No Answer	291	6.7
	4,313	100.0

20J. How satisfied are you with each service at your college?

General College Counseling Services / Academic Counseling

Very Satisfied	1,112	42.9
Satisfied	1,045	40.3
Dissatisfied	261	10.1
Very Dissatisfied	138	5.3
No Answer	36	1.4
	2,592	100.0

21J1. What were some of the reasons you were dissatisfied with each service at your college?

I was not able to connect with anyone (e.g., no one responded, the platform was confusing)

Yes	166	41.6
No / No Answer	233	58.4
	399	100.0

21J2. What were some of the reasons you were dissatisfied with each service at your college?

Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)

Yes	244	61.2
No / No Answer	155	38.8
	399	100.0

21J3. What were some of the reasons you were dissatisfied with each service at your college?

I was not able to get the help or information I needed

Yes	171	42.9
No / No Answer	228	57.1
	399	100.0

Health Center / Wellness Center / Mental Health Services

19K. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college?

Health Center / Wellness Center / Mental Health Services

Yes	449	10.4
No	3,460	80.2
No Answer	404	9.4
	4,313	100.0

20K. How satisfied are you with each service at your college?

Health Center / Wellness Center / Mental Health Services

Very Satisfied	157	35.0
Satisfied	211	47.0
Dissatisfied	46	10.2
Very Dissatisfied	24	5.3
No Answer	11	2.5
	449	100.0

	N	Percentage
21K1. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to connect with anyone (e.g., no one responded, the platform was confusing)		
Yes	35	50.0
No / No Answer	35	50.0
	70	100.0
21K2. What were some of the reasons you were dissatisfied with each service at your college?		
Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)		
Yes	28	40.0
No / No Answer	42	60.0
	70	100.0
21K3. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to get the help or information I needed		
Yes	37	52.9
No / No Answer	33	47.1
	70	100.0
Library		
19L. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? Library		
Yes	974	22.6
No	2,971	68.9
No Answer	368	8.5
	4,313	100.0
20L. How satisfied are you with each service at your college? Library		
Very Satisfied	466	47.8
Satisfied	411	42.2
Dissatisfied	54	5.5
Very Dissatisfied	26	2.7
No Answer	17	1.7
	974	99.9
21L1. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to connect with anyone (e.g., no one responded, the platform was confusing)		
Yes	27	33.8
No / No Answer	53	66.2
	80	100.0
21L2. What were some of the reasons you were dissatisfied with each service at your college?		
Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)		
Yes	28	35.0
No / No Answer	52	65.0
	80	100.0
21L3. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to get the help or information I needed		
Yes	43	53.8
No / No Answer	37	46.2
	80	100.0

Online Orientation

19M. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **Online Orientation**

Yes	988	22.9
No	2,935	68.1
No Answer	390	9.0
	4,313	100.0

20M. How satisfied are you with each service at your college? **Online Orientation**

Very Satisfied	402	40.7
Satisfied	501	50.7
Dissatisfied	46	4.7
Very Dissatisfied	18	1.8
No Answer	21	2.1
	988	100.0

21M1. What were some of the reasons you were dissatisfied with each service at your college?

I was not able to connect with anyone (e.g., no one responded, the platform was confusing)

Yes	22	34.4
No / No Answer	42	65.6
	64	100.0

21M2. What were some of the reasons you were dissatisfied with each service at your college?

Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)

Yes	23	35.9
No / No Answer	41	64.1
	64	100.0

21M3. What were some of the reasons you were dissatisfied with each service at your college?

I was not able to get the help or information I needed

Yes	25	39.1
No / No Answer	39	60.9
	64	100.0

Transfer Center

19N. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **Transfer Center**

Yes	911	21.1
No	3,003	69.6
No Answer	399	9.3
	4,313	100.0

20N. How satisfied are you with each service at your college? **Transfer Center**

Very Satisfied	342	37.5
Satisfied	455	49.9
Dissatisfied	64	7.0
Very Dissatisfied	30	3.3
No Answer	20	2.3
	911	100.0

	N	Percentage
21N1. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to connect with anyone (e.g., no one responded, the platform was confusing)		
Yes	43	45.7
No / No Answer	51	54.3
	94	100.0
21N2. What were some of the reasons you were dissatisfied with each service at your college?		
Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)		
Yes	41	43.6
No / No Answer	53	56.4
	94	100.0
21N3. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to get the help or information I needed		
Yes	37	39.4
No / No Answer	57	60.6
	94	100.0
Tutoring Services / Learning Assistance Center / NetTutor		
190. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college?		
Tutoring Services / Learning Assistance Center / NetTutor		
Yes	1,210	28.1
No	2,737	63.5
No Answer	366	8.4
	4,313	100.0
200. How satisfied are you with each service at your college?		
Tutoring Services / Learning Assistance Center / NetTutor		
Very Satisfied	551	45.5
Satisfied	506	41.8
Dissatisfied	100	8.3
Very Dissatisfied	35	2.9
No Answer	18	1.5
	1,210	100.0
21O1. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to connect with anyone (e.g., no one responded, the platform was confusing)		
Yes	42	31.1
No / No Answer	93	68.9
	135	100.0
21O2. What were some of the reasons you were dissatisfied with each service at your college?		
Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)		
Yes	47	34.8
No / No Answer	88	65.2
	135	100.0
21O3. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to get the help or information I needed		
Yes	73	54.1
No / No Answer	62	45.9
	135	100.0

Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline

19P. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college?

Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline

Yes	572	13.3
No	3,357	77.8
No Answer	384	8.9
	4,313	100.0

20P. How satisfied are you with each service at your college?

Welcome Center / Bridges to Success / One-Stop Center / Help Desk / Fresh Desk Hotline

Very Satisfied	225	39.3
Satisfied	285	49.8
Dissatisfied	30	5.2
Very Dissatisfied	17	3.0
No Answer	15	2.6
	572	99.9

21P1. What were some of the reasons you were dissatisfied with each service at your college?

I was not able to connect with anyone (e.g., no one responded, the platform was confusing)

Yes	14	29.8
No / No Answer	33	70.2
	47	100.0

21P2. What were some of the reasons you were dissatisfied with each service at your college?

Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)

Yes	24	51.1
No / No Answer	23	48.9
	47	100.0

21P3. What were some of the reasons you were dissatisfied with each service at your college?

I was not able to get the help or information I needed

Yes	20	42.6
No / No Answer	27	57.4
	47	100.0

Work Source Center

19Q. Since the beginning of the semester, have you attempted to contact, contacted, or received services or information from any of the following departments at your college? **Work Source Center**

Yes	288	6.7
No	3,638	84.3
No Answer	387	9.0
	4,313	100.0

20Q. How satisfied are you with each service at your college? **Work Source Center**

Very Satisfied	106	36.8
Satisfied	141	49.0
Dissatisfied	15	5.2
Very Dissatisfied	17	5.9
No Answer	9	3.1
	288	100.0

	N	Percentage
21Q1. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to connect with anyone (e.g., no one responded, the platform was confusing)		
Yes	14	43.8
No / No Answer	18	56.2
	32	100.0
21Q2. What were some of the reasons you were dissatisfied with each service at your college?		
Difficulty getting a response in a timely manner (e.g., no available appointments, long wait times, office closed)		
Yes	8	25.0
No / No Answer	24	75.0
	32	100.0
21Q3. What were some of the reasons you were dissatisfied with each service at your college?		
I was not able to get the help or information I needed		
Yes	15	46.9
No / No Answer	17	53.1
	32	100.0
Asian Pacific American Student Services (APASS)		
22A. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? Asian Pacific American Student Services (APASS)		
Yes	225	5.2
No	3,675	85.2
No Answer	413	9.6
	4,313	100.0
23A. How satisfied are you with each student support service at your college?		
Asian Pacific American Student Services (APASS)		
Very Satisfied	60	26.7
Satisfied	147	65.3
Dissatisfied	9	4.0
Very Dissatisfied	2	0.9
No Answer	7	3.1
	225	100.0
Associated Student Organization / Union		
22B. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? Associated Student Organization / Union		
Yes	823	19.1
No	3,085	71.5
No Answer	405	9.4
	4,313	100.0
23B. How satisfied are you with each student support service at your college?		
Associated Student Organization / Union		
Very Satisfied	270	32.8
Satisfied	502	61.0
Dissatisfied	26	3.2
Very Dissatisfied	5	0.6
No Answer	20	2.4
	823	100.0

Athletics

22C. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Athletics**

Yes	204	4.7
No	3,685	85.4
No Answer	424	9.9
	4,313	100.0

23C. How satisfied are you with each student support service at your college?

Athletics

Very Satisfied	69	33.8
Satisfied	118	57.8
Dissatisfied	11	5.4
Very Dissatisfied	1	0.5
No Answer	5	2.5
	204	100.0

CalWORKs

22D. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **CalWORKs**

Yes	605	14.0
No	3,287	76.2
No Answer	421	9.8
	4,313	100.0

23D. How satisfied are you with each student support service at your college?

CalWORKs

Very Satisfied	238	39.3
Satisfied	318	52.6
Dissatisfied	18	3.0
Very Dissatisfied	3	0.5
No Answer	28	4.6
	605	100.0

Disabled Students Programs and Services (DSPS)

22E. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Disabled Students Programs and Services (DSPS)**

Yes	657	15.2
No	3,254	75.4
No Answer	402	9.4
	4,313	100.0

23E. How satisfied are you with each student support service at your college?

Disabled Students Programs and Services (DSPS)

Very Satisfied	325	49.5
Satisfied	282	42.9
Dissatisfied	25	3.8
Very Dissatisfied	9	1.4
No Answer	16	2.4
	657	100.0

Dream Resource Center / Undocumented Student Services

22F. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Dream Resource Center / Undocumented Student Services**

Yes	501	11.6
No	3,388	78.6
No Answer	424	9.8
	4,313	100.0

23F. How satisfied are you with each student support service at your college?

Dream Resource Center / Undocumented Student Services

Very Satisfied	193	38.5
Satisfied	273	54.5
Dissatisfied	16	3.2
Very Dissatisfied	2	0.4
No Answer	17	3.4
	501	100.0

EOPS or CARE

22G. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **EOPS or CARE**

Yes	1,193	27.7
No	2,719	63.0
No Answer	401	9.3
	4,313	100.0

23G. How satisfied are you with each student support service at your college?

EOPS or CARE

Very Satisfied	637	53.4
Satisfied	469	39.3
Dissatisfied	42	3.5
Very Dissatisfied	12	1.0
No Answer	33	2.8
	1,193	100.0

Foster Youth / Guardian Scholars / Next Up (CAFYES)

22H. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Foster Youth / Guardian Scholars / Next Up (CAFYES)**

Yes	222	5.1
No	3,653	84.7
No Answer	438	10.2
	4,313	100.0

23H. How satisfied are you with each student support service at your college?

Foster Youth / Guardian Scholars / Next Up (CAFYES)

Very Satisfied	82	36.9
Satisfied	117	52.7
Dissatisfied	9	4.1
Very Dissatisfied	1	0.5
No Answer	13	5.8
	222	100.0

Honors Program

22I. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Honors Program**

Yes	549	12.7
No	3,335	77.3
No Answer	429	10.0
	4,313	100.0

23I. How satisfied are you with each student support service at your college?

Honors Program

Very Satisfied	228	41.5
Satisfied	262	47.7
Dissatisfied	31	5.6
Very Dissatisfied	5	0.9
No Answer	23	4.3
	549	100.0

Incarcerated / Reentry

22J. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Incarcerated / Reentry**

Yes	102	2.4
No	3,750	86.9
No Answer	461	10.7
	4,313	100.0

23J. How satisfied are you with each student support service at your college?

Incarcerated / Reentry

Very Satisfied	42	41.2
Satisfied	46	45.1
Dissatisfied	6	5.9
Very Dissatisfied	0	0.0
No Answer	8	7.8
	102	100.0

International Students Program and Services

22K. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **International Students Program and Services**

Yes	187	4.3
No	3,687	85.5
No Answer	439	10.2
	4,313	100.0

23K. How satisfied are you with each student support service at your college?

International Students Program and Services

Very Satisfied	71	38.0
Satisfied	101	54.0
Dissatisfied	4	2.1
Very Dissatisfied	0	0.0
No Answer	11	5.9
	187	100.0

LGBTQIA+ / Genderversity

22L. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **LGBTQIA+ / Genderversity**

Yes	290	6.7
No	3,591	83.3
No Answer	432	10.0
	4,313	100.0

23L. How satisfied are you with each student support service at your college?

LGBTQIA+ / Genderversity

Very Satisfied	90	31.0
Satisfied	166	57.2
Dissatisfied	10	3.4
Very Dissatisfied	2	0.7
No Answer	22	7.7
	290	100.0

Promise / FYE

22M. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Promise / FYE**

Yes	676	15.7
No	3,201	74.2
No Answer	436	10.1
	4,313	100.0

23M. How satisfied are you with each student support service at your college?

Promise / FYE

Very Satisfied	362	53.6
Satisfied	275	40.7
Dissatisfied	15	2.2
Very Dissatisfied	7	1.0
No Answer	17	2.5
	676	100.0

PUENTE

22N. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **PUENTE**

Yes	147	3.4
No	3,706	85.9
No Answer	460	10.7
	4,313	100.0

23N. How satisfied are you with each student support service at your college?

PUENTE

Very Satisfied	64	43.5
Satisfied	66	44.9
Dissatisfied	3	2.0
Very Dissatisfied	0	0.0
No Answer	14	9.6
	147	100.0

TRIO

22O. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **TRIO**

Yes	181	4.2
No	3,690	85.6
No Answer	442	10.2
	4,313	100.0

23O. How satisfied are you with each student support service at your college?

TRIO

Very Satisfied	85	47.0
Satisfied	76	42.0
Dissatisfied	6	3.3
Very Dissatisfied	4	2.2
No Answer	10	5.5
	181	100.0

Umoja / Black Scholars

22P. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Umoja / Black Scholars**

Yes	313	7.3
No	3,558	82.5
No Answer	442	10.2
	4,313	100.0

23P. How satisfied are you with each student support service at your college?

Umoja / Black Scholars

Very Satisfied	139	44.4
Satisfied	155	49.5
Dissatisfied	5	1.6
Very Dissatisfied	1	0.3
No Answer	13	4.2
	313	100.0

Veterans Office

22Q. Since the beginning of the semester, have you received services or information from any of the following student support services at your college? **Veterans Office**

Yes	222	5.1
No	3,661	84.9
No Answer	430	10.0
	4,313	100.0

23Q. How satisfied are you with each student support service at your college?

Veterans Office

Very Satisfied	84	37.8
Satisfied	116	52.3
Dissatisfied	10	4.5
Very Dissatisfied	2	0.9
No Answer	10	4.5
	222	100.0

	N	Percentage
24A. How satisfied are you with each student application at your college?		
College Website		
Very Satisfied	1,550	35.9
Satisfied	1,969	45.7
Dissatisfied	230	5.3
Very Dissatisfied	94	2.2
Not Applicable	172	4.0
No Answer	298	6.9
	4,313	100.0
24B. How satisfied are you with each student application at your college?		
College Library Website		
Very Satisfied	1,105	25.6
Satisfied	1,687	39.1
Dissatisfied	244	5.7
Very Dissatisfied	85	2.0
Not Applicable	859	19.9
No Answer	333	7.7
	4,313	100.0
24C. How satisfied are you with each student application at your college?		
Canvas		
Very Satisfied	2,310	53.6
Satisfied	1,483	34.4
Dissatisfied	103	2.4
Very Dissatisfied	68	1.6
Not Applicable	67	1.6
No Answer	282	6.4
	4,313	100.0
24D. How satisfied are you with each student application at your college?		
Student Portal / SIS / PeopleSoft		
Very Satisfied	1,941	45.0
Satisfied	1,614	37.4
Dissatisfied	175	4.1
Very Dissatisfied	81	1.9
Not Applicable	199	4.6
No Answer	303	7.0
	4,313	100.0
24E. How satisfied are you with each student application at your college?		
Cranium Café / Live Chat / Fresh Desk		
Very Satisfied	1,020	23.6
Satisfied	1,553	36.0
Dissatisfied	477	11.1
Very Dissatisfied	221	5.1
Not Applicable	712	16.5
No Answer	330	7.7
	4,313	100.0

REMOTE LEARNING EXPERIENCES

26A. Do you have regular access to the following for your classes?

Computer (desktop, laptop, or Chromebook/Surface Go)

Yes	3,611	83.7
Sometimes	314	7.3
No	115	2.7
No Answer	273	6.3
	4,313	100.0

26B. Do you have regular access to the following for your classes?

Internet

Yes	3,470	80.5
Sometimes	470	10.9
No	94	2.2
No Answer	279	6.4
	4,313	100.0

26C. Do you have regular access to the following for your classes?

Webcam

Yes	3,167	73.4
Sometimes	401	9.3
No	419	9.7
No Answer	326	7.6
	4,313	100.0

26D. Do you have regular access to the following for your classes?

Printer

Yes	2,219	51.4
Sometimes	654	15.2
No	1,137	26.4
No Answer	303	7.0
	4,313	100.0

27. How do you primarily connect to the internet?

Through my phone	323	7.5
Personal Hotspot	121	2.8
WiFi / Internet connection in my home	3,428	79.5
WiFi in the community (e.g., public space, friend's house)	122	2.8
Other	47	1.1
No Answer	272	6.3
	4,313	100.0

28. How do you primarily access the internet for your classes?

Computer (desktop, laptop, or Chromebook)	3,470	80.5
Tablet	154	3.6
Cell Phone	368	8.5
I don't have access to the internet	9	0.2
Other	35	0.8
No Answer	277	6.4
	4,313	100.0

	N	Percentage
29A. To what extent do you agree with each statement?		
I have a quiet place to do my schoolwork		
Strongly Agree	1,110	25.7
Agree	1,845	42.8
Dissagree	751	17.4
Strongly Disagree	323	7.5
No Answer	284	6.6
	4,313	100.0
29B. To what extent do you agree with each statement?		
I have enough time to participate in classes		
Strongly Agree	1,010	23.4
Agree	2,240	51.9
Dissagree	592	13.7
Strongly Disagree	161	3.7
No Answer	310	7.3
	4,313	100.0
30A. Currently, in my classes:		
I have regular contact with my instructor		
Yes, in ALL my classes	2,147	49.8
Yes, for SOME of my classes	1,643	38.1
No, in NONE of my classes	210	4.9
No Answer	313	7.2
	4,313	100.0
30B. Currently, in my classes:		
I have regular access to course materials		
Yes, in ALL my classes	3,162	73.3
Yes, for SOME of my classes	778	18.0
No, in NONE of my classes	51	1.2
No Answer	322	7.5
	4,313	100.0
30C. Currently, in my classes:		
I know what work is expected of me in my classes		
Yes, in ALL my classes	2,973	68.9
Yes, for SOME of my classes	953	22.1
No, in NONE of my classes	54	1.3
No Answer	333	7.7
	4,313	100.0
31A. To what extent do you agree with each statement about your college?		
I feel a sense of belonging or community at my college		
Strongly Agree	1,120	26.0
Agree	1,853	43.0
Disagree	316	7.3
Strongly Disagree	141	3.3
I Don't Know	547	12.7
No Answer	336	7.7
	4,313	100.0

	N	Percentage
<i>31B. To what extent do you agree with each statement about your college?</i>		
I feel like the faculty and staff care about my success at my college		
Strongly Agree	1,223	28.4
Agree	1,915	44.4
Disagree	274	6.4
Strongly Disagree	144	3.3
I Don't Know	415	9.6
No Answer	342	7.9
	4,313	100.0
<i>31C. To what extent do you agree with each statement about your college?</i>		
My college demonstrates a commitment to diversity and equity		
Strongly Agree	1,331	30.9
Agree	1,956	45.4
Disagree	139	3.2
Strongly Disagree	64	1.5
I Don't Know	471	10.9
No Answer	352	8.1
	4,313	100.0
<i>31D. To what extent do you agree with each statement about your college?</i>		
I feel comfortable sharing my views about diversity and equity at my college		
Strongly Agree	1,169	27.1
Agree	1,835	42.5
Disagree	260	6.0
Strongly Disagree	126	2.9
I Don't Know	572	13.3
No Answer	351	8.2
	4,313	100.0
<i>31E. To what extent do you agree with each statement about your college?</i>		
I have experienced or observed tension related to individual or group differences at my college		
Strongly Agree	427	9.9
Agree	794	18.4
Disagree	950	22.0
Strongly Disagree	767	17.8
I Don't Know	1,017	23.6
No Answer	358	8.3
	4,313	100.0

ACADEMIC EXPERIENCES

32A. Since the beginning of the term, how often do you do each of the following at your college?

Ask questions or participate in class discussions

Often	2,013	46.7
Sometimes	1,449	33.6
Seldom	350	8.1
Never	132	3.1
No Answer	369	8.5
	4,313	100.0

32B. Since the beginning of the term, how often do you do each of the following at your college?

Give a presentation or performance in class

Often	699	16.2
Sometimes	1,459	33.8
Seldom	793	18.4
Never	971	22.5
No Answer	391	9.1
	4,313	100.0

32C. Since the beginning of the term, how often do you do each of the following at your college?

Work in groups during class (e.g., breakout rooms in zoom)

Often	975	22.6
Sometimes	1,333	30.9
Seldom	658	15.3
Never	956	22.2
No Answer	391	9.0
	4,313	100.0

32D. Since the beginning of the term, how often do you do each of the following at your college?

Work on course assignments outside of class

Often	2,490	57.7
Sometimes	849	19.7
Seldom	245	5.7
Never	339	7.9
No Answer	390	9.0
	4,313	100.0

32E. Since the beginning of the term, how often do you do each of the following at your college?

Discuss ideas from your courses outside of class

Often	1,113	25.8
Sometimes	1,403	32.5
Seldom	697	16.2
Never	712	16.5
No Answer	388	9.0
	4,313	100.0

	N	Percentage
<i>32F. Since the beginning of the term, how often do you do each of the following at your college?</i>		
Engage with students who differ from you in terms of their religious beliefs, political opinions, or ethnic background		
Often	1,138	26.4
Sometimes	1,289	29.9
Seldom	611	14.2
Never	875	20.3
No Answer	400	9.2
	4,313	100.0
<i>33A. In general, to what extent do you agree with each statement?</i>		
Textbooks and reading materials are useful for my courses		
Strongly Agree	1,501	34.8
Agree	1,926	44.7
Disagree	290	6.7
Strongly Disagree	85	2.0
I Don't Know	96	2.2
No Answer	415	9.6
	4,313	100.0
<i>33B. In general, to what extent do you agree with each statement?</i>		
Grading practices in my courses are clearly defined		
Strongly Agree	1,431	33.2
Agree	1,997	46.3
Disagree	279	6.5
Strongly Disagree	65	1.5
I Don't Know	116	2.7
No Answer	425	9.8
	4,313	100.0
<i>33C. In general, to what extent do you agree with each statement?</i>		
Tests cover the course material presented		
Strongly Agree	1,345	31.2
Agree	2,026	47.0
Disagree	307	7.1
Strongly Disagree	86	2.0
I Don't Know	123	2.9
No Answer	426	9.8
	4,313	100.0
<i>33D. In general, to what extent do you agree with each statement?</i>		
Policies and penalties for cheating are clear and enforced		
Strongly Agree	1,993	46.2
Agree	1,615	37.4
Disagree	62	1.4
Strongly Disagree	20	0.5
I Don't Know	184	4.3
No Answer	439	10.2
	4,313	100.0

33E. In general, to what extent do you agree with each statement?

The college catalog provides accurate information on this college, its programs, and policies

Strongly Agree	1,417	32.9
Agree	1,902	44.1
Disagree	178	4.1
Strongly Disagree	68	1.6
I Don't Know	314	7.3
No Answer	434	10.0
	4,313	100.0

33F. In general, to what extent do you agree with each statement?

Course syllabi are followed

Strongly Agree	1,542	35.8
Agree	2,043	47.4
Disagree	163	3.8
Strongly Disagree	40	0.9
I Don't Know	86	2.0
No Answer	439	10.1
	4,313	100.0

33G. In general, to what extent do you agree with each statement?

My instructors present information fairly and objectively, distinguishing between personal convictions and professionally accepted views

Strongly Agree	1,586	36.8
Agree	1,890	43.8
Disagree	165	3.8
Strongly Disagree	91	2.1
I Don't Know	155	3.6
No Answer	426	9.9
	4,313	100.0

33H. In general, to what extent do you agree with each statement?

My instructors inform me about the types of skills or learning outcomes I am expected to master through classroom activities and assignments

Strongly Agree	1,643	38.1
Agree	1,924	44.6
Disagree	172	4.0
Strongly Disagree	52	1.2
I Don't Know	92	2.1
No Answer	430	10.0
	4,313	100.0

33I. In general, to what extent do you agree with each statement?

My instructors adequately use available technology in and out of the classroom

Strongly Agree	1,499	34.8
Agree	1,877	43.5
Disagree	193	4.5
Strongly Disagree	73	1.7
I Don't Know	230	5.3
No Answer	441	10.2
	4,313	100.0

33J. In general, to what extent do you agree with each statement?

My instructors provide meaningful outside resources that support my learning (e.g., library, relevant websites)

Strongly Agree	1,540	35.7
Agree	1,832	42.5
Disagree	251	5.8
Strongly Disagree	97	2.2
I Don't Know	156	3.6
No Answer	437	10.2
	4,313	100.0

34A. How would you describe your interactions with most of your instructors?

My instructors regularly hold office hours

Strongly Agree	1,817	42.1
Agree	1,592	36.9
Disagree	163	3.8
Strongly Disagree	55	1.3
Not Applicable	229	5.3
No Answer	457	10.6
	4,313	100.0

34B. How would you describe your interactions with most of your instructors?

I visit my instructors during office hours

Strongly Agree	520	12.1
Agree	1,265	29.3
Disagree	982	22.8
Strongly Disagree	295	6.8
Not Applicable	777	18.0
No Answer	474	11.0
	4,313	100.0

34C. How would you describe your interactions with most of your instructors?

My instructors are available outside of class

Strongly Agree	1,137	26.4
Agree	1,811	42.0
Disagree	304	7.0
Strongly Disagree	77	1.8
Not Applicable	509	11.8
No Answer	475	11.0
	4,313	100.0

34D. How would you describe your interactions with most of your instructors?

I discuss ideas from my readings or courses with my instructors outside of class

Strongly Agree	543	12.6
Agree	1,108	25.7
Disagree	1,007	23.3
Strongly Disagree	353	8.2
Not Applicable	827	19.2
No Answer	475	11.0
	4,313	100.0

	N	Percentage
34E. How would you describe your interactions with most of your instructors?		
I discuss educational or career plans with my instructors		
Strongly Agree	595	13.8
Agree	1,061	24.6
Disagree	1,046	24.3
Strongly Disagree	395	9.2
Not Applicable	742	17.2
No Answer	474	10.9
	4,313	100.0
34F. How would you describe your interactions with most of your instructors?		
My instructors are approachable		
Strongly Agree	1,680	39.0
Agree	1,656	38.4
Disagree	205	4.8
Strongly Disagree	92	2.1
Not Applicable	211	4.9
No Answer	469	10.8
	4,313	100.0
35A. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Acquire a broad general education		
Very Much	1,697	39.3
Quite a Bit	1,149	26.6
Some	675	15.7
Very Little	219	5.1
No Answer	573	13.3
	4,313	100.0
35B. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Acquire job or work-related knowledge and skills		
Very Much	1,258	29.2
Quite a Bit	998	23.1
Some	882	20.4
Very Little	594	13.8
No Answer	581	13.5
	4,313	100.0
35C. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Write, speak, and express myself clearly and effectively		
Very Much	1,594	37.0
Quite a Bit	1,166	27.0
Some	768	17.8
Very Little	220	5.1
No Answer	565	13.1
	4,313	100.0

	N	Percentage
35D. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Think critically and analytically		
Very Much	1,745	40.5
Quite a Bit	1,143	26.5
Some	679	15.7
Very Little	173	4.0
No Answer	573	13.3
	4,313	100.0
35E. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Solve numerical problems		
Very Much	1,277	29.6
Quite a Bit	1,093	25.3
Some	867	20.1
Very Little	474	11.0
No Answer	602	14.0
	4,313	100.0
35F. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Solve practical problems and/or create useful products		
Very Much	1,351	31.3
Quite a Bit	1,156	26.8
Some	833	19.3
Very Little	382	8.9
No Answer	591	13.7
	4,313	100.0
35G. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Use computers and other information technology		
Very Much	1,678	38.9
Quite a Bit	1,048	24.3
Some	679	15.7
Very Little	318	7.4
No Answer	590	13.7
	4,313	100.0
35H. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Work effectively with others		
Very Much	1,471	34.1
Quite a Bit	1,143	26.5
Some	768	17.8
Very Little	342	7.9
No Answer	589	13.7
	4,313	100.0
35I. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Learn effectively on your own		
Very Much	1,907	44.2
Quite a Bit	1,072	24.9
Some	553	12.8
Very Little	193	4.5
No Answer	588	13.6
	4,313	100.0

		N	Percentage
35J. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Appreciate the arts			
Very Much		1,538	35.7
Quite a Bit		952	22.1
Some		745	17.3
Very Little		480	11.1
No Answer		598	13.8
		4,313	100.0
35K. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Understand yourself			
Very Much		1,619	37.5
Quite a Bit		1,079	25.0
Some		689	16.0
Very Little		320	7.4
No Answer		606	14.1
		4,313	100.0
35L. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Develop a personal code of values and ethics			
Very Much		1,591	36.9
Quite a Bit		1,072	24.9
Some		690	16.0
Very Little		352	8.2
No Answer		608	14.0
		4,313	100.0
35M. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Develop clearer career goals			
Very Much		1,687	39.1
Quite a Bit		1,093	25.3
Some		665	15.4
Very Little		276	6.4
No Answer		592	13.8
		4,313	100.0
35N. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Set educational goals and monitor your progress			
Very Much		1,771	41.1
Quite a Bit		1,100	25.5
Some		606	14.1
Very Little		249	5.8
No Answer		587	13.5
		4,313	100.0

	N	Percentage
35O. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Understand people of other racial, cultural, or religious backgrounds		
Very Much	1,760	40.8
Quite a Bit	1,017	23.6
Some	628	14.6
Very Little	316	7.3
No Answer	592	13.7
	4,313	100.0
35P. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Contribute to the welfare of your community		
Very Much	1,243	28.8
Quite a Bit	1,021	23.7
Some	874	20.3
Very Little	572	13.3
No Answer	603	13.9
	4,313	100.0
35Q. How much have your experiences at this college, both in and out of class, improved your ability to do each of the following? Advance in your career		
Very Much	1,616	37.5
Quite a Bit	1,021	23.7
Some	704	16.3
Very Little	370	8.6
No Answer	602	13.9
	4,313	100.0
36A. How often do you use each of the following? Canvas, e-mail, social media, or text messaging to communicate with other students about coursework		
Often	2,375	55.1
Sometimes	648	15.0
Seldom	397	9.2
Never	265	6.1
Not Applicable	85	2.0
No Answer	543	12.6
	4,313	100.0
36B. How often do you use each of the following? Canvas, e-mail, social media, or text messaging to communicate with an instructor		
Often	2,593	60.1
Sometimes	819	19.0
Seldom	231	5.4
Never	54	1.3
Not Applicable	63	1.5
No Answer	553	12.7
	4,313	100.0

*36C. How often do you use each of the following?***Canvas, e-mail, social media, text messaging, Cranium Café, or this college's website to keep informed about college**

Often	2,131	49.4
Sometimes	819	19.0
Seldom	408	9.5
Never	299	6.9
Not Applicable	98	2.3
No Answer	558	12.9
	4,313	100.0

*36D. How often do you use each of the following?***Online resources for an assignment**

Often	2,828	65.6
Sometimes	636	14.7
Seldom	145	3.4
Never	66	1.5
Not Applicable	79	1.8
No Answer	559	13.0
	4,313	100.0

*37A. To what extent do you agree with each statement?***I regularly check my LACCD email (or forward it to my personal e-mail)**

Strongly Agree	2,541	58.9
Agree	945	21.9
Disagree	163	3.8
Strongly Disagree	47	1.1
Not Applicable	48	1.1
No Answer	569	13.2
	4,313	100.0

*37B. To what extent do you agree with each statement?***I receive too many e-mails from this college**

Strongly Agree	646	15.0
Agree	1,033	24.0
Disagree	1,623	37.6
Strongly Disagree	226	5.2
Not Applicable	196	4.5
No Answer	589	13.7
	4,313	100.0

*37C. To what extent do you agree with each statement?***I can easily find the information I need on the college website**

Strongly Agree	1,239	28.7
Agree	1,768	41.0
Disagree	482	11.2
Strongly Disagree	118	2.7
Not Applicable	112	2.6
No Answer	594	13.8
	4,313	100.0

	N	Percentage
<i>37D. To what extent do you agree with each statement?</i>		
Information on the college website is current and accurate		
Strongly Agree	1,260	29.2
Agree	1,854	43.0
Disagree	347	8.0
Strongly Disagree	81	1.9
Not Applicable	180	4.2
No Answer	591	13.7
	4,313	100.0
<i>37E. To what extent do you agree with each statement?</i>		
I am aware of opportunities for involvement in student clubs and activities		
Strongly Agree	1,128	26.2
Agree	1,623	37.6
Disagree	562	13.0
Strongly Disagree	151	3.5
Not Applicable	248	5.8
No Answer	601	13.9
	4,313	100.0
<i>37F. To what extent do you agree with each statement?</i>		
I know how to bring forth an idea to college leadership to improve a practice, program, or service at this college		
Strongly Agree	789	18.3
Agree	1,118	25.9
Disagree	922	21.4
Strongly Disagree	375	8.7
Not Applicable	502	11.6
No Answer	607	14.1
	4,313	100.0
<i>37G. To what extent do you agree with each statement?</i>		
Student needs are taken into consideration by this college when making decisions		
Strongly Agree	1,188	27.5
Agree	1,644	38.1
Disagree	287	6.7
Strongly Disagree	121	2.8
Not Applicable	456	10.6
No Answer	617	14.3
	4,313	100.0
<i>38A. To what extent do you agree with each statement about your knowledge of where to find information?</i>		
College policies and procedures that affect me as a student		
Strongly Agree	712	16.5
Agree	2,226	51.6
Disagree	589	13.7
Strongly Disagree	140	3.2
No Answer	646	15.0
	4,313	100.0

38B. To what extent do you agree with each statement about your knowledge of where to find information?

Student achievement information for this college and my program

Strongly Agree	800	18.5
Agree	2,310	53.6
Disagree	443	10.3
Strongly Disagree	103	2.4
No Answer	657	15.2
	4,313	100.0

38C. To what extent do you agree with each statement about your knowledge of where to find information?

Courses and educational programs

Strongly Agree	1,056	24.5
Agree	2,348	54.4
Disagree	205	4.8
Strongly Disagree	58	1.3
No Answer	646	15.0
	4,313	100.0

38D. To what extent do you agree with each statement about your knowledge of where to find information?

Student support services and programs

Strongly Agree	951	22.1
Agree	2,309	53.5
Disagree	308	7.1
Strongly Disagree	92	2.1
No Answer	653	15.2
	4,313	100.0

38E. To what extent do you agree with each statement about your knowledge of where to find information?

Career or employment

Strongly Agree	688	16.0
Agree	2,109	48.9
Disagree	652	15.1
Strongly Disagree	185	4.3
No Answer	679	15.7
	4,313	100.0

39A. To what extent do you agree with each statement?

I am familiar with the mission statement of this college

Strongly Agree	657	15.2
Agree	1,971	45.7
Disagree	780	18.1
Strongly Disagree	215	5.0
No Answer	690	16.0
	4,313	100.0

39B. To what extent do you agree with each statement?

I am aware of the intended learning outcomes of this college

Strongly Agree	852	19.8
Agree	2,250	52.2
Disagree	406	9.4
Strongly Disagree	109	2.5
No Answer	696	16.1
	4,313	100.0

	N	Percentage
<i>39C. To what extent do you agree with each statement?</i>		
I am aware of the learning outcomes for my educational program		
Strongly Agree	1,039	24.1
Agree	2,207	51.2
Disagree	299	6.9
Strongly Disagree	77	1.8
No Answer	691	16.0
	4,313	100.0
<i>35D. To what extent do you agree with each statement?</i>		
I am aware of the learning outcomes for my courses		
Strongly Agree	1,163	27.0
Agree	2,243	52.0
Disagree	176	4.1
Strongly Disagree	44	1.0
No Answer	687	15.9
	4,313	100.0
<i>39E. To what extent do you agree with each statement?</i>		
I feel that the courses required in my educational program prepare me for further coursework, employment, and/or transfer		
Strongly Agree	1,217	28.2
Agree	2,144	49.7
Disagree	204	4.7
Strongly Disagree	63	1.5
No Answer	685	15.9
	4,313	100.0
<i>39F. To what extent do you agree with each statement?</i>		
Overall, I am satisfied with my experience at this college		
Strongly Agree	1,454	33.7
Agree	1,929	44.7
Disagree	188	4.4
Strongly Disagree	63	1.5
No Answer	679	15.7
	4,313	100.0
<i>39G. To what extent do you agree with each statement?</i>		
I would encourage others to attend this college		
Strongly Agree	1,574	36.5
Agree	1,831	42.5
Disagree	147	3.4
Strongly Disagree	71	1.6
No Answer	690	16.0
	4,313	100.0