

LA College Promise Student Survey Results
Spring 2019

N = 175

	Frequency	Percentage
1. At which LACCD College have you taken the majority of your classes (or your home college)?		
City	33	18.8%
East LA	27	15.4%
Harbor	31	17.7%
Mission	18	10.3%
Pierce	37	21.1%
Southwest	5	2.9%
Trade-Technical	5	2.9%
Valley	14	8.0%
West LA	5	2.9%
Total Students	175	100.0%
2. Are you receiving the Mayor's second year scholarship?		
Yes	66	37.7%
No	32	18.3%
I Don't Know	73	41.7%
Decline to Answer	4	2.3%
Total Students	175	100.0%
3a. How important were the following services from the LACP Program to your success?		
<i>Summer Transition Program</i>		
Very Important	61	35.5%
Important	48	27.9%
Somewhat Not Important	13	7.5%
Not Important	16	9.3%
I Did Not Use This Service	34	19.8%
Total Students*	172	100.0%
<i>*Missing, n = 3</i>		
3b. How important were the following services from the LACP Program to your success?		
<i>Free Tuition</i>		
Very Important	161	92.0%
Important	11	6.3%
Somewhat Not Important	0	0.0%
Not Important	1	0.6%
I Did Not Use This Service	2	1.1%
Total Students	175	100.0%
3c. How important were the following services from the LACP Program to your success?		
<i>Priority Enrollment</i>		
Very Important	145	82.8%
Important	22	12.6%
Somewhat Not Important	3	1.7%
Not Important	1	0.6%
I Did Not Use This Service	4	2.3%
Total Students	175	100.0%

	Frequency	Percentage
3d. How important were the following services from the LACP Program to your success?		
<i>Help with Financial Aid</i>		
Very Important	126	72.4%
Important	28	16.1%
Somewhat Not Important	7	4.0%
Not Important	4	2.3%
I Did Not Use This Service	9	5.2%
Total Students*	174	100.0%

*Missing, n = 1

3e. How important were the following services from the LACP Program to your success?		
<i>LACP Workshops</i>		
Very Important	69	39.7%
Important	47	27.0%
Somewhat Not Important	29	16.7%
Not Important	6	3.4%
I Did Not Use This Service	23	13.2%
Total Students*	174	100.0%

*Missing, n = 1

3f. How important were the following services from the LACP Program to your success?		
<i>Help with Career Planning or Choosing a Major</i>		
Very Important	94	54.0%
Important	44	25.3%
Somewhat Not Important	16	9.2%
Not Important	6	3.5%
I Did Not Use This Service	14	8.0%
Total Students*	174	100.0%

*Missing, n = 1

3g. How important were the following services from the LACP Program to your success?		
<i>Help with Selecting and/or Registering for Classes</i>		
Very Important	99	56.6%
Important	51	29.1%
Somewhat Not Important	11	6.3%
Not Important	3	1.7%
I Did Not Use This Service	11	6.3%
Total Students	175	100.0%

3h. How important were the following services from the LACP Program to your success?		
<i>Tutoring</i>		
Very Important	78	44.6%
Important	58	33.1%
Somewhat Not Important	15	8.6%
Not Important	6	3.4%
I Did Not Use This Service	18	10.3%
Total Students	175	100.0%

	Frequency	Percentage
3i. How important were the following services from the LACP Program to your success?		
<i>Meeting with a Promise Success Coach or Mentor</i>		
Very Important	78	44.6%
Important	49	28.0%
Somewhat Not Important	15	8.6%
Not Important	8	4.5%
I Did Not Use This Service	25	14.3%
Total Students	175	100.0%

3j. How important were the following services from the LACP Program to your success?		
<i>Help with Personal Challenges</i>		
Very Important	82	47.1%
Important	44	25.3%
Somewhat Not Important	16	9.2%
Not Important	8	4.6%
I Did Not Use This Service	24	13.8%
Total Students*	174	100.0%

*Missing, n = 1

3k. How important were the following services from the LACP Program to your success?		
<i>Help with Knowing About Graduation Requirements</i>		
Very Important	108	61.7%
Important	36	20.6%
Somewhat Not Important	10	5.7%
Not Important	2	1.1%
I Did Not Use This Service	19	10.9%
Total Students	175	100.0%

4a. Please rate the extent to which you agree with the statements below.		
<i>I felt more familiar with campus resources than other students who were not in the LACP Program.</i>		
Strongly Agree	48	27.4%
Agree	68	38.9%
Disagree	21	12.0%
Strongly Disagree	21	12.0%
I Do Not Know	17	9.7%
Total Students	175	100.0%

4b. Please rate the extent to which you agree with the statements below.		
<i>The LACP Program helped me to connect with other student services (e.g., student life, student organizations, tutoring).</i>		
Strongly Agree	45	25.7%
Agree	78	44.6%
Disagree	20	11.4%
Strongly Disagree	22	12.6%
I Do Not Know	10	5.7%
Total Students	175	100.0%

	Frequency	Percentage
4c. Please rate the extent to which you agree with the statements below.		
<i>I feel like I have stronger relationships with college staff and faculty because of the LACP Program.</i>		
Strongly Agree	37	21.1%
Agree	62	35.4%
Disagree	35	20.0%
Strongly Disagree	25	14.3%
I Do Not Know	16	9.2%
Total Students	175	100.0%

4d. Please rate the extent to which you agree with the statements below.		
<i>The LACP staff was knowledgeable and able to answer the questions I had.</i>		
Strongly Agree	56	32.4%
Agree	73	42.2%
Disagree	7	4.0%
Strongly Disagree	21	12.1%
I Do Not Know	16	9.3%
Total Students*	173	100.0%

*Missing, n = 2

4e. Please rate the extent to which you agree with the statements below.		
<i>I was able to get the help or information that I needed from the LACP staff in a reasonable amount of time.</i>		
Strongly Agree	55	31.6%
Agree	72	41.4%
Disagree	16	9.2%
Strongly Disagree	19	10.9%
I Do Not Know	12	6.9%
Total Students*	174	100.0%

*Missing, n = 1

4f. Please rate the extent to which you agree with the statements below.		
<i>I am motivated to finish college because of the LACP Program.</i>		
Strongly Agree	86	49.1%
Agree	48	27.4%
Disagree	15	8.6%
Strongly Disagree	15	8.6%
I Do Not Know	11	6.3%
Total Students	175	100.0%

5. Overall, how satisfied are you with the LA College Promise?		
Very Satisfied	124	71.7%
Satisfied	39	22.5%
Dissatisfied	7	4.1%
Very Dissatisfied	3	1.7%
Total Students*	173	100.0%

*Missing, n = 2

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	Frequency	Percentage
6. How likely would you be to recommend the LACP Program?		
Very Likely	141	81.5%
Likely	21	12.1%
Somewhat Likely	6	3.5%
Not Likely	5	2.9%
Total Students*	173	100.0%

*Missing, n = 2

9. What terms were you enrolled in at your home college? (Select all that apply)		
Fall 2017	164	93.7%
Winter 2018	102	58.3%
Spring 2018	147	84.0%
Summer 2018	108	61.7%
Fall 2018	147	84.0%
Winter 2019	80	45.7%
Total Students	175	

Note. Students were allowed to select multiple terms, so the total frequency will exceed the total number of students.

10. Are you currently enrolled at your home college for the Spring 2019 term?		
Yes, Full Time	129	73.7%
Yes, Part Time	32	18.3%
No	6	3.4%
Decline to Answer	8	4.6%
Total Students	175	100.0%

11. Why aren't you enrolled in college full time this semester? (Select all that apply)		
I do not have transportation	1	3.1%
I can't find childcare	0	0.0%
I have other family commitments	5	15.6%
My classes were too difficult	7	21.9%
I have financial aid issues	10	31.3%
I need to spend more time at work	7	21.9%
I was unable to enroll in the classes I needed	5	15.6%
I left for some other reason**	13	40.6%
I Don't Know	0	0.0%
Total Students*	32	

Note. Students were allowed to select multiple reasons for not enrolling, so the total frequency will exceed the total number of students.

*This question was only asked to students who indicated they were enrolled part time in the Spring 2019 term (Question 10).

**Other reasons for leaving included: joining military service, mental health concerns, recently having a baby, and not needing to take additional classes (i.e., all graduation requirements were met).

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	Frequency	Percentage
12. Why aren't you enrolled in college this semester? (Select all that apply)		
I do not have transportation	0	0.0%
I can't find childcare	0	0.0%
I have other family commitments	2	33.3%
My classes were too difficult	1	16.7%
I have financial aid issues	3	50.0%
I need to spend more time at work	2	33.3%
I was unable to enroll in the classes I needed	0	0.0%
I left for some other reason**	3	50.0%
I Don't Know	0	0.0%
Total Students*	6	

Note. Students were allowed to select multiple reasons for not enrolling, so the total frequency will exceed the total number of students.

*This question was only asked to students who indicated they were not enrolled in the Spring 2019 term (Question 10).

**Other reasons for leaving included: mental health concerns, a new job opportunity, and family issues/concerns.

13. Do you plan to return to college?		
Yes	5	83.3%
No	0	0.0%
I Don't Know	0	0.0%
Decline to Answer	1	16.7%
Total Students*	6	100.0%

*This question was only asked to students who indicated they were not enrolled in the Spring 2019 term (Question 10).