

**LA College Promise Student Survey Results
Spring 2018**

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	62	122	94	61	146	55	23	75	23	661
College Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	
Students Invited	660	663	593	432	805	205	83	466	160	4,067
Percentage	16.3%	16.3%	14.6%	10.6%	19.8%	5.0%	2.0%	11.5%	3.9%	
Total Completed Surveys	9.4%	18.4%	15.9%	14.1%	18.1%	26.8%	27.7%	16.1%	14.4%	16.3%

1. Are you currently enrolled in college?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes, Full Time	60	110	89	54	132	50	21	73	21	610
	96.8%	90.2%	94.7%	88.5%	90.4%	90.9%	91.4%	97.3%	91.4%	92.2%
Yes, Part Time	1	11	4	6	12	5	1	2	1	43
	1.6%	9.0%	4.2%	9.8%	8.2%	9.1%	4.3%	2.7%	4.3%	6.5%
No	1	1	0	0	0	0	1	0	0	3
	1.6%	0.8%	0.0%	0.0%	0.0%	0.0%	4.3%	0.0%	0.0%	0.5%
I Don't Know	0	0	1	0	1	0	0	0	0	2
	0.0%	0.0%	1.1%	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.3%
Decline to Answer	0	0	0	1	1	0	0	0	1	3
	0.0%	0.0%	0.0%	1.7%	0.7%	0.0%	0.0%	0.0%	4.3%	0.5%
Total Respondents*	62	122	94	61	146	55	23	75	23	661

*Missing, n = 0

2. Why aren't you enrolled in college full time this semester? (Select all that apply)

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
I do not have transportation	0	1	1	3	1	2	0	1	0	9
	0.0%	9.1%	25.0%	50.0%	8.3%	40.0%	0.0%	50.0%	0.0%	20.9%
I can't find childcare	0	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
I have other family commitments	1	2	0	2	3	0	1	0	0	9
	100.0%	18.2%	0.0%	33.3%	25.0%	0.0%	100.0%	0.0%	0.0%	20.9%
My classes were too difficult	0	5	2	0	4	3	0	2	0	16
	0.0%	45.5%	50.0%	0.0%	33.3%	60.0%	0.0%	100.0%	0.0%	37.2%
I have financial aid issues	0	1	1	0	1	0	0	0	1	4
	0.0%	9.1%	25.0%	0.0%	8.3%	0.0%	0.0%	0.0%	100.0%	9.3%
I need to spend more time at work	0	1	1	0	1	3	0	0	0	6
	0.0%	9.1%	10.6%	0.0%	8.3%	60.0%	0.0%	0.0%	0.0%	14.0%
I was unable to enroll in the classes I needed	1	3	2	1	5	3	0	1	0	16
	100.0%	27.3%	50.0%	16.7%	41.7%	60.0%	0.0%	50.0%	0.0%	37.2%
I left for some other reason**	0	2	0	2	2	1	0	0	0	7
	0.0%	18.2%	0.0%	33.3%	16.7%	20.0%	0.0%	0.0%	0.0%	16.3%
I Don't Know	0	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Total Respondents*	1	11	4	6	12	5	1	2	1	43

**Missing, n = 0

*Other reasons for leaving included: depression, could not afford materials for photography class, needed to search for a new job, being a DSPS student, completed all GE courses, school and work schedule conflict, and money issues.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	62	122	94	61	146	55	23	75	23	661
College Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	

3. Why aren't you enrolled in college this semester? (Select all that apply)

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total*
I do not have transportation	0	0	---	---	---	---	0	---	---	0
	0.0%	0.0%	---	---	---	---	0.0%	---	---	0.0%
I can't find childcare	1	0	---	---	---	---	0	---	---	1
	100.0%	0.0%	---	---	---	---	0.0%	---	---	33.3%
I have other family commitments	0	1	---	---	---	---	0	---	---	1
	0.0%	100.0%	---	---	---	---	0.0%	---	---	33.3%
My classes were too difficult	0	0	---	---	---	---	0	---	---	0
	0.0%	0.0%	---	---	---	---	0.0%	---	---	0.0%
I have financial aid issues	0	0	---	---	---	---	0	---	---	0
	0.0%	0.0%	---	---	---	---	0.0%	---	---	0.0%
I need to spend more time at work	0	0	---	---	---	---	0	---	---	0
	0.0%	0.0%	---	---	---	---	0.0%	---	---	0.0%
I was unable to enroll in the classes I needed	0	0	---	---	---	---	0	---	---	0
	0.0%	0.0%	---	---	---	---	0.0%	---	---	0.0%
I left for some other reason**	0	0	---	---	---	---	1	---	---	1
	0.0%	0.0%	---	---	---	---	100.0%	---	---	33.3%
I Don't Know	0	0	---	---	---	---	0	---	---	0
	0.0%	0.0%	---	---	---	---	0.0%	---	---	0.0%
Total Respondents*	1	1	0	0	0	0	1	0	0	3

*Missing, n = 0

**Other reasons for leaving was anxiety/panic attacks.

4. At which LACCD College have you taken the majority of your classes?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Frequency	62	122	94	61	146	55	23	75	23	661
Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	100.0%

*Missing, n = 0

5a. Please rate the extent to which you agree with the statement:

I have decided upon a major

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Strongly Disagree	3	7	0	4	5	2	2	7	0	30
	4.8%	5.7%	0.0%	6.6%	3.4%	3.6%	8.7%	9.3%	0.0%	4.5%
Disagree	4	13	5	3	15	1	0	5	2	48
	6.5%	10.7%	5.3%	4.9%	10.3%	1.8%	0.0%	6.7%	8.7%	7.3%
Agree	25	41	29	25	53	23	10	22	14	242
	40.3%	33.6%	30.9%	41.0%	36.3%	41.8%	43.5%	29.3%	60.9%	36.6%
Strongly Agree	30	61	60	29	73	29	11	41	7	341
	48.4%	50.0%	63.8%	47.5%	50.0%	52.8%	47.8%	54.7%	30.4%	51.6%
Total Respondents*	62	122	94	61	146	55	23	75	23	661

*Missing, n = 0

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	62	122	94	61	146	55	23	75	23	661
College Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	

5b. Please rate the extent to which you agree with the statement:

I have decided on a career path

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Strongly Disagree	3	6	0	4	6	1	1	7	0	28
	4.9%	4.9%	0.0%	6.6%	4.1%	1.8%	4.3%	9.3%	0.0%	4.2%
Disagree	2	16	10	4	14	3	1	6	2	58
	3.2%	13.1%	10.6%	6.6%	9.6%	5.6%	4.3%	8.0%	8.7%	8.8%
Agree	31	47	42	26	66	25	11	27	16	291
	50.0%	38.5%	44.7%	42.6%	45.2%	46.3%	47.9%	36.0%	69.6%	44.1%
Strongly Agree	26	53	42	27	60	25	10	35	5	283
	41.9%	43.5%	44.7%	44.2%	41.1%	46.3%	43.5%	46.7%	21.7%	42.9%
Total Respondents*	62	122	94	61	146	54	23	75	23	660

*Missing, n = 1

5c. Please rate the extent to which you agree with the statement:

I believe that I will successfully complete college

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Strongly Disagree	2	4	0	4	4	1	1	5	0	21
	3.2%	3.3%	0.0%	6.6%	2.8%	1.9%	4.5%	6.7%	0.0%	3.2%
Disagree	3	3	4	0	3	1	0	3	1	18
	4.9%	2.5%	4.3%	0.0%	2.1%	1.9%	0.0%	4.0%	4.3%	2.8%
Agree	26	54	40	27	63	20	10	22	10	272
	41.9%	44.6%	42.5%	44.2%	44.1%	37.7%	45.5%	29.3%	43.5%	41.6%
Strongly Agree	31	60	50	30	73	31	11	45	12	343
	50.0%	49.6%	53.2%	49.2%	51.0%	58.5%	50.0%	60.0%	52.2%	52.4%
Total Respondents*	62	121	94	61	143	53	22	75	23	654

*Missing, n = 7

5d. Please rate the extent to which you agree with the statement:

I have the skills necessary to succeed in college (e.g., time management, organizational skills)

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Strongly Disagree	1	3	0	4	4	1	1	6	0	20
	1.6%	2.5%	0.0%	6.6%	2.7%	1.8%	4.3%	8.1%	0.0%	3.0%
Disagree	7	17	9	6	11	5	2	8	1	66
	11.5%	13.9%	9.6%	9.8%	7.6%	9.3%	8.7%	10.8%	4.4%	10.0%
Agree	35	67	50	29	77	30	12	29	17	346
	57.4%	54.9%	53.2%	47.5%	53.1%	55.6%	52.2%	39.2%	73.9%	52.7%
Strongly Agree	18	35	35	22	53	18	8	31	5	225
	29.5%	28.7%	37.2%	36.1%	36.6%	33.3%	34.8%	41.9%	21.7%	34.3%
Total Respondents*	61	122	94	61	145	54	23	74	23	657

*Missing, n = 4

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	62	122	94	61	146	55	23	75	23	661
College Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	

5e. Please rate the extent to which you agree with the statement:

I have the financial resources I need to succeed in college (e.g., financial aid)

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Strongly Disagree	4	8	2	5	9	2	2	6	2	40
	6.4%	6.6%	2.1%	8.3%	6.2%	3.7%	8.7%	8.0%	8.7%	6.1%
Disagree	21	27	20	12	25	10	5	9	3	132
	33.9%	22.1%	21.3%	20.0%	17.1%	18.5%	21.7%	12.0%	13.0%	20.0%
Agree	31	65	49	32	75	29	10	31	17	339
	50.0%	53.3%	52.1%	53.4%	51.4%	53.7%	43.5%	41.3%	73.9%	51.4%
Strongly Agree	6	22	23	11	37	13	6	29	1	148
	9.7%	18.0%	24.5%	18.3%	25.3%	24.1%	26.1%	38.7%	4.4%	22.5%
Total Respondents*	62	122	94	60	146	54	23	75	23	659

*Missing, n = 2

5f. Please rate the extent to which you agree with the statement:

I have access to the academic resources I need to succeed in college (e.g., tutoring)

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Strongly Disagree	1	4	0	4	5	1	1	3	0	19
	1.6%	3.3%	0.0%	6.6%	3.4%	1.9%	4.3%	4.0%	0.0%	2.9%
Disagree	4	4	2	4	2	5	1	2	0	24
	6.5%	3.3%	2.2%	6.6%	1.4%	9.4%	4.3%	2.7%	0.0%	3.7%
Agree	35	64	45	25	61	30	8	27	17	312
	56.4%	52.9%	48.4%	40.9%	41.8%	56.6%	34.8%	36.0%	73.9%	47.4%
Strongly Agree	22	49	46	28	78	17	13	43	6	302
	35.5%	40.5%	49.4%	45.9%	53.4%	32.1%	56.6%	57.3%	26.1%	46.0%
Total Respondents*	62	121	93	61	146	53	23	75	23	657

*Missing, n = 4

5g. Please rate the extent to which you agree with the statement:

I am motivated to finish college

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Strongly Disagree	4	4	2	4	6	3	0	4	0	27
	6.6%	3.3%	2.1%	6.6%	4.1%	5.6%	0.0%	5.3%	0.0%	4.1%
Disagree	0	8	4	2	8	3	0	5	2	32
	0.0%	6.6%	4.3%	3.3%	5.5%	5.6%	0.0%	6.7%	8.7%	4.9%
Agree	23	51	43	19	49	20	7	22	11	245
	37.7%	42.2%	45.7%	31.1%	33.8%	37.0%	35.0%	29.3%	47.8%	37.5%
Strongly Agree	34	58	45	36	82	28	13	44	10	350
	55.7%	47.9%	47.9%	59.0%	56.6%	51.8%	65.0%	58.7%	43.5%	53.5%
Total Respondents*	61	121	94	61	145	54	20	75	23	654

*Missing, n = 7

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	62	122	94	61	146	55	23	75	23	661
College Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	

6. Since the beginning of the semester, would you say that you have had...

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
ALL the support and services you needed	16	52	37	26	55	24	10	40	10	270
	25.8%	42.6%	39.4%	42.6%	37.6%	43.6%	43.5%	53.3%	43.5%	40.8%
MOST of the support and services you needed	32	47	43	23	66	20	12	23	11	277
	51.6%	38.6%	45.7%	37.7%	45.2%	36.4%	52.2%	30.7%	47.8%	41.9%
SOME, BUT NOT ENOUGH of the support and services you needed	14	19	13	9	19	9	1	9	2	95
	22.6%	15.6%	13.8%	14.8%	13.0%	16.4%	4.3%	12.0%	8.7%	14.4%
NOT HAD ANY of the support and services you needed	0	2	0	2	3	0	0	1	0	8
	0.0%	1.6%	0.0%	3.3%	2.1%	0.0%	0.0%	1.3%	0.0%	1.2%
I Don't Know	0	2	1	1	3	2	0	2	0	11
	0.0%	1.6%	1.1%	1.6%	2.1%	3.6%	0.0%	2.7%	0.0%	1.7%
Total Respondents*	62	122	94	61	146	55	23	75	23	661

*Missing, n = 0

7. How would you evaluate your overall educational experience since starting college?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Very Good	13	30	20	21	49	16	11	28	4	192
	21.0%	24.6%	21.3%	34.5%	33.6%	29.1%	47.8%	37.3%	17.4%	29.0%
Good	36	65	56	33	68	29	9	32	15	343
	58.0%	53.3%	59.5%	54.1%	46.6%	52.7%	39.1%	42.7%	65.2%	51.9%
Fair	13	24	17	6	24	8	3	11	4	110
	21.0%	19.7%	18.1%	9.8%	16.4%	14.6%	13.1%	14.7%	17.4%	16.6%
Poor	0	3	0	0	4	0	0	2	0	9
	0.0%	2.4%	0.0%	0.0%	2.7%	0.0%	0.0%	2.7%	0.0%	1.4%
Very Poor	0	0	1	1	1	0	0	1	0	4
	0.0%	0.0%	1.1%	1.6%	0.7%	0.0%	0.0%	1.3%	0.0%	0.6%
I Don't Know	0	0	0	0	0	2	0	1	0	3
	0.0%	0.0%	0.0%	0.0%	0.0%	3.6%	0.0%	1.3%	0.0%	0.5%
Total Respondents*	62	122	94	61	146	55	23	75	23	661

*Missing, n = 0

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	62	122	94	61	146	55	23	75	23	661
College Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	

8. What is the highest level of education you expect to complete?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Certificate	1	1	2	1	0	1	1	0	0	7
	1.6%	0.8%	2.1%	1.6%	0.0%	1.8%	4.3%	0.0%	0.0%	1.1%
Associate's Degree	7	11	9	7	13	4	10	6	6	73
	11.3%	9.1%	9.6%	11.5%	8.9%	7.3%	43.5%	8.0%	27.3%	11.1%
Bachelor's Degree	23	40	33	21	47	15	3	26	3	211
	37.1%	33.1%	35.1%	34.5%	32.2%	27.3%	13.1%	34.7%	13.6%	32.0%
Master's Degree	17	38	32	18	49	16	5	24	5	204
	27.4%	31.4%	34.0%	29.5%	33.5%	29.1%	21.8%	32.0%	22.7%	30.9%
Doctoral or Professional Degree	11	18	15	8	27	10	1	11	7	108
	17.8%	14.8%	16.0%	13.1%	18.5%	18.2%	4.3%	14.7%	31.8%	16.4%
I Don't Expect to Complete College	0	0	0	1	1	0	0	0	0	2
	0.0%	0.0%	0.0%	1.6%	0.7%	0.0%	0.0%	0.0%	0.0%	0.3%
Other**	0	2	0	0	1	1	2	1	0	7
	0.0%	1.7%	0.0%	0.0%	0.7%	1.8%	8.7%	1.3%	0.0%	1.1%
I Don't Know	3	11	3	5	8	8	1	7	1	47
	4.8%	9.1%	3.2%	8.2%	5.5%	14.5%	4.3%	9.3%	4.6%	7.1%
Total Respondents*	62	121	94	61	146	55	23	75	22	659

*Missing, n = 2

**Other levels of education included: high school diploma, law school, medical degree, and registered nursing.

9. Since enrolling in college have you met with a Promise Success Coach or Mentor?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	25	66	56	35	128	48	17	56	14	445
	40.3%	54.1%	59.6%	57.4%	87.7%	87.3%	73.9%	74.7%	60.9%	67.3%
No	10	29	10	15	5	2	0	10	7	88
	16.1%	23.8%	10.6%	24.6%	3.4%	3.6%	0.0%	13.3%	30.5%	13.3%
I Don't Know	26	23	28	10	8	5	6	9	1	116
	42.0%	18.9%	29.8%	16.4%	5.5%	9.1%	26.1%	12.0%	4.3%	17.6%
Decline to Answer	1	4	0	1	5	0	0	0	1	12
	1.6%	3.2%	0.0%	1.6%	3.4%	0.0%	0.0%	0.0%	4.3%	1.8%
Total Respondents*	62	122	94	61	146	55	23	75	23	661

*Missing, n = 0

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	62	122	94	61	146	55	23	75	23	661
College Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	

10. What topics did you discuss with the Promise Success Coach or Mentor? (Select all that apply)

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Help with class selection or registering for classes	15	37	35	29	69	36	13	27	12	273
	60.0%	56.1%	62.5%	82.9%	53.9%	75.0%	76.5%	48.2%	85.7%	61.3%
Academic progress (e.g., grades, number of credits remaining)	15	43	37	26	94	30	9	39	10	303
	60.0%	65.2%	66.1%	74.3%	73.4%	62.5%	52.9%	69.6%	71.4%	68.1%
Graduation requirements	14	32	28	27	58	31	6	34	9	239
	56.0%	48.5%	50.0%	77.1%	45.3%	64.6%	35.3%	60.7%	64.3%	53.7%
Choosing a major	10	31	36	26	48	27	7	28	4	217
	40.0%	47.0%	64.3%	74.3%	37.5%	56.3%	41.2%	50.0%	28.6%	48.8%
Career planning	15	36	36	27	49	24	5	38	9	239
	60.0%	54.5%	64.3%	77.1%	38.3%	50.0%	29.4%	67.9%	64.3%	53.7%
Applying for a job or internship	3	9	17	9	29	9	9	8	3	96
	12.0%	13.6%	30.4%	25.7%	22.7%	18.8%	52.9%	14.3%	21.4%	21.6%
Help with financial aid	9	28	18	22	36	12	12	15	5	157
	36.0%	42.4%	32.1%	62.9%	28.1%	25.0%	70.6%	26.8%	35.7%	35.3%
Financial challenges not related to financial aid	6	17	11	9	15	7	4	4	2	75
	24.0%	25.8%	19.6%	25.7%	11.7%	14.6%	23.5%	7.1%	14.3%	16.9%
College policies (e.g., transfer, probation, add/drop policies)	12	26	26	20	60	23	8	32	6	213
	48.0%	39.4%	46.4%	57.1%	46.9%	47.9%	47.1%	57.1%	42.9%	47.9%
Help with connecting to other student services (e.g., student life, student organizations, tutoring)	3	24	24	11	72	19	7	22	2	184
	12.0%	36.4%	42.9%	31.4%	56.3%	39.6%	41.2%	39.3%	14.3%	41.3%
Help with personal challenges	2	17	13	13	52	11	4	13	2	127
	8.0%	25.8%	23.2%	37.1%	40.6%	22.9%	23.5%	23.2%	14.3%	28.5%
Other**	0	1	2	0	2	1	1	0	0	7
	0.0%	1.5%	3.6%	0.0%	1.6%	2.1%	5.9%	0.0%	0.0%	1.6%
Total Respondents*	25	66	56	35	128	48	17	56	14	445

*Missing, n = 0

**Other topics discussed include: tutoring services, surveys, papers, honors application, and emotional support.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	62	122	94	61	146	55	23	75	23	661
College Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	

11. How helpful were the meetings with your coach/mentor?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Very Much	12	36	29	27	60	27	11	33	7	242
	48.0%	54.6%	51.8%	77.1%	46.8%	56.2%	64.7%	58.9%	50.0%	54.3%
Quite a Bit	8	18	19	6	40	17	3	15	4	130
	32.0%	27.3%	33.9%	17.2%	31.3%	35.4%	17.6%	26.8%	28.6%	29.2%
Some	4	5	7	0	17	3	2	6	3	47
	16.0%	7.6%	12.5%	0.0%	13.3%	6.3%	11.8%	10.7%	21.4%	10.6%
Very Little	0	3	1	2	8	0	0	2	0	16
	0.0%	4.5%	1.8%	5.7%	6.3%	0.0%	0.0%	3.6%	0.0%	3.6%
Not at All	1	2	0	0	3	0	1	0	0	7
	4.0%	3.0%	0.0%	0.0%	2.3%	0.0%	5.9%	0.0%	0.0%	1.6%
I Don't Know	0	2	0	0	0	1	0	0	0	3
	0.0%	3.0%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%	0.0%	0.7%
Total Respondents*	25	66	56	35	128	48	17	56	14	445

*Missing, n = 0

12a. Since joining the L.A. College Promise Program, which program services have you received?

Assistance with completing Financial Aid Applications

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	24	64	43	33	55	28	17	36	10	310
	40.0%	53.3%	46.2%	54.1%	38.2%	51.9%	77.3%	48.0%	45.4%	47.6%
No	31	45	44	21	65	22	5	36	8	277
	51.7%	37.5%	47.3%	34.4%	45.1%	40.7%	22.7%	48.0%	36.4%	42.6%
I Don't Know	5	11	6	7	24	4	0	3	4	64
	8.3%	9.2%	6.5%	11.5%	16.7%	7.4%	0.0%	4.0%	18.2%	9.8%
Total Respondents*	60	120	93	61	144	54	22	75	22	651

*Missing, n = 10

12b. Since joining the L.A. College Promise Program, which program services have you received?

Priority Registration

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	56	99	78	47	130	49	19	66	19	563
	93.4%	83.2%	84.8%	78.3%	89.6%	90.7%	86.5%	88.0%	86.4%	86.8%
No	2	10	10	7	11	2	2	5	1	50
	3.3%	8.4%	10.9%	11.7%	7.6%	3.7%	9.0%	6.7%	4.5%	7.7%
I Don't Know	2	10	4	6	4	3	1	4	2	36
	3.3%	8.4%	4.3%	10.0%	2.8%	5.6%	4.5%	5.3%	9.1%	5.5%
Total Respondents*	60	119	92	60	145	54	22	75	22	649

*Missing, n = 12

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	62	122	94	61	146	55	23	75	23	661
College Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	

12c. Since joining the L.A. College Promise Program, which program services have you received?

Summer Transition Program

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	22	66	50	30	116	41	10	42	13	390
	36.7%	55.5%	53.7%	50.9%	80.6%	75.9%	47.6%	57.5%	59.1%	60.4%
No	26	33	25	17	17	5	3	20	6	152
	43.3%	27.7%	26.9%	28.8%	11.8%	9.3%	14.3%	27.4%	27.3%	23.6%
I Don't Know	12	20	18	12	11	8	8	11	3	103
	20.0%	16.8%	19.4%	20.3%	7.6%	14.8%	38.1%	15.1%	13.6%	16.0%
Total Respondents*	60	119	93	59	144	54	21	73	22	645

*Missing, n = 16

12d. Since joining the L.A. College Promise Program, which program services have you received?

Free Tuition

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	56	103	86	55	131	49	18	69	21	588
	90.3%	84.4%	93.4%	90.2%	90.9%	89.1%	81.9%	92.0%	91.3%	89.7%
No	2	6	3	3	7	2	1	5	0	29
	3.2%	4.9%	3.3%	4.9%	4.9%	3.6%	4.5%	6.7%	0.0%	4.4%
I Don't Know	4	13	3	3	6	4	3	1	2	39
	6.5%	10.7%	3.3%	4.9%	4.2%	7.3%	13.6%	1.3%	8.7%	5.9%
Total Respondents*	62	122	92	61	144	55	22	75	23	656

*Missing, n = 5

13a. Please rate how satisfied you were with each of the following services of the L.A. Promise Program.

Assistance with Completing Financial Aid Applications

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Satisfied	9	4	6	4	13	6	1	3	2	48
	15.0%	3.3%	6.4%	6.6%	8.9%	11.3%	4.3%	4.0%	9.1%	7.3%
Somewhat Satisfied	13	25	19	9	26	6	3	16	4	121
	21.7%	20.7%	20.2%	14.8%	17.8%	11.3%	13.0%	21.4%	18.2%	18.5%
Very Satisfied	11	48	29	24	38	15	12	25	6	208
	18.3%	39.6%	30.8%	39.3%	26.0%	28.3%	52.2%	33.3%	27.2%	31.8%
I Didn't Use Service	22	34	31	11	50	20	4	25	8	205
	36.7%	28.1%	33.0%	18.0%	34.3%	37.8%	17.4%	33.3%	36.4%	31.3%
I Don't Know	5	10	9	13	19	6	3	6	2	73
	8.3%	8.3%	9.6%	21.3%	13.0%	11.3%	13.1%	8.0%	9.1%	11.1%
Total Respondents*	60	121	94	61	146	53	23	75	22	655

*Missing, n = 6

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	62	122	94	61	146	55	23	75	23	661
College Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	

13b. Please rate how satisfied you were with each of the following services of the L.A. Promise Program.

Priority Registration

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Satisfied	3	3	4	3	6	4	1	4	1	29
	4.9%	2.5%	4.3%	4.9%	4.2%	7.4%	4.5%	5.3%	4.5%	4.4%
Somewhat Satisfied	10	22	10	8	11	1	0	7	2	71
	16.4%	18.2%	10.6%	13.1%	7.6%	1.9%	0.0%	9.4%	9.1%	10.9%
Very Satisfied	42	79	72	38	114	41	19	57	17	479
	68.9%	65.2%	76.6%	62.3%	79.1%	75.9%	86.5%	76.0%	77.4%	73.2%
I Didn't Use Service	6	6	5	3	7	2	1	3	1	34
	9.8%	5.0%	5.3%	4.9%	4.9%	3.7%	4.5%	4.0%	4.5%	5.2%
I Don't Know	0	11	3	9	6	6	1	4	1	41
	0.0%	9.1%	3.2%	14.8%	4.2%	11.1%	4.5%	5.3%	4.5%	6.3%
Total Respondents*	61	121	94	61	144	54	22	75	22	654

*Missing, n = 7

13c. Please rate how satisfied you were with each of the following services of the L.A. Promise Program.

Summer Transition Program

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Satisfied	5	2	3	4	5	3	1	3	2	28
	8.6%	1.7%	3.2%	6.7%	3.4%	5.7%	4.5%	4.1%	9.1%	4.3%
Somewhat Satisfied	5	21	18	6	26	4	1	4	3	88
	8.6%	17.4%	19.4%	10.0%	17.9%	7.6%	4.5%	5.5%	13.6%	13.6%
Very Satisfied	15	53	39	24	83	35	11	34	9	303
	25.9%	43.8%	41.9%	40.0%	57.3%	66.0%	50.0%	46.5%	40.9%	46.9%
I Didn't Use Service	21	23	16	12	15	5	2	21	4	119
	36.2%	19.0%	17.2%	20.0%	10.4%	9.4%	9.1%	28.8%	18.2%	18.4%
I Don't Know	12	22	17	14	16	6	7	11	4	109
	20.7%	18.1%	18.3%	23.3%	11.0%	11.3%	31.9%	15.1%	18.2%	16.8%
Total Respondents*	58	121	93	60	145	53	22	73	22	647

*Missing, n = 14

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	62	122	94	61	146	55	23	75	23	661
College Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	

13d. Please rate how satisfied you were with each of the following services of the L.A. Promise Program.

Free Tuition

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Satisfied	3	2	1	3	4	4	1	2	2	22
	4.8%	1.7%	1.1%	5.0%	2.8%	7.3%	4.8%	2.7%	9.1%	3.4%
Somewhat Satisfied	5	9	7	1	8	2	0	5	0	37
	8.1%	7.4%	7.4%	1.7%	5.5%	3.6%	0.0%	6.7%	0.0%	5.7%
Very Satisfied	51	92	80	49	123	44	17	64	17	537
	82.3%	76.0%	85.1%	81.7%	85.4%	80.0%	80.9%	86.5%	77.3%	82.2%
I Didn't Use Service	2	6	3	2	4	3	0	2	1	23
	3.2%	5.0%	3.2%	3.3%	2.8%	5.5%	0.0%	2.7%	4.5%	3.5%
I Don't Know	1	12	3	5	5	2	3	1	2	34
	1.6%	9.9%	3.2%	8.3%	3.5%	3.6%	14.3%	1.4%	9.1%	5.2%
Total Respondents*	62	121	94	60	144	55	21	74	22	653

*Missing, n = 8

14. How valuable is the LA College Promise Program to you?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not at All Valuable	0	0	2	0	2	0	1	3	0	8
	0.0%	0.0%	2.1%	0.0%	1.4%	0.0%	4.4%	4.0%	0.0%	1.2%
Somewhat Valueable	2	9	3	2	8	3	0	3	0	30
	3.3%	7.4%	3.2%	3.3%	5.5%	5.5%	0.0%	4.0%	0.0%	4.5%
Valuable	13	31	25	8	34	12	5	19	8	155
	21.3%	25.4%	26.6%	13.1%	23.3%	21.8%	21.7%	25.3%	34.8%	23.5%
Very Valuable	44	79	63	49	101	40	17	49	15	457
	72.1%	64.7%	67.0%	80.3%	69.1%	72.7%	73.9%	65.4%	65.2%	69.3%
I Don't Know	2	3	1	2	1	0	0	1	0	10
	3.3%	2.5%	1.1%	3.3%	0.7%	0.0%	0.0%	1.3%	0.0%	1.5%
Total Respondents*	61	122	94	61	146	55	23	75	23	660

*Missing, n = 1

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	62	122	94	61	146	55	23	75	23	661
College Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	

15. How would you describe your concerns about your ability to pay for college for the remainder of your education?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
I have no concerns at all	2	10	8	3	15	5	0	12	2	57
	3.2%	8.3%	8.5%	4.9%	10.3%	9.1%	0.0%	16.0%	8.7%	8.6%
I have a few concerns	13	13	18	6	19	14	3	10	3	99
	21.0%	10.7%	19.2%	9.8%	13.0%	25.5%	13.0%	13.3%	13.0%	15.0%
I have some concerns, but feel that I can manage to pay for college	6	40	22	15	48	15	11	17	8	182
	9.7%	33.1%	23.4%	24.6%	32.9%	27.2%	47.9%	22.7%	34.8%	27.6%
I am quite concerned and worried about my ability to pay for college	31	44	33	29	48	14	9	25	7	240
	50.0%	36.3%	35.1%	47.6%	32.9%	25.5%	39.1%	33.3%	30.5%	36.4%
I am extremely concerned and do not think that I can pay for college	10	14	13	8	16	7	0	11	3	82
	16.1%	11.6%	13.8%	13.1%	10.9%	12.7%	0.0%	14.7%	13.0%	12.4%
Total Respondents*	62	121	94	61	146	55	23	75	23	660

*Missing, n = 1

16. Do you struggle to pay for any of the following? (Select all that apply)

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Transportation	34	68	35	24	45	23	15	26	9	279
	54.8%	55.7%	37.2%	39.3%	30.8%	41.8%	65.2%	34.7%	39.1%	42.2%
Housing	13	24	13	8	19	8	1	9	0	95
	21.0%	19.7%	13.8%	13.1%	13.0%	14.5%	4.3%	12.0%	0.0%	14.4%
Food	20	30	23	10	34	9	5	18	3	152
	32.3%	24.6%	24.5%	16.4%	23.3%	16.4%	21.7%	24.0%	13.0%	23.0%
Books and other supplies	39	68	63	39	86	33	19	44	12	403
	62.9%	55.7%	67.0%	63.9%	58.9%	60.0%	82.6%	58.7%	52.2%	61.0%
Childcare	2	1	1	1	0	1	0	0	0	6
	3.2%	0.8%	1.1%	1.6%	0.0%	1.8%	0.0%	0.0%	0.0%	0.9%
Total Respondents*	62	122	94	61	146	55	23	75	23	661

*Missing, n = 0

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	62	122	94	61	146	55	23	75	23	661
College Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	

17a. Have any of the following been a problem for you in reaching your academic goals?

Cost of books/supplies

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	32	63	50	39	72	17	16	40	11	340
	51.6%	52.9%	53.8%	65.0%	51.1%	32.7%	69.6%	54.8%	47.8%	52.6%
No	26	52	38	19	64	31	7	30	12	279
	41.9%	43.7%	40.8%	31.7%	45.4%	59.6%	30.4%	41.1%	52.2%	43.2%
I Don't Know	4	4	5	2	5	4	0	3	0	27
	6.5%	3.4%	5.4%	3.3%	3.5%	7.7%	0.0%	4.1%	0.0%	4.2%
Total Respondents*	62	119	93	60	141	52	23	73	23	646

*Missing, n = 15

17b. Have any of the following been a problem for you in reaching your academic goals?

Cost of or access to reliable transportation

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	24	54	31	29	47	18	11	24	7	245
	39.3%	45.8%	33.3%	49.2%	33.1%	34.6%	47.8%	32.9%	30.4%	38.1%
No	35	58	60	29	92	34	12	48	16	384
	57.4%	49.2%	64.5%	49.2%	64.8%	65.4%	52.2%	65.8%	69.6%	59.6%
I Don't Know	2	6	2	1	3	0	0	1	0	15
	3.3%	5.0%	2.2%	1.6%	2.1%	0.0%	0.0%	1.3%	0.0%	2.3%
Total Respondents*	61	118	93	59	142	52	23	73	23	644

*Missing, n = 17

17c. Have any of the following been a problem for you in reaching your academic goals?

Cost of or access to childcare

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	2	1	4	2	1	3	0	1	0	14
	3.3%	0.9%	4.3%	3.6%	0.7%	6.3%	0.0%	1.4%	0.0%	2.2%
No	55	106	86	52	130	45	21	64	23	582
	91.7%	91.3%	93.5%	92.8%	94.9%	93.7%	100.0%	90.1%	100.0%	93.3%
I Don't Know	3	9	2	2	6	0	0	6	0	28
	5.0%	7.8%	2.2%	3.6%	4.4%	0.0%	0.0%	8.5%	0.0%	4.5%
Total Respondents*	60	116	92	56	137	48	21	71	23	624

*Missing, n = 37

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	62	122	94	61	146	55	23	75	23	661
College Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	

17d. Have any of the following been a problem for you in reaching your academic goals?

Needing to spend more time at work

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	19	26	23	17	38	20	3	19	1	166
	32.2%	22.0%	25.0%	28.8%	26.8%	38.5%	14.3%	27.5%	4.5%	26.2%
No	37	85	67	38	97	32	18	42	20	436
	62.7%	72.0%	72.8%	64.4%	68.3%	61.5%	85.7%	60.9%	91.0%	68.8%
I Don't Know	3	7	2	4	7	0	0	8	1	32
	5.1%	6.0%	2.2%	6.8%	4.9%	0.0%	0.0%	11.6%	4.5%	5.0%
Total Respondents*	59	118	92	59	142	52	21	69	22	634

*Missing, n = 27

17e. Have any of the following been a problem for you in reaching your academic goals?

Other financial issues

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	35	52	30	28	56	18	11	27	7	264
	56.5%	43.7%	33.3%	48.3%	39.2%	36.7%	47.8%	37.5%	30.4%	41.3%
No	24	56	56	25	81	27	12	40	16	337
	38.7%	47.1%	62.2%	43.1%	56.6%	55.1%	52.2%	55.6%	69.6%	52.7%
I Don't Know	3	11	4	5	6	4	0	5	0	38
	4.8%	9.2%	4.5%	8.6%	4.2%	8.2%	0.0%	6.9%	0.0%	6.0%
Total Respondents*	62	119	90	58	143	49	23	72	23	639

*Missing, n = 22

17f. Have any of the following been a problem for you in reaching your academic goals?

Other Family Obligations

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	28	59	38	25	58	17	11	20	6	262
	45.9%	50.0%	41.3%	43.1%	40.6%	34.0%	47.8%	27.8%	27.3%	41.0%
No	28	52	52	29	78	30	12	47	15	343
	45.9%	44.1%	56.5%	50.0%	54.5%	60.0%	52.2%	65.3%	68.2%	53.7%
I Don't Know	5	7	2	4	7	3	0	5	1	34
	8.2%	5.9%	2.2%	6.9%	4.9%	6.0%	0.0%	6.9%	4.5%	5.3%
Total Respondents*	61	118	92	58	143	50	23	72	22	639

*Missing, n = 22

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	62	122	94	61	146	55	23	75	23	661
College Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	

17g. Have any of the following been a problem for you in reaching your academic goals?

Other**

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	1	2	2	1	2	2	1	2	1	14
	3.6%	3.3%	4.2%	3.7%	2.5%	8.0%	12.5%	5.7%	10.0%	4.3%
No	26	54	42	24	72	20	7	31	9	285
	92.8%	88.5%	87.5%	88.9%	90.0%	80.0%	87.5%	88.6%	90.0%	88.5%
I Don't Know	1	5	4	2	6	3	0	2	0	23
	3.6%	8.2%	8.3%	7.4%	7.5%	12.0%	0.0%	5.7%	0.0%	7.2%
Total Respondents*	28	61	48	27	80	25	8	35	10	322

*Missing, n = 339

**Other problems include: mental health problems, financial aid, cost of books/supplies, hospital bills, personal reasons, and bad experiences with counselors.

18. What are your plans for Summer 2018? (Select all that apply)

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Enroll in summer college courses	52	89	66	43	113	49	17	63	18	510
	83.9%	73.0%	70.2%	70.5%	77.4%	89.1%	73.9%	84.0%	78.3%	77.2%
Work at a part-time job	35	67	54	34	91	44	12	42	13	392
	56.5%	54.9%	57.4%	55.7%	62.3%	80.0%	52.2%	56.0%	56.5%	59.3%
Internship	7	12	28	4	14	6	0	8	1	80
	11.3%	9.8%	29.8%	6.6%	9.6%	10.9%	0.0%	10.7%	4.3%	12.1%
Other**	0	4	11	1	4	0	1	3	2	26
	0.0%	3.3%	11.7%	1.6%	2.7%	0.0%	4.3%	4.0%	8.7%	3.9%
I Don't Know	8	17	8	7	15	0	3	8	3	69
	12.9%	13.9%	8.5%	11.5%	10.3%	0.0%	13.0%	10.7%	13.0%	10.4%
Total Respondents*	62	122	94	61	146	55	23	75	23	661

*Missing, n = 0

**Other plans include: participating in a STEM summer program, having personal plans, babysitting, traveling, working full time, real estate, playing sports, volunteering, applying for programs, hobbies, family obligations, and attaining a driver license.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	62	122	94	61	146	55	23	75	23	661
College Percentage	9.4%	18.5%	14.2%	9.2%	22.1%	8.3%	3.5%	11.3%	3.5%	

19. Do you plan to enroll in college in Fall 2018?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes, at the same college	58	113	86	56	133	45	20	70	20	601
	93.6%	92.6%	91.5%	91.9%	91.1%	81.8%	87.1%	93.4%	87.0%	90.9%
Yes, at a different LACCD college	0	3	0	1	5	3	1	1	1	15
	0.0%	2.5%	0.0%	1.6%	3.4%	5.5%	4.3%	1.3%	4.3%	2.3%
Yes, at a different college outside the LACCD	0	3	2	1	0	2	1	1	0	10
	0.0%	2.5%	2.1%	1.6%	0.0%	3.6%	4.3%	1.3%	0.0%	1.5%
Not Sure	3	2	6	2	6	5	1	3	2	30
	4.8%	1.6%	6.4%	3.3%	4.1%	9.1%	4.3%	4.0%	8.7%	4.5%
No	0	0	0	1	0	0	0	0	0	1
	0.0%	0.0%	0.0%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%
Decline to Answer	1	1	0	0	2	0	0	0	0	4
	1.6%	0.8%	0.0%	0.0%	1.4%	0.0%	0.0%	0.0%	0.0%	0.6%
Total Respondents*	62	122	94	61	146	55	23	75	23	661

*Missing, n = 0

20. Do you plan to enroll in college full time in Fall 2018?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes, at the same college	56	102	80	49	119	40	18	63	18	545
	96.6%	85.7%	90.9%	85.9%	86.2%	80.0%	81.8%	87.4%	85.7%	87.2%
Yes, at a different LACCD college	0	3	0	1	4	4	0	2	1	15
	0.0%	2.5%	0.0%	1.8%	2.9%	8.0%	0.0%	2.8%	4.8%	2.4%
Yes, at a different college outside the LACCD	0	3	2	1	0	1	0	1	0	8
	0.0%	2.5%	2.3%	1.8%	0.0%	2.0%	0.0%	1.4%	0.0%	1.3%
Not Sure	2	9	6	4	14	5	4	3	2	49
	3.4%	7.6%	6.8%	6.9%	10.2%	10.0%	18.2%	4.2%	9.5%	7.8%
No	0	2	0	1	1	0	0	3	0	7
	0.0%	1.7%	0.0%	1.8%	0.7%	0.0%	0.0%	4.2%	0.0%	1.1%
Decline to Answer	0	0	0	1	0	0	0	0	0	1
	0.0%	0.0%	0.0%	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%
Total Respondents*	58	119	88	57	138	50	22	72	21	625

*Missing, n = 1