

LA College Promise Student Survey
Fall 2020

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	145	158	75	96	166	30	85	67	42	864
College Percentage	16.8%	18.3%	8.7%	11.1%	19.2%	3.5%	9.8%	7.7%	4.9%	
Students Invited	651	798	562	418	922	79	292	629	291	4,642
Percentage	14.0%	17.2%	12.1%	9.0%	19.9%	1.7%	6.3%	13.5%	6.3%	
Total Completed Surveys	22.3%	19.8%	13.3%	23.0%	18.0%	38.0%	29.1%	10.7%	14.4%	18.6%

1. How did you hear about the Los Angeles College Promise Program?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
College Representative	47	44	26	25	88	9	21	31	25	316
	32.4%	27.8%	34.7%	26.0%	53.0%	30.0%	24.7%	46.3%	59.5%	36.6%
College Information Event	28	39	26	17	26	6	20	8	9	179
	19.3%	24.7%	34.7%	17.7%	15.7%	20.0%	23.5%	11.9%	21.4%	20.7%
High School Counselor or Teacher	57	62	25	35	69	9	42	20	21	340
	39.3%	39.2%	33.3%	36.5%	41.6%	30.0%	49.4%	29.9%	50.0%	39.4%
Letter Sent Home	14	23	10	15	16	5	7	10	3	103
	9.7%	14.6%	13.3%	15.6%	9.6%	16.7%	8.2%	14.9%	7.1%	11.9%
Friend	22	26	8	24	30	6	12	15	6	149
	15.2%	16.5%	10.7%	25.0%	18.1%	20.0%	14.1%	22.4%	14.3%	17.2%
Other*	19	18	13	9	19	4	8	5	1	96
	13.1%	11.4%	17.3%	9.4%	11.4%	13.3%	9.4%	7.5%	2.4%	11.1%

Note. Students were allowed to select multiple responses; this means the percentage columns will not equal 100.

*Other responses included: family members, other campus department/personel, college website/internet, e-mail, personal research, other community programs, athletic coach, social media post, and on the television news.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	145	158	75	96	166	30	85	67	42	864
College Percentage	16.8%	18.3%	8.7%	11.1%	19.2%	3.5%	9.8%	7.7%	4.9%	

2A. The LA College Promise Program influenced my decision to attend college.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Don't Agree At All	10	12	6	3	17	2	5	5	3	63
	6.9%	7.6%	8.0%	3.1%	10.2%	6.7%	5.9%	7.5%	7.2%	7.3%
Somewhat Agree	25	23	16	15	28	2	17	10	4	140
	17.3%	14.5%	21.4%	15.8%	16.9%	6.7%	20.0%	14.9%	9.5%	16.2%
Agree	55	63	28	26	49	11	30	26	11	299
	37.9%	39.9%	37.3%	27.4%	29.5%	36.6%	35.3%	38.8%	26.2%	34.7%
Strongly Agree	55	60	25	51	72	15	33	26	24	361
	37.9%	38.0%	33.3%	53.7%	43.4%	50.0%	38.8%	38.8%	57.1%	41.8%
Total Students*	145	158	75	95	166	30	85	67	42	863

*Missing, n = 1.

2B. The LA College Promise Program was important in my decision to enroll at an LACCD College.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Don't Agree At All	5	9	4	2	9	1	4	4	2	40
	3.4%	5.8%	5.3%	2.1%	5.4%	3.5%	4.7%	6.0%	4.8%	4.6%
Somewhat Agree	20	21	10	14	20	3	9	5	1	103
	13.8%	13.4%	13.4%	14.8%	12.1%	10.3%	10.6%	7.5%	2.4%	12.0%
Agree	62	46	30	23	54	9	29	26	15	294
	42.8%	29.5%	40.0%	24.2%	32.5%	31.0%	34.1%	38.8%	35.7%	34.2%
Strongly Agree	58	80	31	56	83	16	43	32	24	423
	40.0%	51.3%	41.3%	58.9%	50.0%	55.2%	50.6%	47.7%	57.1%	49.2%
Total Students*	145	156	75	95	166	29	85	67	42	860

*Missing, n = 4.

2C. The LA College Promise Program made me more likely to attend college full time.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Don't Agree At All	8	8	2	3	10	2	2	4	2	41
	5.7%	5.2%	2.6%	3.1%	6.1%	6.9%	2.3%	6.0%	4.8%	4.8%
Somewhat Agree	19	20	17	8	20	1	9	11	4	109
	13.5%	12.8%	22.7%	8.4%	12.1%	3.4%	10.6%	16.4%	9.5%	12.8%
Agree	54	47	23	20	50	10	27	21	8	260
	38.3%	30.1%	30.7%	21.1%	30.3%	34.5%	31.8%	31.3%	19.0%	30.4%
Strongly Agree	60	81	33	64	85	16	47	31	28	445
	42.5%	51.9%	44.0%	67.4%	51.5%	55.2%	55.3%	46.3%	66.7%	52.0%
Total Students*	141	156	75	95	165	29	85	67	42	855

*Missing, n = 9.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	145	158	75	96	166	30	85	67	42	864
College Percentage	16.8%	18.3%	8.7%	11.1%	19.2%	3.5%	9.8%	7.7%	4.9%	

3A. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Summer Transition (Extended Orientation)*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	9	16	4	12	25	1	3	8	3	81
	6.3%	10.1%	5.3%	12.8%	15.1%	3.4%	3.5%	12.3%	7.2%	9.5%
Moderately Important	27	28	19	16	30	6	14	17	5	162
	18.9%	17.7%	25.3%	17.0%	18.1%	20.7%	16.5%	26.2%	11.9%	18.9%
Important	49	67	29	35	63	8	38	27	20	336
	34.3%	42.4%	38.7%	37.2%	37.9%	27.6%	44.7%	41.5%	47.6%	39.2%
Very Important	58	47	23	31	48	14	30	13	14	278
	40.5%	29.8%	30.7%	33.0%	28.9%	48.3%	35.3%	20.0%	33.3%	32.4%
Total Students*	143	158	75	94	166	29	85	65	42	857

*Missing, n = 7.

3B. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Priority Registration*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	4	2	1	1	1	0	0	2	1	12
	2.8%	1.3%	1.3%	1.1%	0.6%	0.0%	0.0%	3.0%	2.4%	1.4%
Moderately Important	5	6	2	4	12	1	3	5	3	41
	3.5%	3.8%	2.7%	4.3%	7.2%	3.4%	3.5%	7.5%	7.1%	4.8%
Important	49	59	30	33	63	12	27	24	18	315
	34.3%	37.8%	40.0%	35.5%	38.0%	41.4%	31.8%	35.8%	42.9%	36.8%
Very Important	85	89	42	55	90	16	55	36	20	488
	59.4%	57.1%	56.0%	59.1%	54.2%	55.2%	64.7%	53.7%	47.6%	57.0%
Total Students*	143	156	75	93	166	29	85	67	42	856

*Missing, n = 8.

3C. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Free Tuition*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	0	0	0	0	0	0	0	0	1	1
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%	0.1%
Moderately Important	0	2	2	3	2	0	0	1	0	10
	0.0%	1.3%	2.7%	3.1%	1.2%	0.0%	0.0%	1.5%	0.0%	1.2%
Important	22	23	8	7	13	3	14	8	8	106
	15.3%	14.5%	10.8%	7.4%	7.9%	10.0%	16.5%	12.3%	19.0%	12.3%
Very Important	122	133	64	85	150	27	71	56	33	741
	84.7%	84.2%	86.5%	89.5%	90.9%	90.0%	83.5%	86.2%	78.6%	86.4%
Total Students*	144	158	74	95	165	30	85	65	42	858

*Missing, n = 6.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	145	158	75	96	166	30	85	67	42	864
College Percentage	16.8%	18.3%	8.7%	11.1%	19.2%	3.5%	9.8%	7.7%	4.9%	

3D. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Ongoing Success Coaching, Advising, and Mentoring*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	3	5	1	1	3	0	1	3	3	20
	2.1%	3.2%	1.3%	1.1%	1.8%	0.0%	1.2%	4.5%	7.1%	2.3%
Moderately Important	6	13	6	10	23	1	8	7	1	75
	4.2%	8.3%	8.0%	10.7%	14.0%	3.4%	9.4%	10.6%	2.4%	8.8%
Important	49	59	29	30	54	10	29	26	16	302
	34.0%	37.8%	38.7%	32.3%	32.7%	33.3%	34.1%	39.4%	38.1%	35.3%
Very Important	86	79	39	52	85	19	47	30	22	459
	59.7%	50.7%	52.0%	55.9%	51.5%	63.3%	55.3%	45.5%	52.4%	53.6%
Total Students*	144	156	75	93	165	30	85	66	42	856

*Missing, n = 8.

3E. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Additional Financial Assistance*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	1	3	0	0	2	0	0	1	1	8
	0.7%	1.9%	0.0%	0.0%	1.2%	0.0%	0.0%	1.5%	2.4%	0.9%
Moderately Important	1	4	2	5	4	0	3	3	0	22
	0.7%	2.5%	2.7%	5.3%	2.4%	0.0%	3.5%	4.5%	0.0%	2.6%
Important	33	34	19	22	40	5	22	17	10	202
	23.1%	21.5%	25.7%	23.4%	24.1%	16.7%	25.9%	25.8%	23.8%	23.5%
Very Important	108	117	53	67	120	25	60	45	31	626
	75.5%	74.1%	71.6%	71.3%	72.3%	83.3%	70.6%	68.2%	73.8%	73.0%
Total Students*	143	158	74	94	166	30	85	66	42	858

*Missing, n = 6.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	145	158	75	96	166	30	85	67	42	864
College Percentage	16.8%	18.3%	8.7%	11.1%	19.2%	3.5%	9.8%	7.7%	4.9%	

4. Since the beginning of the semester, have you had the support and services needed to succeed in college?

Would you say...

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
You have had ALL the support and services you needed	59	56	34	47	48	18	34	26	7	329
	41.6%	37.8%	45.9%	51.1%	29.6%	62.1%	41.0%	39.4%	17.5%	39.3%
You have had MOST of the support and services you needed	55	71	27	36	84	8	38	31	20	370
	38.7%	48.0%	36.5%	39.1%	51.9%	27.6%	45.8%	47.0%	50.0%	44.3%
You have had SOME, BUT NOT ENOUGH of the support and services you needed	24	19	13	8	25	3	8	7	9	116
	16.9%	12.8%	17.6%	8.7%	15.4%	10.3%	9.6%	10.6%	22.5%	13.9%
You have NOT HAD ANY of the support and services you needed	1	0	0	1	1	0	0	0	3	6
	0.7%	0.0%	0.0%	1.1%	0.6%	0.0%	0.0%	0.0%	7.5%	0.7%
Decline to Answer	3	2	0	0	4	0	3	2	1	15
	2.1%	1.4%	0.0%	0.0%	2.5%	0.0%	3.6%	3.0%	2.5%	1.8%
Total Students*	142	148	74	92	162	29	83	66	40	836

*Missing, n = 28.

5. Do you struggle to pay for any of the following?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Transportation	17	14	7	10	17	8	10	6	7	96
	11.7%	8.9%	9.3%	10.4%	10.2%	26.7%	11.8%	9.0%	16.7%	11.1%
Housing	28	19	10	15	16	8	11	7	7	121
	19.3%	12.0%	13.3%	15.6%	9.6%	26.7%	12.9%	10.4%	16.7%	14.0%
Food	29	25	5	22	15	6	11	11	7	131
	20.0%	15.8%	6.7%	22.9%	9.0%	20.0%	12.9%	16.4%	16.7%	15.2%
Books and/or Other Supplies	73	71	31	55	71	16	48	20	21	406
	50.3%	44.9%	41.3%	57.3%	42.8%	53.3%	56.5%	29.9%	50.0%	47.0%
Childcare	1	4	0	2	0	1	0	1	3	12
	0.7%	2.5%	0.0%	2.1%	0.0%	3.3%	0.0%	1.5%	7.1%	1.4%

Note. Students were allowed to select multiple responses; this means the percentage columns will not equal 100.

6A. Have any of the following been a problem for you in reaching your academic goals?

Cost of Books/Supplies

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	62	49	24	44	60	11	35	21	16	322
	49.2%	38.6%	35.8%	51.8%	41.4%	40.7%	49.3%	36.2%	45.7%	43.5%
No	64	78	43	41	85	16	36	37	19	419
	50.8%	61.4%	64.2%	48.2%	58.6%	59.3%	50.7%	63.8%	54.3%	56.5%
Total Students*	126	127	67	85	145	27	71	58	35	741

*Missing, n = 123.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	145	158	75	96	166	30	85	67	42	864
College Percentage	16.8%	18.3%	8.7%	11.1%	19.2%	3.5%	9.8%	7.7%	4.9%	

6B. Have any of the following been a problem for you in reaching your academic goals?

Cost of or Access to Reliable Transportation

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	21	17	10	9	16	8	10	5	7	103
	17.2%	13.1%	14.1%	11.0%	11.1%	27.6%	12.8%	8.8%	20.0%	13.8%
No	101	113	61	73	128	21	68	52	28	645
	82.8%	86.9%	85.9%	89.0%	88.9%	72.4%	87.2%	91.2%	80.0%	86.2%
Total Students*	122	130	71	82	144	29	78	57	35	748

*Missing, n = 116.

6C. Have any of the following been a problem for you in reaching your academic goals?

Cost of or Access to Childcare

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	5	5	0	4	1	2	2	2	4	25
	4.0%	3.7%	0.0%	4.5%	0.7%	7.1%	2.6%	3.3%	10.5%	3.2%
No	121	131	70	84	146	26	75	59	34	746
	96.0%	96.3%	100.0%	95.5%	99.3%	92.9%	97.4%	96.7%	89.5%	96.8%
Total Students*	126	136	70	88	147	28	77	61	38	771

*Missing, n = 93.

6D. Have any of the following been a problem for you in reaching your academic goals?

Needing to Spend More Time at Work

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	33	26	13	20	30	10	13	15	13	173
	25.6%	19.4%	19.1%	23.8%	20.8%	35.7%	18.3%	25.4%	35.1%	22.9%
No	96	108	55	64	114	18	58	44	24	581
	74.4%	80.6%	80.9%	76.2%	79.2%	64.3%	81.7%	74.6%	64.9%	77.1%
Total Students*	129	134	68	84	144	28	71	59	37	754

*Missing, n = 110.

6E. Have any of the following been a problem for you in reaching your academic goals?

Other Financial Issues

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	51	57	22	40	40	15	24	18	17	284
	43.6%	44.5%	32.8%	46.5%	28.6%	51.7%	32.9%	30.5%	47.2%	38.6%
No	66	71	45	46	100	14	49	41	19	451
	56.4%	55.5%	67.2%	53.5%	71.4%	48.3%	67.1%	69.5%	52.8%	61.4%
Total Students*	117	128	67	86	140	29	73	59	36	735

*Missing, n = 129.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	145	158	75	96	166	30	85	67	42	864
College Percentage	16.8%	18.3%	8.7%	11.1%	19.2%	3.5%	9.8%	7.7%	4.9%	

6F. Have any of the following been a problem for you in reaching your academic goals?

Other Family Obligations

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	58	68	27	36	45	16	28	22	14	314
	43.9%	50.7%	39.1%	43.4%	31.2%	57.1%	37.3%	36.1%	37.8%	41.2%
No	74	66	42	47	99	12	47	39	23	449
	56.1%	49.3%	60.9%	56.6%	68.8%	42.9%	62.7%	63.9%	62.2%	58.8%
Total Students*	132	134	69	83	144	28	75	61	37	763

*Missing, n = 101.

6G. Have any of the following been a problem for you in reaching your academic goals?

Other*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	12	7	5	8	6	2	3	2	3	48
	14.6%	10.1%	14.3%	14.5%	7.5%	8.7%	7.0%	7.4%	15.8%	11.1%
No	70	62	30	47	74	21	40	25	16	385
	85.4%	89.9%	85.7%	85.5%	92.5%	91.3%	93.0%	92.6%	84.2%	88.9%
Total Students*	82	69	35	55	80	23	43	27	19	433

*Other responses included: problems related to the pandemic, financial problems, work obligations, mental health problems, physical health problems, housing insecurity, and lack of an appropriate study environment.

**Missing: n = 431.

7. Do you know where to find information about LA College Promise Works career services and placement opportunities?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	65	100	44	59	79	23	52	35	20	477
	45.8%	64.1%	61.1%	62.1%	48.2%	79.3%	61.2%	54.7%	48.8%	56.2%
No	42	30	12	19	43	4	17	10	12	189
	29.6%	19.2%	16.7%	20.0%	26.2%	13.8%	20.0%	15.6%	29.3%	22.3%
I Don't Know	35	26	16	17	42	2	16	19	9	182
	24.6%	16.7%	22.2%	17.9%	25.6%	6.9%	18.8%	29.7%	21.9%	21.5%
Total Students*	142	156	72	95	164	29	85	64	41	848

*Missing, n = 16.