

LA College Promise Student Survey
Fall 2019

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	158	133	126	186	155	104	66	86	88	1,102
College Percentage	14.3%	12.1%	11.4%	16.9%	14.1%	9.4%	6.0%	7.8%	8.0%	
Students Invited	612	954	717	739	1,029	230	378	766	448	5,873
Percentage	10.4%	16.3%	12.2%	12.6%	17.5%	3.9%	6.4%	13.1%	7.6%	
Total Completed Surveys	25.8%	13.9%	17.6%	25.2%	15.1%	45.2%	17.5%	11.2%	19.6%	18.8%

1. How did you hear about the Los Angeles College Promise Program?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
College Representative	54	48	55	91	75	67	25	46	26	487
	34.2%	36.1%	43.7%	48.9%	48.4%	64.4%	37.9%	53.5%	29.5%	44.2%
College Information Event	44	54	43	48	40	14	17	24	35	319
	27.8%	40.6%	34.1%	25.8%	25.8%	13.5%	25.8%	27.9%	39.8%	28.9%
High School Counselor or Teacher	66	66	56	81	74	47	36	41	23	490
	41.8%	49.6%	44.4%	43.5%	47.7%	45.2%	54.5%	47.7%	26.1%	44.5%
Letter Sent Home	16	13	9	16	15	10	8	5	6	98
	10.1%	9.8%	7.1%	8.6%	9.7%	9.6%	12.1%	5.8%	6.8%	8.9%
Friend	30	25	31	33	32	14	4	10	8	187
	19.0%	18.8%	24.6%	17.7%	20.6%	13.5%	6.1%	11.6%	9.1%	17.0%
Other*	17	3	7	7	10	3	2	5	8	62
	10.8%	2.3%	5.6%	3.8%	6.5%	2.9%	3.0%	5.8%	9.1%	5.6%

Note. Students were allowed to select multiple responses; this means the percentage columns will not equal 100.

*Other responses included: family member/partner, other campus department, college website/internet, other college representative, e-mail, athletic recruiter, and flyers on campus.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	158	133	126	186	155	104	66	86	88	1,102
College Percentage	14.3%	12.1%	11.4%	16.9%	14.1%	9.4%	6.0%	7.8%	8.0%	

2A. The LA College Promise Program influenced my decision to attend college.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Don't Agree At All	16	10	12	11	31	7	1	9	9	106
	10.3%	7.6%	9.6%	6.0%	20.0%	6.8%	1.5%	10.6%	10.2%	9.7%
Somewhat Agree	30	29	27	28	26	23	9	11	20	203
	19.2%	21.9%	21.6%	15.2%	16.8%	22.3%	13.6%	12.9%	22.7%	18.5%
Agree	56	40	40	63	39	34	30	31	29	362
	35.9%	30.3%	32.0%	34.2%	25.1%	33.0%	45.5%	36.5%	33.0%	33.1%
Strongly Agree	54	53	46	82	59	39	26	34	30	423
	34.6%	40.2%	36.8%	44.6%	38.1%	37.9%	39.4%	40.0%	34.1%	38.7%
Total Students*	156	132	125	184	155	103	66	85	88	1,094

*Missing, n = 8.

2B. The LA College Promise Program was important in my decision to enroll at an LACCD College.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Don't Agree At All	11	2	9	13	13	3	1	4	10	66
	7.1%	1.5%	7.1%	7.1%	8.4%	2.9%	1.5%	4.7%	11.5%	6.0%
Somewhat Agree	29	20	21	17	12	15	5	12	12	143
	18.7%	15.0%	16.7%	9.4%	7.7%	14.4%	7.6%	14.1%	13.8%	13.1%
Agree	52	41	43	59	32	37	29	26	32	351
	33.6%	30.8%	34.1%	32.4%	20.7%	35.6%	43.9%	30.6%	36.8%	32.1%
Strongly Agree	63	70	53	93	98	49	31	43	33	533
	40.6%	52.7%	42.1%	51.1%	63.2%	47.1%	47.0%	50.6%	37.9%	48.8%
Total Students*	155	133	126	182	155	104	66	85	87	1,093

*Missing, n = 9.

2C. The LA College Promise Program made me more likely to attend college full time.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Don't Agree At All	12	5	8	6	17	2	1	7	6	64
	7.8%	3.8%	6.4%	3.3%	11.0%	1.9%	1.5%	8.3%	7.0%	5.9%
Somewhat Agree	19	13	12	21	17	12	3	12	8	117
	12.3%	9.8%	9.6%	11.5%	11.0%	11.7%	4.5%	14.3%	9.3%	10.7%
Agree	51	38	36	52	30	37	26	24	29	323
	33.1%	28.8%	28.8%	28.4%	19.3%	35.9%	39.4%	28.6%	33.7%	29.7%
Strongly Agree	72	76	69	104	91	52	36	41	43	584
	46.8%	57.6%	55.2%	56.8%	58.7%	50.5%	54.6%	48.8%	50.0%	53.7%
Total Students*	154	132	125	183	155	103	66	84	86	1,088

*Missing, n = 14.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	158	133	126	186	155	104	66	86	88	1,102
College Percentage	14.3%	12.1%	11.4%	16.9%	14.1%	9.4%	6.0%	7.8%	8.0%	

3A. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Summer Transition (Extended Orientation)*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	9	11	10	12	20	4	2	7	8	83
	5.7%	8.3%	8.0%	6.5%	13.0%	3.9%	3.0%	8.1%	9.1%	7.6%
Moderately Important	28	30	36	41	38	25	10	18	21	247
	17.9%	22.5%	28.8%	22.0%	24.6%	24.3%	15.2%	20.9%	23.8%	22.4%
Important	76	48	49	71	48	44	35	36	32	439
	48.4%	36.1%	39.2%	38.2%	31.2%	42.7%	53.0%	41.9%	36.4%	40.0%
Very Important	44	44	30	62	48	30	19	25	27	329
	28.0%	33.1%	24.0%	33.3%	31.2%	29.1%	28.8%	29.1%	30.7%	30.0%
Total Students*	157	133	125	186	154	103	66	86	88	1,098

*Missing, n = 4.

3B. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Priority Registration*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	1	1	0	1	1	1	0	0	3	8
	0.6%	0.8%	0.0%	0.5%	0.6%	0.9%	0.0%	0.0%	3.4%	0.7%
Moderately Important	8	10	12	11	8	5	1	3	4	62
	5.1%	7.5%	9.5%	6.0%	5.2%	4.8%	1.5%	3.5%	4.5%	5.7%
Important	64	45	48	79	44	45	12	19	36	392
	40.8%	33.8%	38.1%	42.9%	28.6%	43.3%	18.2%	22.1%	40.9%	35.7%
Very Important	84	77	66	93	101	53	53	64	45	636
	53.5%	57.9%	52.4%	50.6%	65.6%	51.0%	80.3%	74.4%	51.2%	57.9%
Total Students*	157	133	126	184	154	104	66	86	88	1,098

*Missing, n = 4.

3C. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Free Tuition*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	1	1	0	1	0	0	0	1	0	4
	0.6%	0.8%	0.0%	0.6%	0.0%	0.0%	0.0%	1.2%	0.0%	0.4%
Moderately Important	2	4	1	2	0	2	0	0	2	13
	1.3%	3.0%	0.8%	1.1%	0.0%	1.9%	0.0%	0.0%	2.3%	1.2%
Important	28	21	25	33	16	22	13	11	16	185
	18.0%	15.9%	20.0%	17.8%	10.4%	21.2%	19.7%	12.9%	18.2%	16.9%
Very Important	125	106	99	149	138	80	53	73	70	893
	80.1%	80.3%	79.2%	80.5%	89.6%	76.9%	80.3%	85.9%	79.5%	81.5%
Total Students*	156	132	125	185	154	104	66	85	88	1,095

*Missing, n = 7.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	158	133	126	186	155	104	66	86	88	1,102
College Percentage	14.3%	12.1%	11.4%	16.9%	14.1%	9.4%	6.0%	7.8%	8.0%	

3D. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Ongoing Success Coaching, Advising, and Mentoring*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	2	7	0	3	7	0	0	2	4	25
	1.3%	5.3%	0.0%	1.6%	4.5%	0.0%	0.0%	2.3%	4.6%	2.3%
Moderately Important	8	11	10	17	23	11	3	2	3	88
	5.2%	8.3%	8.0%	9.2%	14.9%	10.6%	4.6%	2.3%	3.4%	8.0%
Important	66	49	46	72	50	41	23	28	38	413
	42.6%	36.8%	36.8%	38.9%	32.5%	39.4%	34.8%	32.6%	43.7%	37.7%
Very Important	79	66	69	93	74	52	40	54	42	569
	50.9%	49.6%	55.2%	50.3%	48.1%	50.0%	60.6%	62.8%	48.3%	52.0%
Total Students*	155	133	125	185	154	104	66	86	87	1,095

*Missing, n = 7.

3E. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Additional Financial Assistance with Books*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	1	4	0	2	3	0	0	2	0	12
	0.6%	3.0%	0.0%	1.1%	1.9%	0.0%	0.0%	2.4%	0.0%	1.1%
Moderately Important	5	5	8	12	8	4	1	1	3	47
	3.2%	3.8%	6.3%	6.5%	5.2%	3.8%	1.5%	1.2%	3.5%	4.3%
Important	46	40	34	50	28	24	18	19	23	282
	29.5%	30.3%	27.0%	27.0%	18.1%	23.1%	27.3%	22.6%	26.4%	25.7%
Very Important	104	83	84	121	116	76	47	62	61	754
	66.7%	62.9%	66.7%	65.4%	74.8%	73.1%	71.2%	73.8%	70.1%	68.9%
Total Students*	156	132	126	185	155	104	66	84	87	1,095

*Missing, n = 7.

3F. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Additional Financial Assistance with Food*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	9	8	7	8	11	8	3	6	4	64
	5.8%	6.0%	5.6%	4.4%	7.2%	7.7%	4.6%	7.1%	4.5%	5.9%
Moderately Important	17	18	24	25	22	16	5	7	13	147
	11.0%	13.5%	19.0%	13.7%	14.4%	15.4%	7.6%	8.2%	14.8%	13.4%
Important	54	36	37	55	33	35	22	22	30	324
	34.8%	27.1%	29.4%	30.0%	21.6%	33.6%	33.3%	25.9%	34.1%	29.6%
Very Important	75	71	58	95	87	45	36	50	41	558
	48.4%	53.4%	46.0%	51.9%	56.8%	43.3%	54.5%	58.8%	46.6%	51.1%
Total Students*	155	133	126	183	153	104	66	85	88	1,093

*Missing, n = 9.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	158	133	126	186	155	104	66	86	88	1,102
College Percentage	14.3%	12.1%	11.4%	16.9%	14.1%	9.4%	6.0%	7.8%	8.0%	

3G. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Additional Financial Assistance with Transportation*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	4	6	12	13	22	9	2	5	5	78
	2.6%	4.5%	9.5%	7.0%	14.3%	8.7%	3.0%	5.9%	5.8%	7.1%
Moderately Important	10	13	25	29	18	16	1	6	15	133
	6.5%	9.8%	19.8%	15.6%	11.7%	15.4%	1.5%	7.0%	17.2%	12.1%
Important	44	32	34	48	34	30	17	23	20	282
	28.6%	24.1%	27.0%	25.8%	22.1%	28.8%	25.8%	27.1%	23.0%	25.8%
Very Important	96	82	55	96	80	49	46	51	47	602
	62.3%	61.6%	43.7%	51.6%	51.9%	47.1%	69.7%	60.0%	54.0%	55.0%
Total Students*	154	133	126	186	154	104	66	85	87	1,095

*Missing, n = 7.

4. Since the beginning of the semester, have you had the support and services needed to succeed in college? Would you say...

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
You have had ALL the support and services you needed	55	53	53	77	58	27	24	37	23	407
	35.5%	40.5%	42.4%	41.4%	37.9%	26.0%	38.7%	43.5%	27.1%	37.5%
You have had MOST of the support and services you needed	70	43	50	71	54	35	29	36	46	434
	45.2%	32.8%	40.0%	38.2%	35.3%	33.6%	46.8%	42.3%	54.1%	39.9%
You have had SOME, BUT NOT ENOUGH of the support and services you needed	23	18	13	27	28	33	8	8	10	168
	14.8%	13.7%	10.4%	14.5%	18.3%	31.7%	12.9%	9.4%	11.8%	15.5%
You have NOT HAD ANY of the support and services you needed	1	2	4	2	2	5	0	2	1	19
	0.6%	1.5%	3.2%	1.1%	1.3%	4.8%	0.0%	2.4%	1.2%	1.7%
I Don't Know	4	12	4	6	8	3	1	1	3	42
	2.6%	9.2%	3.2%	3.2%	5.2%	2.9%	1.6%	1.2%	3.5%	3.9%
Decline to Answer	2	3	1	3	3	1	0	1	2	16
	1.3%	2.3%	0.8%	1.6%	2.0%	1.0%	0.0%	1.2%	2.3%	1.5%
Total Students*	155	131	125	186	153	104	62	85	85	1,086

*Missing, n = 16.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	158	133	126	186	155	104	66	86	88	1,102
College Percentage	14.3%	12.1%	11.4%	16.9%	14.1%	9.4%	6.0%	7.8%	8.0%	

5. Do you struggle to pay for any of the following?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Transportation	71	55	30	50	48	39	15	20	33	361
	44.9%	41.4%	23.8%	26.9%	31.0%	37.5%	22.7%	23.3%	37.5%	32.8%
Housing	21	18	8	20	16	14	8	7	8	120
	13.3%	13.5%	6.3%	10.8%	10.3%	13.5%	12.1%	8.1%	9.1%	10.9%
Food	51	40	23	32	35	26	16	19	16	258
	32.3%	30.1%	18.3%	17.2%	22.6%	25.0%	24.2%	22.1%	18.2%	23.4%
Books and/or Other Supplies	88	62	71	102	82	62	32	34	41	574
	55.7%	46.6%	56.3%	54.8%	52.9%	59.6%	48.5%	39.5%	46.6%	52.1%
Childcare	5	1	0	3	0	0	1	1	0	11
	3.2%	0.8%	0.0%	1.6%	0.0%	0.0%	1.5%	1.2%	0.0%	1.0%

Note. Students were allowed to select multiple responses; this means the percentage columns will not equal 100.

6A. Have any of the following been a problem for you in reaching your academic goals?

Cost of Books/Supplies

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	71	51	58	86	71	51	29	23	37	477
	46.1%	39.5%	47.5%	47.2%	46.4%	49.5%	45.3%	28.0%	44.1%	44.5%
No	77	69	59	84	74	46	32	55	41	537
	50.0%	53.5%	48.4%	46.2%	48.4%	44.7%	50.0%	67.1%	48.8%	50.1%
I Don't Know	6	9	5	12	8	6	3	4	6	59
	3.9%	7.0%	4.1%	6.6%	5.2%	5.8%	4.7%	4.9%	7.1%	5.4%
Total Students*	154	129	122	182	153	103	64	82	84	1,073

*Missing, n = 29.

6B. Have any of the following been a problem for you in reaching your academic goals?

Cost of or Access to Reliable Transportation

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	45	54	32	50	46	34	18	20	27	326
	30.0%	41.2%	26.2%	27.9%	30.5%	33.3%	29.5%	25.0%	32.2%	30.8%
No	98	72	85	121	101	64	41	55	50	687
	65.3%	55.0%	69.7%	67.6%	66.9%	62.8%	67.2%	68.7%	59.5%	64.8%
I Don't Know	7	5	5	8	4	4	2	5	7	47
	4.7%	3.8%	4.1%	4.5%	2.6%	3.9%	3.3%	6.3%	8.3%	4.4%
Total Students*	150	131	122	179	151	102	61	80	84	1,060

*Missing, n = 42.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	158	133	126	186	155	104	66	86	88	1,102
College Percentage	14.3%	12.1%	11.4%	16.9%	14.1%	9.4%	6.0%	7.8%	8.0%	

6C. Have any of the following been a problem for you in reaching your academic goals?

Cost of or Access to Childcare

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	4	2	0	4	3	2	2	0	2	19
	2.7%	1.6%	0.0%	2.3%	2.0%	2.0%	3.3%	0.0%	2.5%	1.8%
No	139	122	114	167	139	98	58	74	77	988
	92.7%	96.1%	96.6%	94.9%	94.6%	96.0%	95.1%	93.7%	95.0%	94.9%
I Don't Know	7	3	4	5	5	2	1	5	2	34
	4.6%	2.3%	3.4%	2.8%	3.4%	2.0%	1.6%	6.3%	2.5%	3.3%
Total Students*	150	127	118	176	147	102	61	79	81	1,041

*Missing, n = 61.

6D. Have any of the following been a problem for you in reaching your academic goals?

Needing to Spend More Time at Work

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	33	22	25	38	36	18	12	10	18	212
	22.3%	17.2%	20.5%	21.0%	23.6%	17.5%	19.4%	12.4%	22.5%	20.1%
No	104	100	89	134	108	80	48	64	57	784
	70.3%	78.1%	73.0%	74.0%	71.1%	77.6%	77.4%	79.0%	71.3%	74.2%
I Don't Know	11	6	8	9	8	5	2	7	5	61
	7.4%	4.7%	6.5%	5.0%	5.3%	4.9%	3.2%	8.6%	6.2%	5.7%
Total Students*	148	128	122	181	152	103	62	81	80	1,057

*Missing, n = 45.

6E. Have any of the following been a problem for you in reaching your academic goals?

Other Financial Issues

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	68	50	38	68	54	43	24	22	31	398
	45.0%	38.8%	31.4%	37.6%	35.5%	41.7%	38.1%	27.5%	39.7%	37.6%
No	76	68	78	100	85	57	37	49	37	587
	50.4%	52.7%	64.5%	55.2%	55.9%	55.3%	58.7%	61.3%	47.5%	55.5%
I Don't Know	7	11	5	13	13	3	2	9	10	73
	4.6%	8.5%	4.1%	7.2%	8.6%	3.0%	3.2%	11.2%	12.8%	6.9%
Total Students*	151	129	121	181	152	103	63	80	78	1,058

*Missing, n = 44.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	158	133	126	186	155	104	66	86	88	1,102
College Percentage	14.3%	12.1%	11.4%	16.9%	14.1%	9.4%	6.0%	7.8%	8.0%	

6F. Have any of the following been a problem for you in reaching your academic goals?

Other Family Obligations

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	55	51	36	55	55	39	14	23	27	355
	36.2%	40.5%	30.5%	31.4%	36.4%	37.8%	23.0%	28.1%	33.3%	33.9%
No	86	67	79	112	88	59	43	53	49	636
	56.6%	53.2%	66.9%	64.0%	58.3%	57.3%	70.5%	64.6%	60.5%	60.6%
I Don't Know	11	8	3	8	8	5	4	6	5	58
	7.2%	6.3%	2.6%	4.6%	5.3%	4.9%	6.5%	7.3%	6.2%	5.5%
Total Students*	152	126	118	175	151	103	61	82	81	1,049

*Missing, n = 53.

6G. Have any of the following been a problem for you in reaching your academic goals?

Other*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Yes	3	4	1	3	3	2	2	2	4	24
	3.6%	5.7%	1.5%	2.9%	3.8%	3.5%	5.0%	4.9%	10.3%	4.1%
No	69	59	65	90	72	51	36	34	30	506
	82.1%	84.3%	94.2%	86.5%	91.1%	87.9%	90.0%	82.9%	76.9%	86.6%
I Don't Know	12	7	3	11	4	5	2	5	5	54
	14.3%	10.0%	4.3%	10.6%	5.1%	8.6%	5.0%	12.2%	12.8%	9.3%
Total Students**	84	70	69	104	79	58	40	41	39	584

*Other responses included: financial problems, work obligations, mental health problems, physical health problems, and lack of an appropriate study environment.

**Missing: n = 518.