

LA College Promise Student Survey
Fall 2017

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	78	76	53	25	204	15	44	50	42	587
College Percentage	13.3%	12.9%	9.0%	4.3%	34.8%	2.6%	7.5%	8.5%	7.1%	
Students Invited	665	697	590	453	798	185	79	419	151	4037
Percentage	16.5%	17.3%	14.6%	11.2%	19.8%	4.6%	1.9%	10.4%	3.7%	
Total Completed Surveys	11.7%	10.9%	9.0%	5.5%	25.6%	8.1%	55.7%	11.9%	27.8%	14.5%

1. How did you hear about the Los Angeles College Promise Program?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
College Representative	30	30	23	10	108	4	17	25	13	260
	38.5%	39.5%	43.4%	40.0%	52.9%	26.7%	38.6%	50.0%	31.0%	44.3%
College Information Event	16	17	11	4	35	2	9	8	5	107
	20.5%	22.4%	20.8%	16.0%	17.2%	13.3%	20.5%	16.0%	11.9%	18.2%
High School Counselor	28	35	35	8	101	4	23	17	26	277
	35.9%	46.1%	66.0%	32.0%	49.5%	26.7%	52.3%	34.0%	61.9%	47.2%
Letter Sent Home	25	15	7	7	32	6	5	12	7	116
	32.1%	19.7%	13.2%	28.0%	15.7%	40.0%	11.4%	24.0%	16.7%	19.8%
Friend	7	6	5	4	20	1	2	8	5	58
	9.0%	7.9%	9.4%	16.0%	9.8%	6.7%	4.5%	16.0%	11.9%	9.9%
Other*	5	3	2	1	8	1	1	1	2	24
	6.4%	3.9%	3.8%	4.0%	3.9%	6.7%	2.3%	2.0%	4.8%	4.1%

*Other responses included: family member/partner (n = 8), college website/online (n = 4), school advertisement/outreach (n = 3), high school event/field trip (n = 3), First Year Experience Program (n = 2), Assessment Center (n = 1), Bridges to Success Center (n = 1), previous experience with the college as a child (n = 1), and not sure (n = 1).

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College Percentage	13.3%	12.9%	9.0%	4.3%	34.8%	2.6%	7.5%	8.5%	7.1%	

2A. The LA College Promise Program influenced my decision to attend college.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Don't Agree At All	4	8	8	1	39	4	4	10	8	86
	5.1%	10.5%	15.1%	4.0%	19.2%	26.7%	9.1%	20.4%	19.0%	14.7%
Somewhat Agree	14	10	7	2	29	2	5	11	5	85
	17.9%	13.2%	13.2%	8.0%	14.3%	13.3%	11.4%	22.4%	11.9%	14.5%
Agree	30	22	16	9	72	5	11	14	14	193
	38.5%	28.9%	30.2%	36.0%	35.5%	33.3%	25.0%	28.6%	33.4%	33.0%
Strongly Agree	30	36	22	13	63	4	24	14	15	221
	38.5%	47.4%	41.5%	52.0%	31.0%	26.7%	54.5%	28.6%	35.7%	37.8%
Total Respondents*	78	76	53	25	203	15	44	49	42	585

*Missing, n = 2

2B. The LA College Promise Program was important in my decision to enroll at an LACCD College.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Don't Agree At All	1	4	3	0	18	0	2	4	2	34
	1.3%	5.3%	5.7%	0.0%	9.0%	0.0%	4.5%	8.2%	4.8%	5.9%
Somewhat Agree	12	12	5	1	40	3	6	6	10	95
	15.6%	15.8%	9.4%	4.4%	20.1%	20.0%	13.6%	12.2%	23.8%	16.4%
Agree	23	21	19	7	58	5	13	18	8	172
	29.9%	27.6%	35.8%	30.4%	29.2%	33.3%	29.6%	36.7%	19.0%	29.8%
Strongly Agree	41	39	26	15	83	7	23	21	22	277
	53.2%	51.3%	49.1%	65.2%	41.7%	46.7%	52.3%	42.9%	52.4%	47.9%
Total Respondents*	77	76	53	23	199	15	44	49	42	578

*Missing, n = 9

2C. The LA College Promise Program made me more likely to attend college full time.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Don't Agree At All	6	5	5	1	28	1	3	5	7	61
	7.8%	6.6%	9.4%	4.3%	13.9%	6.7%	6.8%	10.2%	16.7%	10.5%
Somewhat Agree	13	11	5	2	26	2	3	9	5	76
	16.9%	14.5%	9.4%	8.7%	12.9%	13.3%	6.8%	18.4%	11.9%	13.1%
Agree	19	16	15	4	56	5	9	10	7	141
	24.7%	21.0%	28.3%	17.4%	27.9%	33.3%	20.5%	20.4%	16.7%	24.3%
Strongly Agree	39	44	28	16	91	7	29	25	23	302
	50.6%	57.9%	52.9%	69.6%	45.3%	46.7%	65.9%	51.0%	54.7%	52.1%
Total Respondents*	77	76	53	23	201	15	44	49	42	580

*Missing, n = 7

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	78	76	53	25	204	15	44	50	42	587
College Percentage	13.3%	12.9%	9.0%	4.3%	34.8%	2.6%	7.5%	8.5%	7.1%	

3A. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Summer Transition (Extended Orientation)*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	4	7	7	3	31	4	0	10	5	71
	5.1%	9.2%	13.2%	12.0%	15.2%	26.7%	0.0%	20.0%	12.2%	12.1%
Moderately Important	24	9	15	3	35	3	5	9	14	117
	30.8%	11.8%	28.3%	12.0%	17.2%	19.9%	11.6%	18.0%	34.2%	20.0%
Important	26	32	20	9	57	4	18	20	11	197
	33.3%	42.1%	37.7%	36.0%	27.9%	26.7%	41.9%	40.0%	26.8%	33.7%
Very Important	24	28	11	10	81	4	20	11	11	200
	30.8%	36.9%	20.8%	40.0%	39.7%	26.7%	46.5%	22.0%	26.8%	34.2%
Total Respondents*	78	76	53	25	204	15	43	50	41	585

*Missing, n = 2

3B. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Priority Registration*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	1	2	2	0	0	0	0	0	0	5
	1.3%	2.6%	3.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%
Moderately Important	5	1	1	3	4	3	0	2	5	24
	6.4%	1.3%	2.0%	12.0%	2.0%	20.0%	0.0%	4.0%	11.9%	4.1%
Important	15	25	20	4	41	4	12	13	15	149
	19.2%	32.9%	39.2%	16.0%	20.2%	26.7%	27.3%	26.0%	35.7%	25.5%
Very Important	57	48	28	18	158	8	32	35	22	406
	73.1%	63.2%	54.9%	72.0%	77.8%	53.3%	72.7%	70.0%	52.4%	69.5%
Total Respondents*	78	76	51	25	203	15	44	50	42	584

*Missing, n = 3

3C. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Free Tuition*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	1	0	0	0	0	0	0	0	0	1
	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%
Moderately Important	0	2	0	0	0	1	0	1	1	5
	0.0%	2.6%	0.0%	0.0%	0.0%	6.7%	0.0%	2.0%	2.4%	0.8%
Important	7	11	9	0	14	2	9	5	7	64
	9.2%	14.5%	17.3%	0.0%	6.9%	13.3%	20.5%	10.0%	16.7%	11.0%
Very Important	68	63	43	25	189	12	35	44	34	513
	89.5%	82.9%	82.7%	100.0%	93.1%	80.0%	79.5%	88.0%	80.9%	88.0%
Total Respondents*	76	76	52	25	203	15	44	50	42	583

*Missing, n = 4

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	78	76	53	25	204	15	44	50	42	587
College Percentage	13.3%	12.9%	9.0%	4.3%	34.8%	2.6%	7.5%	8.5%	7.1%	

3D. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Ongoing Success Coaching, Advising, and Mentoring*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	1	2	4	2	10	0	0	1	0	20
	1.3%	2.6%	7.5%	8.0%	4.9%	0.0%	0.0%	2.0%	0.0%	3.4%
Moderately Important	13	6	2	2	26	4	4	3	4	64
	16.6%	7.9%	3.8%	8.0%	12.8%	26.7%	9.3%	6.0%	9.5%	10.9%
Important	24	19	23	4	57	3	13	15	15	173
	30.8%	25.0%	43.4%	16.0%	27.9%	20.0%	30.2%	30.0%	35.7%	29.5%
Very Important	40	49	24	17	111	8	26	31	23	329
	51.3%	64.5%	45.3%	68.0%	54.4%	53.3%	60.5%	62.0%	54.8%	56.2%
Total Respondents*	78	76	53	25	204	15	43	50	42	586

*Missing, n = 1

4. Since the beginning of the semester, have you had the support and services needed to succeed in college? Would you say...

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
You have had ALL the support and services you needed	17	31	17	7	83	4	23	17	9	208
	23.0%	44.3%	33.3%	29.2%	44.4%	28.6%	53.5%	34.7%	23.1%	37.7%
You have had MOST of the support and services you needed	36	25	21	11	77	6	18	20	22	236
	48.6%	35.7%	41.2%	45.8%	41.2%	42.8%	41.9%	40.8%	56.4%	42.8%
You have had SOME, BUT NOT ENOUGH of the support and services you needed	14	9	8	4	17	4	1	8	7	72
	18.9%	12.9%	15.7%	16.7%	9.1%	28.6%	2.3%	16.4%	17.9%	13.1%
You have NOT HAD ANY of the support and services you needed	1	2	4	0	3	0	0	1	0	11
	1.3%	2.8%	7.8%	0.0%	1.6%	0.0%	0.0%	2.0%	0.0%	2.0%
Don't Know	3	3	0	2	5	0	1	2	1	17
	4.1%	4.3%	0.0%	8.3%	2.7%	0.0%	2.3%	4.1%	2.6%	3.1%
Decline to Answer	3	0	1	0	2	0	0	1	0	7
	4.1%	0.0%	2.0%	0.0%	1.0%	0.0%	0.0%	2.0%	0.0%	1.3%
Total Respondents*	74	70	51	24	187	14	43	49	39	551

*Missing, n = 36

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	78	76	53	25	204	15	44	50	42	587
College Percentage	13.3%	12.9%	9.0%	4.3%	34.8%	2.6%	7.5%	8.5%	7.1%	

5. Since you started college, did you ever miss or stop attending your classes for any of the following reasons?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total*
Cost of Books/Supplies	8	4	5	5	19	4	11	3	5	64
	12.5%	6.3%	7.8%	7.8%	29.7%	6.3%	17.2%	4.7%	7.8%	11.1%
Cost of or Access to Reliable Transportation	16	19	8	5	37	4	12	6	12	119
	13.4%	16.0%	6.7%	4.2%	31.1%	3.4%	10.1%	5.0%	10.1%	20.6%
Cost of or Access to Childcare	3	1	0	0	0	1	0	0	1	6
	50.0%	16.7%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	16.7%	1.0%
Needing to Spend More Time at Work	9	8	9	1	20	5	9	3	6	70
	12.9%	11.4%	12.9%	1.4%	28.6%	7.1%	12.9%	4.3%	8.6%	12.1%
Other Financial Issues	17	17	11	4	24	5	9	7	5	99
	17.2%	17.2%	11.1%	4.0%	24.2%	5.1%	9.1%	7.1%	5.1%	17.2%
Other Family Obligations	26	25	17	3	50	8	9	11	11	160
	16.3%	15.6%	10.6%	1.9%	31.3%	5.0%	5.6%	6.9%	6.9%	27.7%
Other**	9	4	7	2	17	3	1	6	7	56
	16.1%	7.1%	12.5%	3.6%	30.4%	5.4%	1.8%	10.7%	12.5%	9.7%

*Missing: Q5A, n = 10; Q5B, n = 9; Q5C, n = 10; Q5D, n = 10; Q5E, n = 10; Q5F, n = 9; Q5G, n = 10

**Other responses included: health problem/illness/doctor appointment (n = 11), trouble with a class/professor (n = 7), mental health problem (n = 5), family emergency (n = 4), did not need a class (n = 3), transportation issue (n = 2), financial aid difficulty (n = 1), homelessness (n = 1). Several students did not state the other reason for missing or stopping their attendance in a class (n = 22).