

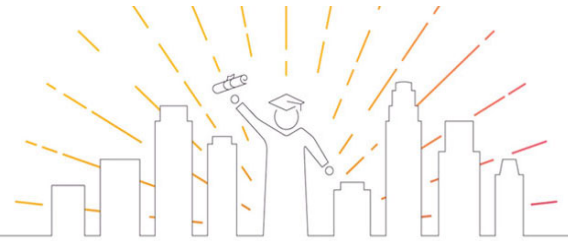


LOS ANGELES
COLLEGE PROMISE

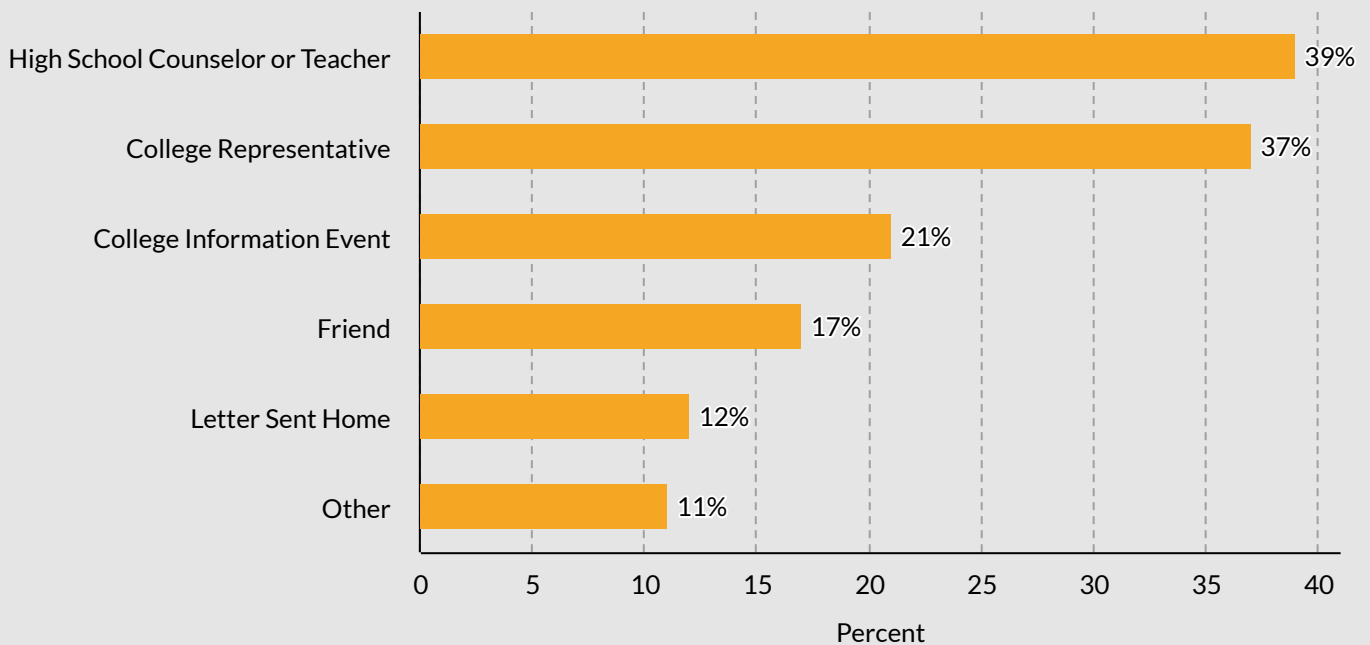
[FALL 2020 SURVEY]

The Los Angeles College Promise (LACP) Program conducted a survey of first-time Promise Students (N = 4,642) during the Fall 2020 term. The purpose of the survey was to learn about students' experiences with the program and understand what services they need to achieve their personal goals.

There were 864 students who participated in the survey (18.6% response rate). The majority of the students were female (62.7%) and Hispanic (76.4%).



How did you hear about the LA College Promise?



76%

LACP influenced my decision to attend college



83%

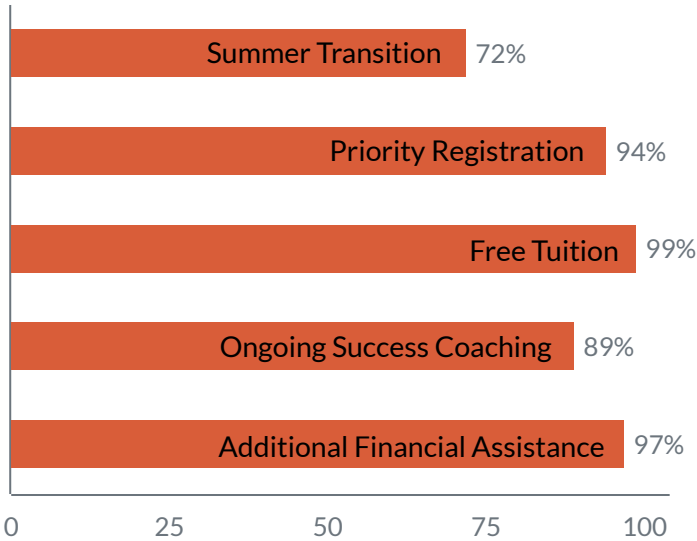
LACP influenced my decision to attend a LACCD college



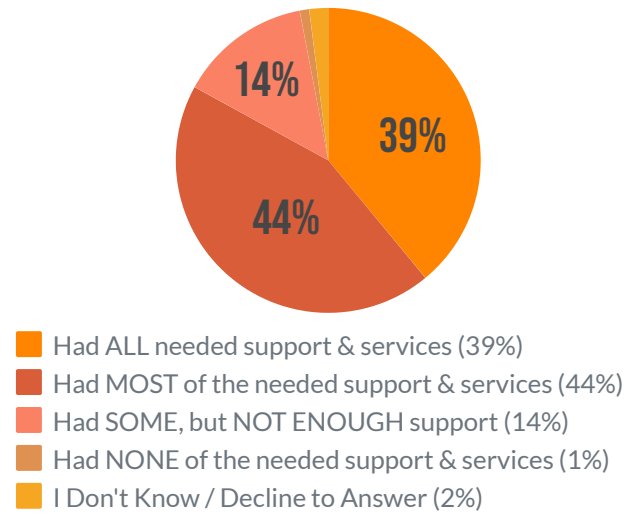
82%

LACP made me more likely to attend college full time

Services that were important or very important in deciding to join LACP.



Since the beginning of the semester, have you had the support and services needed to succeed in college?



PROBLEMS PREVENTING STUDENTS FROM REACHING THEIR ACADEMIC GOALS



44%

Cost of Books/
Supplies



41%

Other Family
Obligations



39%

Other Financial
Issues



23%

Work
Obligations



14%

Reliable
Transportation



3%

Childcare

[STUDENT VOICES]

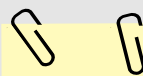
Students were asked, "Do you have any comments that you would like to share about your experience in the LA College Program?" There were 231 individuals, out of 864 completed surveys (or 27%), who responded to this question. The comments were categorized into the following: suggestions (9%), obstacles (17%), and positive comments (74%).

Suggestions

- Expand LACP outreach efforts
- Provide more and specific LACP Program information
- Provide access to quality academic counseling
- Provide more student support services
- Have less stringent program requirements

Obstacles

- COVID-19 pandemic and increased levels of stress
- Need additional financial support (e.g., scholarships)
- Need additional LACP Program information
- Difficulty maintaining a school-work-life balance
- Difficulty meeting LACP requirements
- Difficulty learning in a remote environment



It was very relieving to have the help one needs in the beginning of this chapter of life. It was helpful especially with the whole pandemic.



Thank you for making this program available, because of this program, I'm able to attend college without having to worry about if I'm able to afford it or not. Without this program, I wouldn't be able to attend college.



Best program for students adjusting to the college life.



I'm happy to be part of the program.



The LA College Promise Program has made my transition from high school to college far more easier than I could have imagined.