

STUDENT INFORMATION*Which LACCD College do you consider to be your primary/home college?*

City	1,251	21.6
East	1,076	18.6
Harbor	535	9.3
Mission	474	8.2
Pierce	344	5.9
Southwest	136	2.4
Trade-Tech	330	5.7
Valley	1,313	22.7
West LA	326	5.6
	5,785	100.0

Are you also enrolled in any of the following: High school?

Yes	141	2.4
No / No Answer	5,644	97.6
	5,785	100.0

Are you also enrolled in any of the following: Another LACCD College?

Yes	666	11.5
No / No Answer	5,119	88.5
	5,785	100.0

Are you also enrolled in any of the following: Other 2-year college (outside of LACCD)?

Yes	216	3.7
No / No Answer	5,569	96.3
	5,785	100

Are you also enrolled in any of the following: 4-year college?

Yes	345	6.0
No / No Answer	5,440	94.0
	5,785	100.0

GOALS AND PLANS*1A. How much did each source of information impact your decision to enroll at this college?***Newspaper, radio, or television advertisement**

Not At All	2,448	42.3
Very Little	556	9.6
Some	513	8.9
Very Much	222	3.8
Not Applicable	1,887	32.6
No Answer	159	2.8
	5,785	100.0

*1B. How much did each source of information impact your decision to enroll at this college?***High school advisor, counselor, or teacher**

Not At All	1,589	27.4
Very Little	547	9.4
Some	1,079	18.7
Very Much	1,035	17.9
Not Applicable	1,375	23.8
No Answer	160	2.8
	5,785	100.0

	N	Percentage
<i>1C. How much did each source of information impact your decision to enroll at this college?</i>		
College representative or recruiter coming to my high school		
Not At All	1,933	33.4
Very Little	515	8.9
Some	758	13.1
Very Much	655	11.3
Not Applicable	1,730	29.9
No Answer	194	3.4
	5,785	100.0
<i>1D. How much did each source of information impact your decision to enroll at this college?</i>		
College or District website (e.g., class schedule, catalog, program information)		
Not At All	1,213	21.0
Very Little	667	11.5
Some	1,429	24.7
Very Much	1,462	25.3
Not Applicable	859	14.8
No Answer	155	2.7
	5,785	100.0
<i>1E. How much did each source of information impact your decision to enroll at this college?</i>		
Family or friends		
Not At All	844	14.6
Very Little	542	9.4
Some	1,450	25.1
Very Much	2,201	38.0
Not Applicable	657	11.3
No Answer	91	1.6
	5,785	100.0
<i>1F. How much did each source of information impact your decision to enroll at this college?</i>		
Current or former students		
Not At All	1,412	24.4
Very Little	556	9.6
Some	1,210	20.9
Very Much	1,386	24.0
Not Applicable	1,029	17.8
No Answer	192	3.3
	5,785	100.0
<i>1G. How much did each source of information impact your decision to enroll at this college?</i>		
Workplace notice, program, or employer's recommendation		
Not At All	2,240	38.7
Very Little	575	9.9
Some	564	9.7
Very Much	460	8.0
Not Applicable	1,763	30.5
No Answer	183	3.2
	5,785	100.0

	N	Percentage
<i>1H. How much did each source of information impact your decision to enroll at this college?</i>		
Social Media		
Not At All	2,346	40.5
Very Little	670	11.6
Some	560	9.7
Very Much	345	6.0
Not Applicable	1,663	28.7
No Answer	201	3.5
	5,785	100.0
<i>1I. How much did each source of information impact your decision to enroll at this college?</i>		
College information mailed to my home (e.g., flyer, course schedules)		
Not At All	1,908	33.0
Very Little	657	11.4
Some	936	16.2
Very Much	655	11.3
Not Applicable	1,449	25.0
No Answer	180	3.1
	5,785	100.0
<i>1J. How much did each source of information impact your decision to enroll at this college?</i>		
Bus / Train Advertisement		
Not At All	2,375	41.1
Very Little	557	9.6
Some	490	8.5
Very Much	300	5.2
Not Applicable	1,837	31.7
No Answer	226	3.9
	5,785	0.0
<i>2A. How important was each reason in your decision to enroll at this college?</i>		
Minimal admission requirements		
Not Important	956	16.5
Somewhat Important	1,270	22.0
Important	1,360	23.5
Very Important	1,430	24.7
Not Applicable	602	10.4
No Answer	167	2.9
	5,785	100.0
<i>2B. How important was each reason in your decision to enroll at this college?</i>		
Low cost		
Not Important	230	4.0
Somewhat Important	567	9.8
Important	1,464	25.3
Very Important	3,162	54.6
Not Applicable	241	4.2
No Answer	121	2.1
	5,785	100.0

*2C. How important was each reason in your decision to enroll at this college?***Specific educational program**

Not Important	639	11.1
Somewhat Important	929	16.1
Important	1,426	24.6
Very Important	2,182	37.7
Not Applicable	464	8.0
No Answer	145	2.5
	5,785	100.0

*2D. How important was each reason in your decision to enroll at this college?***Availability of online courses**

Not Important	968	16.7
Somewhat Important	897	15.5
Important	1,185	20.5
Very Important	2,148	37.1
Not Applicable	436	7.6
No Answer	151	2.6
	5,785	100.0

*2E. How important was each reason in your decision to enroll at this college?***Close to home or work**

Not Important	323	5.6
Somewhat Important	510	8.8
Important	1,207	20.9
Very Important	3,343	57.8
Not Applicable	271	4.7
No Answer	131	2.2
	5,785	100.0

*2F. How important was each reason in your decision to enroll at this college?***Availability of public transportation**

Not Important	1,085	18.8
Somewhat Important	749	12.9
Important	1,024	17.7
Very Important	1,876	32.4
Not Applicable	872	15.1
No Answer	179	3.1
	5,785	100.0

*2G. How important was each reason in your decision to enroll at this college?***Have friends or relatives who attend this college**

Not Important	1,578	27.2
Somewhat Important	962	16.6
Important	895	15.5
Very Important	1,109	19.2
Not Applicable	1,069	18.5
No Answer	172	3.0
	5,785	100.0

	N	Percentage
<i>2H. How important was each reason in your decision to enroll at this college?</i>		
College Promise / First Year Experience (FYE) Programs		
Not Important	1,284	22.2
Somewhat Important	748	12.9
Important	754	13.1
Very Important	1,308	22.6
Not Applicable	1,500	25.9
No Answer	191	3.3
	5,785	100.0
<i>2I. How important was each reason in your decision to enroll at this college?</i>		
Specific Student Services (e.g., CalWORKs, Reentry, Foster Youth, Internation, Dream Resource Center)		
Not Important	1,361	23.5
Somewhat Important	795	13.8
Important	778	13.5
Very Important	1,055	18.2
Not Applicable	1,615	27.9
No Answer	181	3.1
	5,785	100.0
<i>3A. Have any of the following been a problem for you in reaching your academic goals?</i>		
Quality of high school preparation in: reading, writing, or math		
Major Problem	407	7.0
Moderate Problem	632	10.9
Minor Problem	984	17.0
Not a Problem	2,821	48.8
Not Applicable	841	14.6
No Answer	100	1.7
	5,785	100.0
<i>3B. Have any of the following been a problem for you in reaching your academic goals?</i>		
Study skills (e.g., note taking, test preparation)		
Major Problem	418	7.2
Moderate Problem	841	14.6
Minor Problem	1,376	23.8
Not a Problem	2,536	43.8
Not Applicable	500	8.6
No Answer	114	2.0
	5,785	100.0
<i>3C. Have any of the following been a problem for you in reaching your academic goals?</i>		
Availability of tutoring services		
Major Problem	277	4.8
Moderate Problem	427	7.4
Minor Problem	916	15.8
Not a Problem	3,320	57.4
Not Applicable	721	12.5
No Answer	124	2.1
	5,785	100.0

	N	Percentage
<i>3D. Have any of the following been a problem for you in reaching your academic goals?</i>		
English is not my primary language		
Major Problem	310	5.3
Moderate Problem	288	5.0
Minor Problem	520	9.0
Not a Problem	2,795	48.3
Not Applicable	1,770	30.6
No Answer	102	1.8
	5,785	100.0
<i>3E. Have any of the following been a problem for you in reaching your academic goals?</i>		
Too much is expected by instructors		
Major Problem	251	4.3
Moderate Problem	546	9.4
Minor Problem	1,243	21.5
Not a Problem	3,002	51.9
Not Applicable	610	10.6
No Answer	133	2.3
	5,785	100.0
<i>3F. Have any of the following been a problem for you in reaching your academic goals?</i>		
Some courses have not met my expectations		
Major Problem	322	5.6
Moderate Problem	606	10.5
Minor Problem	1,271	22.0
Not a Problem	2,727	47.1
Not Applicable	731	12.6
No Answer	128	2.2
	5,785	100.0
<i>3G. Have any of the following been a problem for you in reaching your academic goals?</i>		
Unable to enroll into the courses I need		
Major Problem	729	12.6
Moderate Problem	777	13.4
Minor Problem	1,108	19.2
Not a Problem	2,440	42.2
Not Applicable	608	10.5
No Answer	123	2.1
	5,785	100.0
<i>3H. Have any of the following been a problem for you in reaching your academic goals?</i>		
Cost of textbooks		
Major Problem	1,515	26.2
Moderate Problem	1,341	23.2
Minor Problem	1,238	21.4
Not a Problem	1,317	22.7
Not Applicable	294	5.1
No Answer	80	1.4
	5,785	100.0

3I. Have any of the following been a problem for you in reaching your academic goals?

Cost of tools/supplies

Major Problem	879	15.2
Moderate Problem	972	16.8
Minor Problem	1,320	22.8
Not a Problem	2,046	35.4
Not Applicable	457	7.9
No Answer	111	1.9
	5,785	100.0

3J. Have any of the following been a problem for you in reaching your academic goals?

Financial factors

Major Problem	1,257	21.7
Moderate Problem	1,220	21.1
Minor Problem	1,216	21.0
Not a Problem	1,616	27.9
Not Applicable	367	6.4
No Answer	109	1.9
	5,785	100.0

3K. Have any of the following been a problem for you in reaching your academic goals?

Transportation access

Major Problem	320	5.5
Moderate Problem	447	7.7
Minor Problem	946	16.4
Not a Problem	3,135	54.2
Not Applicable	815	14.1
No Answer	122	2.1
	5,785	100.0

3L. Have any of the following been a problem for you in reaching your academic goals?

Housing Insecurity

Major Problem	336	5.8
Moderate Problem	347	6.0
Minor Problem	583	10.1
Not a Problem	3,232	55.9
Not Applicable	1,176	20.3
No Answer	111	1.9
	5,785	100.0

3M. Have any of the following been a problem for you in reaching your academic goals?

Food Insecurity

Major Problem	290	5.0
Moderate Problem	318	5.5
Minor Problem	681	11.8
Not a Problem	3,276	56.6
Not Applicable	1,105	19.1
No Answer	115	2.0
	5,785	100.0

	N	Percentage
<i>3N. Have any of the following been a problem for you in reaching your academic goals?</i>		
Confused about college rules and regulations		
Major Problem	261	4.5
Moderate Problem	336	5.8
Minor Problem	779	13.5
Not a Problem	3,438	59.4
Not Applicable	858	14.8
No Answer	113	2.0
	5,785	100.0
<i>3O. Have any of the following been a problem for you in reaching your academic goals?</i>		
Appropriate academic guidance and support		
Major Problem	508	8.8
Moderate Problem	614	10.6
Minor Problem	1,062	18.4
Not a Problem	2,846	49.2
Not Applicable	631	10.9
No Answer	124	2.1
	5,785	100.0
<i>3P. Have any of the following been a problem for you in reaching your academic goals?</i>		
Job obligations		
Major Problem	724	12.5
Moderate Problem	816	14.1
Minor Problem	1,081	18.7
Not a Problem	2,276	39.4
Not Applicable	778	13.4
No Answer	110	1.9
	5,785	100.0
<i>3Q. Have any of the following been a problem for you in reaching your academic goals?</i>		
Family obligations		
Major Problem	657	11.4
Moderate Problem	731	12.6
Minor Problem	1,035	17.9
Not a Problem	2,485	42.9
Not Applicable	761	13.2
No Answer	116	2.0
	5,785	100.0
<i>3R. Have any of the following been a problem for you in reaching your academic goals?</i>		
Child care obligations		
Major Problem	321	5.6
Moderate Problem	303	5.2
Minor Problem	427	7.4
Not a Problem	2,812	48.6
Not Applicable	1,789	30.9
No Answer	133	2.3
	5,785	100.0

	N	Percentage
<i>3S. Have any of the following been a problem for you in reaching your academic goals?</i>		
Lack of motivation		
Major Problem	430	7.4
Moderate Problem	540	9.3
Minor Problem	1,182	20.5
Not a Problem	2,779	48.0
Not Applicable	732	12.7
No Answer	122	2.1
	5,785	100.0
<i>3T. Have any of the following been a problem for you in reaching your academic goals?</i>		
Health issues		
Major Problem	314	5.4
Moderate Problem	414	7.2
Minor Problem	753	13.0
Not a Problem	3,145	54.4
Not Applicable	1,030	17.8
No Answer	129	2.2
	5,785	100.0
<i>4A. What types of classes are you interested in taking?</i>		
Online		
Yes	3,565	61.6
No / No Answer	2,220	38.4
	5,785	100.0
<i>4B. What types of classes are you interested in taking?</i>		
Hybrid (i.e., classes that are both online and meet on campus)		
Yes	2,281	39.4
No / No Answer	3,504	60.6
	5,785	100.0
<i>4C. What types of classes are you interested in taking?</i>		
Low Cost Textbook Classes		
Yes	3,460	59.8
No / No Answer	2,325	40.2
	5,785	100.0
<i>4D. What types of classes are you interested in taking?</i>		
Zero Cost Textbook Classes (Open Educational Resources--OER)		
Yes	2,813	48.6
No / No Answer	2,972	51.4
	5,785	100.0
<i>4E. What types of classes are you interested in taking?</i>		
Weekend		
Yes	1,260	21.8
No / No Answer	4,525	78.2
	5,785	100.0

	N	Percentage
4F. What types of classes are you interested in taking?		
Evening		
Yes	2,320	40.1
No / No Answer	3,465	59.9
	5,785	100.0
4G. What types of classes are you interested in taking?		
Classes that start later in the semester		
Yes	1,462	25.3
No / No Answer	4,323	74.7
	5,785	100.0
4H. What types of classes are you interested in taking?		
Short-term (i.e., classes that are shorter than full semester length classes)		
Yes	2,605	45.0
No / No Answer	3,180	55.0
	5,785	100.0
4I. What types of classes are you interested in taking?		
Full semester length classes		
Yes	4,076	70.5
No / No Answer	1,709	29.5
	5,785	100.0
5A. At what times do you prefer to take classes? Morning		
Yes	3,850	66.6
No / No Answer	1,935	33.4
	5,785	100.0
5B. At what times do you prefer to take classes? Afternoon		
Yes	3,006	52.0
No / No Answer	2,779	48.0
	5,785	100.0
5C. At what times do you prefer to take classes? Evening		
Yes	2,323	40.2
No / No Answer	3,462	59.8
	5,785	100.0
5D. At what times do you prefer to take classes? Weekends		
Yes	1,065	18.4
No / No Answer	4,720	81.6
	5,785	100.0
5E. At what times do you prefer to take classes? Online		
Yes	3,051	52.7
No / No Answer	2,734	47.3
	5,785	100.0

	N	Percentage
6. Have you been able to follow the recommended list of courses in your Student Educational Plan?		
Yes	3,607	62.3
No, some of the courses I need have not been offered when I can attend	866	15.0
No, there has not been space in the courses I need	233	4.0
No, I believe that I did not need some of the courses listed on my plan	146	2.5
No, I have changed my mind about my program or goals	217	3.8
I do not have a Student Educational Plan	687	11.9
No Answer	29	0.5
	5,785	100.0
FINANCIAL RESOURCES		
8. Did your parent(s) claim you as an income tax dependent in the most recent year?		
Yes	1,413	24.4
No	3,271	56.6
I Do Not Know	1,071	18.5
No Answer	30	0.5
	5,785	100.0
9. What is your total household annual income, not including loans, grants, or scholarships? (If you answered yes in the previous question, your total earnings are what you and your parents made together. If you are unsure, give your best estimate)		
\$0 – \$14,000	1,664	28.8
\$14,001 – \$19,000	679	11.7
\$19,001 – \$24,000	633	11.0
\$24,001 – \$29,000	392	6.8
\$29,001 – \$34,000	390	6.7
\$34,001 – \$39,000	262	4.5
\$39,001 – \$44,000	250	4.3
\$44,001 – \$49,000	188	3.2
\$49,001 – \$59,000	236	4.1
\$59,001 – or more	734	12.7
No Answer	357	6.2
	5,785	100.0
10. How many people are in the household (including yourself) reported in the previous question?		
1	1,091	18.9
2	1,029	17.8
3	1,105	19.1
4	1,176	20.3
5	691	12.0
6	330	5.7
7	135	2.3
8	31	0.5
9 or more	33	0.6
No Answer	164	2.8
	5,785	100.0

	N	Percentage
11. Approximately, how many hours per week do you currently work?		
I do not work (0 hours)	2,345	40.5
1 – 9 hours	389	6.7
10 – 19 hours	780	13.5
20 – 39 hours	1,212	21.0
40 hours or more	952	16.5
No Answer	107	1.8
	5,785	100.0

12. Are you receiving money from any public assistance program (e.g., TANF / CalWORKs, SSI / SSDI, General Assistance, or Section 8)?		
Yes	800	13.8
No	4,920	85.1
No Answer	65	1.1
	5,785	100.0

COLLEGE SERVICES

13A. How satisfied are you with each service? Admissions and Records		
Very Dissatisfied	305	5.3
Dissatisfied	530	9.2
Satisfied	3,306	57.1
Very Satisfied	1,311	22.7
Not Applicable	297	5.1
No Answer	36	0.6
	5,785	100.0

13B. How satisfied are you with each service? Assessment and Placement Services		
Very Dissatisfied	161	2.8
Dissatisfied	329	5.7
Satisfied	3,041	52.6
Very Satisfied	1,277	22.1
Not Applicable	924	15.9
No Answer	53	0.9
	5,785	100.0

13C. How satisfied are you with each service? Bookstore		
Very Dissatisfied	228	3.9
Dissatisfied	501	8.7
Satisfied	3,228	55.8
Very Satisfied	1,378	23.8
Not Applicable	405	7.0
No Answer	45	0.8
	5,785	100.0

13D. How satisfied are you with each service? Business and Fiscal Office		
Very Dissatisfied	181	3.1
Dissatisfied	294	5.0
Satisfied	2,838	49.1
Very Satisfied	1,080	18.7
Not Applicable	1,313	22.7
No Answer	79	1.4
	5,785	100.0

	N	Percentage
13E. How satisfied are you with each service? Career and Employment Center		
Very Dissatisfied	151	2.6
Dissatisfied	239	4.1
Satisfied	2,008	34.7
Very Satisfied	806	13.9
Not Applicable	2,489	43.1
No Answer	92	1.6
	5,785	100.0
13F. How satisfied are you with each service? Child Care Center / Child Development Center		
Very Dissatisfied	69	1.2
Dissatisfied	112	1.9
Satisfied	1,444	25.0
Very Satisfied	757	13.1
Not Applicable	3,328	57.5
No Answer	75	1.3
	5,785	100.0
13G. How satisfied are you with each service? College Sheriff		
Very Dissatisfied	164	2.8
Dissatisfied	261	4.5
Satisfied	2,121	36.7
Very Satisfied	962	16.6
Not Applicable	2,206	38.2
No Answer	71	1.2
	5,785	100.0
13H. How satisfied are you with each service? Financial Aid Office		
Very Dissatisfied	637	11.0
Dissatisfied	722	12.5
Satisfied	2,301	39.8
Very Satisfied	1,110	19.2
Not Applicable	948	16.4
No Answer	67	1.1
	5,785	100.0
13I. How satisfied are you with each service? Food Pantry		
Very Dissatisfied	214	3.7
Dissatisfied	330	5.7
Satisfied	1,862	32.2
Very Satisfied	820	14.2
Not Applicable	2,483	42.9
No Answer	76	1.3
	5,785	100.0
13J. How satisfied are you with each service? Food Services / Cafeteria / Food Trucks		
Very Dissatisfied	365	6.3
Dissatisfied	530	9.2
Satisfied	2,290	39.6
Very Satisfied	1,055	18.2
Not Applicable	1,465	25.3
No Answer	80	1.4
	5,785	100.0

	N	Percentage
13K. How satisfied are you with each service? General College Counseling Services / Academic Counseling		
Very Dissatisfied	436	7.5
Dissatisfied	640	11.1
Satisfied	2,641	45.7
Very Satisfied	1,408	24.3
Not Applicable	594	10.3
No Answer	66	1.1
	5,785	100.0
13L. How satisfied are you with each service? Health Center / Wellness Center / Counseling		
Very Dissatisfied	140	2.4
Dissatisfied	236	4.1
Satisfied	2,152	37.2
Very Satisfied	1,159	20.0
Not Applicable	2,019	34.9
No Answer	79	1.4
	5,785	100.0
13M. How satisfied are you with each service? Instructional or Computer Labs		
Very Dissatisfied	115	2.0
Dissatisfied	225	3.9
Satisfied	2,569	44.4
Very Satisfied	1,377	23.8
Not Applicable	1,421	24.6
No Answer	78	1.3
	5,785	100.0
13N. How satisfied are you with each service? Library		
Very Dissatisfied	95	1.6
Dissatisfied	182	3.1
Satisfied	2,689	46.5
Very Satisfied	2,186	37.8
Not Applicable	572	9.9
No Answer	61	1.1
	5,785	100.0
13O. How satisfied are you with each service? On-Campus Orientation		
Very Dissatisfied	124	2.1
Dissatisfied	226	3.9
Satisfied	2,302	39.8
Very Satisfied	1,071	18.5
Not Applicable	1,976	34.2
No Answer	86	1.5
	5,785	100.0
13P. How satisfied are you with each service? Online Orientation		
Very Dissatisfied	144	2.5
Dissatisfied	271	4.7
Satisfied	2,558	44.2
Very Satisfied	1,255	21.7
Not Applicable	1,480	25.6
No Answer	77	1.3
	5,785	100.0

	N	Percentage
13Q. How satisfied are you with each service? Transfer Center		
Very Dissatisfied	140	2.4
Dissatisfied	257	4.4
Satisfied	2,017	34.9
Very Satisfied	1,066	18.4
Not Applicable	2,215	38.3
No Answer	90	1.6
	5,785	100.0
13R. How satisfied are you with each service? Tutoring Services / Learning Assistance Center		
Very Dissatisfied	168	2.9
Dissatisfied	293	5.1
Satisfied	2,227	38.5
Very Satisfied	1,309	22.6
Not Applicable	1,723	29.8
No Answer	65	1.1
	5,785	100.0
13S. How satisfied are you with each service? Welcome Center / Bridges to Success / One-Stop Center		
Very Dissatisfied	117	2.0
Dissatisfied	187	3.2
Satisfied	2,010	34.8
Very Satisfied	994	17.2
Not Applicable	2,397	41.4
No Answer	80	1.4
	5,785	100.0
13T. How satisfied are you with each service? Work Source Center		
Very Dissatisfied	108	1.9
Dissatisfied	190	3.3
Satisfied	1,707	29.5
Very Satisfied	776	13.4
Not Applicable	2,891	50.0
No Answer	113	1.9
	5,785	100.0
14. Since the beginning of the semester at this college, have you contacted or attempted to contact any of the college offices / services mentioned above because you needed help or additional information? (Only students who endorsed "Yes" were asked Questions 15-18)		
Yes	4,713	81.5
No	1,072	18.5
	5,785	100.0
15. Were you able to get the help or information you needed?		
Yes	3,769	80.0
No	750	16.0
No Answer	194	4.0
	4,713	100.0

	N	Percentage
16A. To what extent do you agree with each statement about your experience at this college?		
The people I spoke to were friendly		
Strongly Disagree	194	4.1
Disagree	352	7.5
Agree	2,669	56.6
Strongly Agree	1,418	30.1
Not Applicable	71	1.5
No Answer	9	0.2
	4,713	100.0
16B. To what extent do you agree with each statement about your experience at this college?		
The office(s) was able to respond to my request(s) or answer my question(s) in a timely manner		
Strongly Disagree	386	8.2
Disagree	685	14.5
Agree	2,318	49.2
Strongly Agree	1,225	26.0
Not Applicable	76	1.6
No Answer	23	0.5
	4,713	100.0
16C. To what extent do you agree with each statement about your experience at this college?		
The information I received was accurate		
Strongly Disagree	310	6.6
Disagree	595	12.6
Agree	2,466	52.3
Strongly Agree	1,180	25.1
Not Applicable	115	2.4
No Answer	47	1.0
	4,713	100.0
17. How much effort did you personally have to put forth to get the help or information you needed at this college?		
Very High Effort	1,335	28.3
Quite a Bit of Effort	1,387	29.4
Some Effort	1,379	29.3
Very Little Effort	599	12.7
No Answer	13	0.3
	4,713	100.0
19A. How satisfied are you with each service? Asian Pacific American Student Services (APASS)		
Very Dissatisfied	19	0.3
Dissatisfied	59	1.0
Satisfied	794	13.8
Very Satisfied	332	5.7
Not Applicable	4,424	76.5
No Answer	157	2.7
	5,785	100.0

	N	Percentage
19B. How satisfied are you with each service? Associated Student Organization / Union		
Very Dissatisfied	79	1.3
Dissatisfied	122	2.1
Satisfied	1,479	25.6
Very Satisfied	588	10.2
Not Applicable	3,349	57.9
No Answer	168	2.9
	5,785	100.0
19C. How satisfied are you with each service? Athletics		
Very Dissatisfied	53	0.9
Dissatisfied	106	1.8
Satisfied	997	17.3
Very Satisfied	428	7.4
Not Applicable	4,027	69.6
No Answer	174	3.0
	5,785	100.0
19D. How satisfied are you with each service? CalWORKs		
Very Dissatisfied	48	0.8
Dissatisfied	92	1.6
Satisfied	959	16.6
Very Satisfied	499	8.6
Not Applicable	4,010	69.3
No Answer	177	3.1
	5,785	100.0
19E. How satisfied are you with each service? Disabled Students Programs and Services (DSPS)		
Very Dissatisfied	58	1.0
Dissatisfied	85	1.5
Satisfied	927	16.0
Very Satisfied	525	9.1
Not Applicable	4,017	69.4
No Answer	173	3.0
	5,785	100.0
19F. How satisfied are you with each service? Dream Resource Center / Undocumented Students		
Very Dissatisfied	45	0.8
Dissatisfied	66	1.1
Satisfied	883	15.3
Very Satisfied	463	8.0
Not Applicable	4,157	71.9
No Answer	171	2.9
	5,785	100.0
19G. How satisfied are you with each service? EOPS or CARE		
Very Dissatisfied	85	1.5
Dissatisfied	135	2.3
Satisfied	1,041	18.0
Very Satisfied	1,022	17.7
Not Applicable	3,352	57.9
No Answer	150	2.6
	5,785	100.0

	N	Percentage
19H. How satisfied are you with each service? Foster Youth / Guardian Scholars / Next Up (CAFYES)		
Very Dissatisfied	27	0.5
Dissatisfied	55	0.9
Satisfied	793	13.7
Very Satisfied	392	6.8
Not Applicable	4,346	75.1
No Answer	172	3.0
	5,785	100.0
19I. How satisfied are you with each service? Honors Program		
Very Dissatisfied	49	0.8
Dissatisfied	96	1.7
Satisfied	1,047	18.1
Very Satisfied	484	8.4
Not Applicable	3,925	67.8
No Answer	184	3.2
	5,785	100.0
19J. How satisfied are you with each service? Incarcerated / Reentry		
Very Dissatisfied	30	0.5
Dissatisfied	58	1.0
Satisfied	778	13.5
Very Satisfied	326	5.6
Not Applicable	4,416	76.3
No Answer	177	3.1
	5,785	100.0
19K. How satisfied are you with each service? International Students Program and Services		
Very Dissatisfied	36	0.6
Dissatisfied	68	1.2
Satisfied	836	14.5
Very Satisfied	363	6.3
Not Applicable	4,318	74.6
No Answer	164	2.8
	5,785	100.0
19L. How satisfied are you with each service? LGBTQ (Lesbian, Gay, Bisexual, Transgender, and Queer) / Genderdiversity		
Very Dissatisfied	41	0.7
Dissatisfied	71	1.2
Satisfied	871	15.1
Very Satisfied	397	6.9
Not Applicable	4,237	73.2
No Answer	168	2.9
	5,785	100.0
19M. How satisfied are you with each service? Promise / FYE		
Very Dissatisfied	47	0.8
Dissatisfied	77	1.3
Satisfied	932	16.1
Very Satisfied	641	11.1
Not Applicable	3,914	67.7
No Answer	174	3.0
	5,785	100.0

	N	Percentage
19N. How satisfied are you with each service? PUENTE		
Very Dissatisfied	25	0.4
Dissatisfied	56	1.0
Satisfied	781	13.5
Very Satisfied	387	6.7
Not Applicable	4,364	75.4
No Answer	172	3.0
	5,785	100.0
19O. How satisfied are you with each service? TRIO		
Very Dissatisfied	25	0.4
Dissatisfied	68	1.2
Satisfied	795	13.7
Very Satisfied	406	7.0
Not Applicable	4,314	74.6
No Answer	177	3.1
	5,785	100.0
19P. How satisfied are you with each service? Umoja / Black Scholars		
Very Dissatisfied	35	0.6
Dissatisfied	61	1.0
Satisfied	795	13.7
Very Satisfied	379	6.6
Not Applicable	4,342	75.1
No Answer	173	3.0
	5,785	100.0
19Q. How satisfied are you with each service? Veterans Office		
Very Dissatisfied	25	0.4
Dissatisfied	58	1.0
Satisfied	789	13.6
Very Satisfied	406	7.0
Not Applicable	4,300	74.4
No Answer	207	3.6
	5,785	100.0
COLLEGE FACILITIES AND SECURITY		
22A. To what extent do you agree with each statement about the facilities and services at this college?		
I feel safe and secure at this college		
Strongly Disagree	120	2.1
Disagree	389	6.7
Agree	3,358	58.1
Strongly Agree	1,685	29.1
Not Applicable	164	2.8
No Answer	69	1.2
	5,785	100.0

22B. To what extent do you agree with each statement about the facilities and services at this college?

Buildings are clean and well maintained

Strongly Disagree	380	6.6
Disagree	771	13.3
Agree	3,090	53.4
Strongly Agree	1,346	23.3
Not Applicable	117	2.0
No Answer	81	1.4
	5,785	100.0

22C. To what extent do you agree with each statement about the facilities and services at this college?

Food service at this college is sufficient

Strongly Disagree	450	7.8
Disagree	701	12.1
Agree	2,505	43.3
Strongly Agree	987	17.1
Not Applicable	1,048	18.1
No Answer	94	1.6
	5,785	100.0

22D. To what extent do you agree with each statement about the facilities and services at this college?

Restrooms are clean and well maintained

Strongly Disagree	661	11.4
Disagree	1,167	20.2
Agree	2,630	45.4
Strongly Agree	1,062	18.4
Not Applicable	178	3.1
No Answer	87	1.5
	5,785	100.0

22E. To what extent do you agree with each statement about the facilities and services at this college?

The grounds and public areas at this college are clean and well maintained

Strongly Disagree	225	3.9
Disagree	502	8.6
Agree	3,372	58.3
Strongly Agree	1,458	25.2
Not Applicable	138	2.4
No Answer	90	1.6
	5,785	100.0

22F. To what extent do you agree with each statement about the facilities and services at this college?

Trash is emptied regularly

Strongly Disagree	206	3.6
Disagree	452	7.8
Agree	3,330	57.6
Strongly Agree	1,396	24.1
Not Applicable	314	5.4
No Answer	87	1.5
	5,785	100.0

	N	Percentage
<i>22G. To what extent do you agree with each statement about the facilities and services at this college?</i>		
This college is free of safety hazards		
Strongly Disagree	155	2.7
Disagree	460	7.9
Agree	3,339	57.7
Strongly Agree	1,393	24.1
Not Applicable	340	5.9
No Answer	98	1.7
	5,785	100.0
<i>22H. To what extent do you agree with each statement about the facilities and services at this college?</i>		
This college has adequate outside lighting		
Strongly Disagree	236	4.1
Disagree	641	11.1
Agree	3,053	52.8
Strongly Agree	1,364	23.6
Not Applicable	394	6.8
No Answer	97	1.6
	5,785	100.0
<i>22I. To what extent do you agree with each statement about the facilities and services at this college?</i>		
Sufficient parking is available		
Strongly Disagree	414	7.1
Disagree	735	12.7
Agree	2,603	45.0
Strongly Agree	1,173	20.3
Not Applicable	775	13.4
No Answer	85	1.5
	5,785	100.0
<i>22J. To what extent do you agree with each statement about the facilities and services at this college?</i>		
Parking lots are safe, well lighted, and well maintained		
Strongly Disagree	209	3.6
Disagree	569	9.8
Agree	2,911	50.3
Strongly Agree	1,225	21.2
Not Applicable	781	13.5
No Answer	90	1.6
	5,785	100.0
<i>22K. To what extent do you agree with each statement about the facilities and services at this college?</i>		
This college has made a good effort to reduce the impact of construction on students		
Strongly Disagree	223	3.9
Disagree	494	8.5
Agree	3,174	54.9
Strongly Agree	1,307	22.6
Not Applicable	498	8.6
No Answer	89	1.5
	5,785	100.0

	N	Percentage
22L. To what extent do you agree with each statement about the facilities and services at this college?		
Buildings and signage are clearly marked and easy-to-read		
Strongly Disagree	143	2.4
Disagree	549	9.5
Agree	3,341	57.8
Strongly Agree	1,447	25.0
Not Applicable	212	3.7
No Answer	93	1.6
	5,785	100.0
22M. To what extent do you agree with each statement about the facilities and services at this college?		
Learning facilities (equipment, classrooms, and labs) are adequate and up-to-date		
Strongly Disagree	273	4.7
Disagree	632	10.9
Agree	3,148	54.4
Strongly Agree	1,298	22.4
Not Applicable	333	5.8
No Answer	101	1.8
	5,785	100.0
22N. To what extent do you agree with each statement about the facilities and services at this college?		
There are enough labs and study spaces to meet my needs		
Strongly Disagree	230	4.0
Disagree	494	8.5
Agree	3,069	53.1
Strongly Agree	1,350	23.3
Not Applicable	534	9.2
No Answer	108	1.9
	5,785	100.0
ACADEMIC EXPERIENCES		
24. Have you attended at least one class session at this college in Fall 2018?		
(Only students who endorsed "Yes" were asked Questions 25-36)		
Yes	5,427	93.8
No	358	6.2
	5,785	100.0
25A. At this college, how often do you do each of the following?		
Ask questions or participate in class discussions		
Never	162	3.0
Seldom	531	9.8
Sometimes	2,086	38.4
Often	2,591	47.7
No Answer	57	1.1
	5,427	100.0

	N	Percentage
<i>25B. At this college, how often do you do each of the following?</i>		
Give a presentation or performance in class		
Never	543	10.0
Seldom	994	18.3
Sometimes	2,290	42.2
Often	1,530	28.2
No Answer	70	1.3
	5,427	100.0
<i>25C. At this college, how often do you do each of the following?</i>		
Work in groups during class		
Never	263	4.8
Seldom	597	11.0
Sometimes	1,943	35.8
Often	2,550	47.0
No Answer	74	1.4
	5,427	100.0
<i>25D. At this college, how often do you do each of the following?</i>		
Work on course assignments outside of class		
Never	204	3.8
Seldom	396	7.3
Sometimes	1,329	24.4
Often	3,417	63.0
No Answer	81	1.5
	5,427	100.0
<i>25E. At this college, how often do you do each of the following?</i>		
Discuss ideas from your courses outside of class		
Never	344	6.3
Seldom	726	13.4
Sometimes	1,911	35.2
Often	2,360	43.5
No Answer	86	1.6
	5,427	100.0
<i>25F. At this college, how often do you do each of the following?</i>		
Engage with students who differ from you in terms of their religious beliefs, political opinions, or ethnic background		
Never	578	10.7
Seldom	651	12.0
Sometimes	1,610	29.7
Often	2,488	45.8
No Answer	100	1.8
	5,427	100.0

	N	Percentage
<i>26A. In general, to what extent do you agree with each statement?</i>		
Textbooks and reading materials are useful for my courses		
Strongly Disagree	161	2.9
Disagree	506	9.3
Agree	2,876	53.0
Strongly Agree	1,719	31.7
I Do Not Know	80	1.5
No Answer	85	1.6
	5,427	100.0
<i>26B. In general, to what extent do you agree with each statement?</i>		
Grading practices in my courses are clearly defined		
Strongly Disagree	102	1.9
Disagree	330	6.1
Agree	2,949	54.3
Strongly Agree	1,855	34.2
I Do Not Know	89	1.6
No Answer	102	1.9
	5,427	100.0
<i>26C. In general, to what extent do you agree with each statement?</i>		
Tests cover the course material presented		
Strongly Disagree	105	1.9
Disagree	344	6.3
Agree	2,988	55.1
Strongly Agree	1,803	33.2
I Do Not Know	72	1.3
No Answer	115	2.2
	5,427	100.0
<i>26D. In general, to what extent do you agree with each statement?</i>		
Policies and penalties for cheating are clear and enforced		
Strongly Disagree	65	1.2
Disagree	93	1.7
Agree	2,522	46.5
Strongly Agree	2,476	45.6
I Do Not Know	155	2.9
No Answer	116	2.1
	5,427	100.0
<i>26E. In general, to what extent do you agree with each statement?</i>		
The college catalog provides accurate information on this college, its programs, and policies		
Strongly Disagree	63	1.2
Disagree	206	3.8
Agree	2,769	51.0
Strongly Agree	2,020	37.2
I Do Not Know	249	4.6
No Answer	120	2.2
	5,427	100.0

	N	Percentage
26F. In general, to what extent do you agree with each statement?		
Course syllabi are followed		
Strongly Disagree	67	1.2
Disagree	227	4.2
Agree	2,861	52.7
Strongly Agree	2,082	38.4
I Do Not Know	71	1.3
No Answer	119	2.2
	5,427	100.0
26G. In general, to what extent do you agree with each statement?		
My instructors present information fairly and objectively, distinguishing between personal convictions and professionally accepted views		
Strongly Disagree	113	2.1
Disagree	201	3.7
Agree	2,767	51.0
Strongly Agree	2,132	39.3
I Do Not Know	102	1.9
No Answer	112	2.0
	5,427	100.0
26H. In general, to what extent do you agree with each statement?		
My instructors inform me about the types of skills or learning outcomes I am expected to master through classroom activities and assignments		
Strongly Disagree	75	1.4
Disagree	191	3.5
Agree	2,806	51.7
Strongly Agree	2,164	39.9
I Do Not Know	80	1.5
No Answer	111	2.0
	5,427	100.0
26I. In general, to what extent do you agree with each statement?		
My instructors adequately use available technology in and out of the classroom		
Strongly Disagree	89	1.6
Disagree	244	4.5
Agree	2,757	50.8
Strongly Agree	2,043	37.7
I Do Not Know	146	2.7
No Answer	148	2.7
	5,427	100.0
27A. How would you describe your interactions with most of your instructors?		
My instructors regularly hold office hours		
Strongly Disagree	168	3.1
Disagree	159	2.9
Agree	2,444	45.0
Strongly Agree	2,154	39.7
Not Applicable	393	7.3
No Answer	109	2.0
	5,427	100.0

	N	Percentage
27B. How would you describe your interactions with most of your instructors?		
I visit my instructors during office hours		
Strongly Disagree	417	7.7
Disagree	1,089	20.1
Agree	2,015	37.1
Strongly Agree	807	14.9
Not Applicable	977	18.0
No Answer	122	2.2
	5,427	100.0
27C. How would you describe your interactions with most of your instructors?		
My instructors are available outside of class		
Strongly Disagree	192	3.5
Disagree	365	6.7
Agree	2,609	48.1
Strongly Agree	1,441	26.6
Not Applicable	673	12.4
No Answer	147	2.7
	5,427	100.0
27D. How would you describe your interactions with most of your instructors?		
I discuss ideas from my readings or courses with my instructors outside of class		
Strongly Disagree	401	7.4
Disagree	1,224	22.5
Agree	1,805	33.2
Strongly Agree	878	16.2
Not Applicable	986	18.2
No Answer	133	2.5
	5,427	100.0
27E. How would you describe your interactions with most of your instructors?		
I discuss educational or career plans with my instructors		
Strongly Disagree	443	8.1
Disagree	1,192	22.0
Agree	1,811	33.4
Strongly Agree	918	16.9
Not Applicable	927	17.1
No Answer	136	2.5
	5,427	100.0
27F. How would you describe your interactions with most of your instructors?		
My instructors are approachable		
Strongly Disagree	208	3.8
Disagree	206	3.8
Agree	2,495	46.0
Strongly Agree	2,160	39.8
Not Applicable	216	4.0
No Answer	142	2.6
	5,427	100.0

28A. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? **Acquire a broad general education**

Very Little	303	5.6
Some	1,055	19.4
Quite a Bit	1,628	30.0
Very Much	2,293	42.3
No Answer	148	2.7
	5,427	100.0

28B. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? **Acquire job or work-related knowledge and skills**

Very Little	779	14.3
Some	1,333	24.6
Quite a Bit	1,414	26.0
Very Much	1,740	32.1
No Answer	161	3.0
	5,427	100.0

28C. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? **Write, speak, and express myself clearly and effectively**

Very Little	308	5.7
Some	1,096	20.2
Quite a Bit	1,666	30.7
Very Much	2,201	40.5
No Answer	156	2.9
	5,427	100.0

28D. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? **Think critically and analytically**

Very Little	207	3.8
Some	1,019	18.8
Quite a Bit	1,691	31.1
Very Much	2,353	43.4
No Answer	157	2.9
	5,427	100.0

28E. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? **Solve numerical problems**

Very Little	515	9.5
Some	1,148	21.2
Quite a Bit	1,634	30.1
Very Much	1,964	36.2
No Answer	166	3.0
	5,427	100.0

28F. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? **Solve practical problems and/or create useful products**

Very Little	424	7.8
Some	1,174	21.6
Quite a Bit	1,682	31.0
Very Much	1,979	36.5
No Answer	168	3.1
	5,427	100.0

	N	Percentage
28G. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? Use computers and other information technology		
Very Little	495	9.1
Some	1,091	20.1
Quite a Bit	1,527	28.1
Very Much	2,158	39.8
No Answer	156	2.9
	5,427	100.0
28H. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? Work effectively with others		
Very Little	296	5.5
Some	1,063	19.6
Quite a Bit	1,634	30.1
Very Much	2,276	41.9
No Answer	158	2.9
	5,427	100.0
28I. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? Learn effectively on your own		
Very Little	230	4.2
Some	909	16.8
Quite a Bit	1,555	28.7
Very Much	2,569	47.3
No Answer	164	3.0
	5,427	100.0
28J. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? Appreciate the arts		
Very Little	610	11.3
Some	1,168	21.5
Quite a Bit	1,401	25.8
Very Much	2,084	38.4
No Answer	164	3.0
	5,427	100.0
28K. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? Understand yourself		
Very Little	432	8.0
Some	1,066	19.6
Quite a Bit	1,480	27.3
Very Much	2,287	42.1
No Answer	162	3.0
	5,427	100.0
28L. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? Develop a personal code of values and ethics		
Very Little	506	9.3
Some	1,083	20.0
Quite a Bit	1,467	27.0
Very Much	2,205	40.6
No Answer	166	3.1
	5,427	100.0

28M. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? **Develop clearer career goals**

Very Little	398	7.3
Some	999	18.4
Quite a Bit	1,477	27.2
Very Much	2,381	43.9
No Answer	172	3.2
	5,427	100.0

28N. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? **Set educational goals and monitor your progress**

Very Little	336	6.2
Some	964	17.8
Quite a Bit	1,549	28.5
Very Much	2,412	44.4
No Answer	166	3.1
	5,427	100.0

28O. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? **Understand people of other racial, cultural, or religious backgrounds**

Very Little	371	6.8
Some	978	18.0
Quite a Bit	1,486	27.4
Very Much	2,428	44.8
No Answer	164	3.0
	5,427	100.0

28P. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? **Contribute to the welfare of your community**

Very Little	779	14.4
Some	1,255	23.1
Quite a Bit	1,420	26.2
Very Much	1,803	33.2
No Answer	170	3.1
	5,427	100.0

28Q. How much have your experiences at this college, both in and out of class, improved your ability to each of the following? **Advance in your career**

Very Little	518	9.5
Some	1,098	20.2
Quite a Bit	1,419	26.2
Very Much	2,212	40.8
No Answer	180	3.3
	5,427	100.0

	N	Percentage
29A. How often do you use each of the following?		
College website		
Never	43	0.8
Seldom	219	4.0
Sometimes	877	16.2
Often	4,053	74.7
Not Applicable	87	1.6
No Answer	148	2.7
	5,427	100.0
29B. How often do you use each of the following?		
College library website		
Never	626	11.5
Seldom	861	15.9
Sometimes	1,510	27.8
Often	2,026	37.3
Not Applicable	226	4.2
No Answer	178	3.3
	5,427	100.0
29C. How often do you use each of the following?		
Desktop or laptop for coursework		
Never	75	1.4
Seldom	181	3.3
Sometimes	633	11.7
Often	4,192	77.2
Not Applicable	144	2.7
No Answer	202	3.7
	5,427	100.0
29D. How often do you use each of the following?		
Mobile device for coursework (tablet, iPad, or cell phone)		
Never	251	4.6
Seldom	360	6.6
Sometimes	928	17.1
Often	3,548	65.4
Not Applicable	155	2.9
No Answer	185	3.4
	5,427	100.0
29E. How often do you use each of the following?		
Canvas, e-mail, social media, or text messaging to communicate with other students about coursework		
Never	318	5.9
Seldom	434	8.0
Sometimes	806	14.9
Often	3,567	65.7
Not Applicable	132	2.4
No Answer	170	3.1
	5,427	100.0

29F. How often do you use each of the following?

Canvas, e-mail, social media, or text messaging to communicate with an instructor

Never	161	3.0
Seldom	397	7.3
Sometimes	1,034	19.0
Often	3,525	65.0
Not Applicable	137	2.5
No Answer	173	3.2
	5,427	100.0

29G. How often do you use each of the following?

Canvas, e-mail, social media, text messaging, or this college's website to keep informed about college events

Never	341	6.3
Seldom	508	9.4
Sometimes	972	17.9
Often	3,283	60.5
Not Applicable	142	2.6
No Answer	181	3.3
	5,427	100.0

29H. How often do you use each of the following?

Online resources for an assignment

Never	68	1.2
Seldom	182	3.4
Sometimes	768	14.2
Often	4,080	75.2
Not Applicable	142	2.6
No Answer	187	3.4
	5,427	100.0

30A. To what extent do you agree with each statement?

In general, technology at this college is reliable

Strongly Disagree	117	2.2
Disagree	311	5.7
Agree	2,632	48.5
Strongly Agree	1,977	36.4
Not Applicable	217	4.0
No Answer	173	3.2
	5,427	100.0

30B. To what extent do you agree with each statement?

I regularly check my LACCD email (or forward it to my personal e-mail)

Strongly Disagree	130	2.4
Disagree	383	7.0
Agree	2,007	37.0
Strongly Agree	2,648	48.8
Not Applicable	85	1.6
No Answer	174	3.2
	5,427	100.0

	N	Percentage
30C. To what extent do you agree with each statement?		
I receive too many e-mails from this college		
Strongly Disagree	327	6.0
Disagree	2,253	41.5
Agree	1,623	29.9
Strongly Agree	764	14.1
Not Applicable	272	5.0
No Answer	188	3.5
	5,427	100.0
30D. To what extent do you agree with each statement?		
I can easily find the information I need on the college website		
Strongly Disagree	145	2.7
Disagree	549	10.1
Agree	2,715	50.0
Strongly Agree	1,689	31.1
Not Applicable	126	2.3
No Answer	203	3.8
	5,427	100.0
30E. To what extent do you agree with each statement?		
Information on the college website is current and accurate		
Strongly Disagree	111	2.1
Disagree	403	7.4
Agree	2,781	51.2
Strongly Agree	1,729	31.9
Not Applicable	197	3.6
No Answer	206	3.8
	5,427	100.0
30F. To what extent do you agree with each statement?		
I am satisfied with the college's Emergency Alert System		
Strongly Disagree	77	1.4
Disagree	205	3.8
Agree	2,449	45.1
Strongly Agree	1,601	29.5
Not Applicable	895	16.5
No Answer	200	3.7
	5,427	100.0
30G. To what extent do you agree with each statement?		
This college's Wi-Fi is reliable		
Strongly Disagree	559	10.3
Disagree	860	15.8
Agree	1,981	36.5
Strongly Agree	1,403	25.9
Not Applicable	412	7.6
No Answer	212	3.9
	5,427	100.0

	N	Percentage
31. How many hours per week do you spend on campus studying, using the library, attending cultural events, or engaging in leisure activities?		
None	587	10.8
1-3 Hours	1,449	26.7
4-6 Hours	1,155	21.3
7-9 Hours	521	9.6
10-12 Hours	406	7.5
12 or More Hours	605	11.1
No Answer	704	13.0
	5,427	100.0
32A. During your attendance at this college, have you done any of the following?		
Participated in a community service project as part of a course or through a student club		
Yes	1,052	19.4
No	4,219	77.7
No Answer	156	2.9
	5,427	100.0
32B. During your attendance at this college, have you done any of the following?		
Tutored or taught other students (paid or voluntary)		
Yes	1,025	18.9
No	4,230	77.9
No Answer	172	3.2
	5,427	100.0
32C. During your attendance at this college, have you done any of the following?		
Attended a college event (theater, music, art, speakers, athletics)		
Yes	2,063	38.0
No	3,200	59.0
No Answer	164	3.0
	5,427	100.0
32D. During your attendance at this college, have you done any of the following?		
Attended a college club meeting		
Yes	1,325	24.4
No	3,941	72.6
No Answer	161	3.0
	5,427	100.0
32E. During your attendance at this college, have you done any of the following?		
Attended a college science event		
Yes	686	12.6
No	4,554	83.9
No Answer	187	3.5
	5,427	100.0

	N	Percentage
33A. To what extent do you agree with each statement?		
I am aware of opportunities for involvement in student clubs and activities		
Strongly Disagree	261	4.8
Disagree	1,014	18.7
Agree	2,645	48.7
Strongly Agree	1,302	24.0
No Answer	205	3.8
	5,427	100.0
33B. To what extent do you agree with each statement?		
I know how to bring forth an idea to college leadership to improve a practice, program, or service at this college		
Strongly Disagree	555	10.2
Disagree	1,702	31.4
Agree	2,102	38.7
Strongly Agree	824	15.2
No Answer	244	4.5
	5,427	100.0
33C. To what extent do you agree with each statement?		
Student needs are taken into consideration by this college when making decisions		
Strongly Disagree	228	4.2
Disagree	754	13.9
Agree	3,171	58.4
Strongly Agree	1,014	18.7
No Answer	260	4.8
	5,427	100.0
34A. To what extent do you know where to find information on each of the following?		
College policies and procedures that affect me as a student		
Strongly Disagree	159	2.9
Disagree	801	14.8
Agree	3,221	59.4
Strongly Agree	1,060	19.5
No Answer	186	3.4
	5,427	100.0
34B. To what extent do you know where to find information on each of the following?		
Student achievement information for this college and my program		
Strongly Disagree	137	2.5
Disagree	682	12.6
Agree	3,317	61.1
Strongly Agree	1,096	20.2
No Answer	195	3.6
	5,427	100.0

34C. To what extent do you know where to find information on each of the following?

Courses and educational programs

Strongly Disagree	78	1.5
Disagree	315	5.8
Agree	3,496	64.4
Strongly Agree	1,330	24.5
No Answer	208	3.8
	5,427	100.0

34D. To what extent do you know where to find information on each of the following?

Student support services and programs

Strongly Disagree	114	2.1
Disagree	499	9.2
Agree	3,364	62.0
Strongly Agree	1,236	22.8
No Answer	214	3.9
	5,427	100.0

34E. To what extent do you know where to find information on each of the following?

Career or employment

Strongly Disagree	218	4.0
Disagree	939	17.3
Agree	3,049	56.2
Strongly Agree	992	18.3
No Answer	229	4.2
	5,427	100.0

35A. To what extent do you agree with each statement?

I am familiar with the mission statement of this college

Strongly Disagree	282	5.2
Disagree	1,156	21.3
Agree	2,755	50.8
Strongly Agree	1,072	19.7
No Answer	162	3.0
	5,427	100.0

35B. To what extent do you agree with each statement?

I am aware of the intended learning outcomes of this college

Strongly Disagree	147	2.7
Disagree	612	11.3
Agree	3,271	60.3
Strongly Agree	1,228	22.6
No Answer	169	3.1
	5,427	100.0

35C. To what extent do you agree with each statement?

I am aware of the learning outcomes for my educational program

Strongly Disagree	115	2.1
Disagree	463	8.5
Agree	3,211	59.2
Strongly Agree	1,453	26.8
No Answer	185	3.4
	5,427	100.0

	N	Percentage
<i>35D. To what extent do you agree with each statement?</i>		
I am aware of the learning outcomes for my courses		
Strongly Disagree	65	1.2
Disagree	223	4.1
Agree	3,338	61.5
Strongly Agree	1,622	29.9
No Answer	179	3.3
	5,427	100.0
<i>35E. To what extent do you agree with each statement?</i>		
I feel that the courses required in my educational program prepare me for further coursework, employment, and/or transfer		
Strongly Disagree	76	1.4
Disagree	313	5.8
Agree	3,188	58.7
Strongly Agree	1,679	30.9
No Answer	171	3.2
	5,427	100.0
<i>35F. To what extent do you agree with each statement?</i>		
I receive excellent instruction in most of my courses		
Strongly Disagree	77	1.4
Disagree	364	6.7
Agree	3,174	58.5
Strongly Agree	1,644	30.3
No Answer	168	3.1
	5,427	100.0
<i>35G. To what extent do you agree with each statement?</i>		
Overall, I am satisfied with my experience at this college		
Strongly Disagree	91	1.7
Disagree	270	5.0
Agree	3,127	57.6
Strongly Agree	1,763	32.5
No Answer	176	3.2
	5,427	100.0
<i>35H. To what extent do you agree with each statement?</i>		
I would encourage others to attend this college		
Strongly Disagree	111	2.0
Disagree	239	4.4
Agree	2,956	54.5
Strongly Agree	1,922	35.4
No Answer	199	3.7
	5,427	100.0
ONLINE COURSE EXPERIENCE		
<i>37. Are you currently taking an online course?</i>		
(Only students who endorsed "Yes" were asked Questions 38-43)		
Yes	2,454	42.4
No	3,331	57.6
	5,785	100.0

	N	Percentage
38. Is this your first experience with an online course?		
Yes	671	27.4
No	1,716	69.9
No Answer	67	2.7
	2,454	100.0
39. Are you currently taking any on-campus (i.e., non-online) courses?		
Yes	1,808	73.7
No	586	23.9
No Answer	60	2.4
	2,454	100.0
40. Where do you primarily access your online course?		
Home	2,118	86.3
School	151	6.2
Work	79	3.2
Other	37	1.5
No Answer	69	2.8
	2,454	100.0
41A. How important was each reason for why you enrolled in this online course?		
I travel sometimes and cannot attend an on-campus course regularly		
Not Important	278	11.3
Somewhat Important	261	10.6
Important	367	15.0
Very Important	522	21.3
Not Applicable	952	38.8
No Answer	74	3.0
	2,454	100.0
41B. How important was each reason for why you enrolled in this online course?		
My work schedule is heavy and an online course is more convenient		
Not Important	161	6.6
Somewhat Important	181	7.4
Important	389	15.8
Very Important	1,118	45.5
Not Applicable	530	21.6
No Answer	75	3.1
	2,454	100.0
41C. How important was each reason for why you enrolled in this online course?		
Personal circumstances (family, health, etc.) made an online course more convenient		
Not Important	158	6.4
Somewhat Important	191	7.8
Important	475	19.4
Very Important	1,146	46.7
Not Applicable	415	16.9
No Answer	69	2.8
	2,454	100.0

41D. How important was each reason for why you enrolled in this online course?

Accessibility issues (long commute, parking, access to transportation, etc.) made an online course more convenient

Not Important	304	12.4
Somewhat Important	229	9.3
Important	419	17.1
Very Important	796	32.4
Not Applicable	638	26.0
No Answer	68	2.8
	2,454	100.0

41E. How important was each reason for why you enrolled in this online course?

I was curious, wanted to try something new

Not Important	419	17.1
Somewhat Important	263	10.7
Important	435	17.7
Very Important	474	19.3
Not Applicable	801	32.7
No Answer	62	2.5
	2,454	100.0

41F. How important was each reason for why you enrolled in this online course?

It was recommended by someone

Not Important	380	15.5
Somewhat Important	190	7.7
Important	378	15.4
Very Important	444	18.1
Not Applicable	979	39.9
No Answer	83	3.4
	2,454	100.0

41G. How important was each reason for why you enrolled in this online course?

I had a good experience with an online course before

Not Important	182	7.4
Somewhat Important	149	6.1
Important	462	18.8
Very Important	998	40.7
Not Applicable	586	23.9
No Answer	77	3.1
	2,454	100.0

41H. How important was each reason for why you enrolled in this online course?

The same course on-campus was full

Not Important	328	13.4
Somewhat Important	187	7.6
Important	365	14.9
Very Important	522	21.3
Not Applicable	970	39.5
No Answer	82	3.3
	2,454	100.0

	N	Percentage
<i>41I. How important was each reason for why you enrolled in this online course?</i>		
I thought it was easier than an on-campus course		
Not Important	434	17.7
Somewhat Important	265	10.8
Important	380	15.5
Very Important	527	21.5
Not Applicable	766	31.2
No Answer	82	3.3
	2,454	100.0
<i>41J. How important was each reason for why you enrolled in this online course?</i>		
An extra course online lets me graduate sooner		
Not Important	241	9.8
Somewhat Important	159	6.5
Important	384	15.7
Very Important	884	36.0
Not Applicable	697	28.4
No Answer	89	3.6
	2,454	100.0
<i>42. How likely are you to take another online course?</i>		
Not Likely	74	3.0
Somewhat Likely	171	7.0
Likely	353	14.4
Very Likely	1,787	72.8
Not Applicable	20	0.8
No Answer	49	2.0
	2,454	100.0