

**LA College Promise Student Survey
Fall 2018**

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	85	229	88	57	267	59	161	39	23	1,008
College Percentage	8.4%	22.7%	8.7%	5.7%	26.5%	5.9%	16.0%	3.9%	2.3%	
Students Invited	643	994	816	691	808	249	285	495	365	5,346
Percentage	12.0%	18.6%	15.3%	12.9%	15.1%	4.7%	5.3%	9.3%	6.8%	
Total Completed Surveys	13.2%	23.0%	10.8%	8.2%	33.0%	23.7%	56.5%	7.9%	6.3%	18.9%

1. How did you hear about the Los Angeles College Promise Program?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
College Representative	23	73	36	28	152	31	59	15	8	425
	27.1%	31.9%	40.9%	49.1%	56.9%	52.5%	36.6%	38.5%	34.8%	42.2%
College Information Event	25	74	27	11	55	5	45	9	8	259
	29.4%	32.3%	30.7%	19.3%	20.6%	8.5%	28.0%	23.1%	34.8%	25.7%
High School Counselor or Teacher	12	25	7	4	23	2	17	5	1	518
	14.1%	10.9%	8.0%	7.0%	8.6%	3.4%	10.6%	12.8%	4.3%	51.4%
Letter Sent Home	25	15	7	7	32	6	5	12	7	96
	29.4%	6.6%	8.0%	12.3%	12.0%	10.2%	3.1%	30.8%	30.4%	9.5%
Friend	14	42	18	6	42	8	26	5	1	162
	16.5%	18.3%	20.5%	10.5%	15.7%	13.6%	16.1%	12.8%	4.3%	16.1%
Other*	9	15	6	2	6	2	7	5	3	55
	10.6%	6.6%	6.8%	3.5%	2.2%	3.4%	4.3%	12.8%	13.0%	5.5%

*Other responses include: family member/partner (n = 16), other campus department (n = 10), college website/internet (n = 8), other college representative (n = 6), other college event (n = 4), e-mail correspondence (n = 3), other high school staff (n = 2), news (n = 2), overheard a conversation (n = 1), and "known about the college my entire life" (n = 1). Some students did not state how they heard about the LACP Program (n = 2).

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	85	229	88	57	267	59	161	39	23	1,008
College Percentage	8.4%	22.7%	8.7%	5.7%	26.5%	5.9%	16.0%	3.9%	2.3%	

2A. The LA College Promise Program influenced my decision to attend college.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Don't Agree At All	8	16	14	3	29	3	8	2	1	84
	9.4%	7.2%	15.9%	5.3%	10.9%	5.1%	5.0%	5.1%	4.4%	8.4%
Somewhat Agree	13	43	14	6	40	6	21	9	7	159
	15.3%	19.3%	15.9%	10.5%	15.1%	10.2%	13.0%	23.1%	30.4%	15.9%
Agree	37	78	31	20	92	26	60	9	9	362
	43.5%	34.9%	35.2%	35.1%	34.7%	44.0%	37.3%	23.1%	39.1%	36.2%
Strongly Agree	27	86	29	28	104	24	72	19	6	395
	31.8%	38.6%	33.0%	49.1%	39.3%	40.7%	44.7%	48.7%	26.1%	39.5%
Total Respondents*	85	223	88	57	265	59	161	39	23	1000

*Missing, n = 8

2B. The LA College Promise Program was important in my decision to enroll at an LACCD College.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Don't Agree At All	6	10	7	2	20	0	6	1	1	53
	7.1%	4.5%	8.1%	3.5%	7.5%	0.0%	3.7%	2.6%	4.3%	5.3%
Somewhat Agree	10	26	17	4	23	4	20	7	5	116
	11.8%	11.6%	19.8%	7.0%	8.7%	7.0%	12.4%	17.9%	21.8%	11.6%
Agree	35	74	25	22	74	21	68	9	10	338
	41.1%	33.0%	29.1%	38.6%	27.8%	36.8%	42.3%	23.1%	43.5%	33.9%
Strongly Agree	34	114	37	29	149	32	67	22	7	491
	40.0%	50.9%	43.0%	50.9%	56.0%	56.2%	41.6%	56.4%	30.4%	49.2%
Total Respondents*	85	224	86	57	266	57	161	39	23	998

*Missing, n = 10

2C. The LA College Promise Program made me more likely to attend college full time.

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Don't Agree At All	6	15	8	2	20	2	6	2	0	61
	7.1%	6.6%	9.1%	3.5%	7.5%	3.5%	3.7%	5.1%	0.0%	6.1%
Somewhat Agree	11	25	10	4	24	7	14	4	2	101
	12.9%	11.1%	11.4%	7.0%	9.1%	12.3%	8.7%	10.3%	8.7%	10.1%
Agree	34	60	29	16	65	19	49	9	9	290
	40.0%	26.5%	32.9%	28.1%	24.5%	33.3%	30.4%	23.1%	39.1%	29.0%
Strongly Agree	34	126	41	35	156	29	92	24	12	549
	40.0%	55.8%	46.6%	61.4%	58.9%	50.9%	57.2%	61.5%	52.2%	54.8%
Total Respondents*	85	226	88	57	265	57	161	39	23	1001

*Missing, n = 7

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	85	229	88	57	267	59	161	39	23	1,008
College Percentage	8.4%	22.7%	8.7%	5.7%	26.5%	5.9%	16.0%	3.9%	2.3%	

3A. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Summer Transition (Extended Orientation)*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	11	10	7	6	38	3	3	2	0	80
	12.9%	4.4%	7.9%	10.5%	14.3%	5.1%	1.9%	5.1%	0.0%	8.0%
Moderately Important	19	27	21	6	47	6	31	4	6	167
	22.4%	11.8%	23.9%	10.5%	17.7%	10.2%	19.2%	10.3%	26.1%	16.6%
Important	33	106	31	23	93	24	67	17	12	406
	38.8%	46.5%	35.2%	40.4%	34.9%	40.7%	41.6%	43.6%	52.2%	40.4%
Very Important	22	85	29	22	88	26	60	16	5	353
	25.9%	37.3%	33.0%	38.6%	33.1%	44.0%	37.3%	41.0%	21.7%	35.0%
Total Respondents*	85	228	88	57	266	59	161	39	23	1006

*Missing, n = 2

3B. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Priority Registration*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	0	0	0	3	5	0	1	0	0	9
	0.0%	0.0%	0.0%	5.3%	1.9%	0.0%	0.6%	0.0%	0.0%	0.9%
Moderately Important	5	8	7	1	16	2	6	2	0	47
	5.9%	3.5%	8.0%	1.7%	6.0%	3.4%	3.7%	5.1%	0.0%	4.7%
Important	31	90	30	17	67	20	44	8	8	315
	36.5%	39.7%	34.0%	29.8%	25.1%	34.5%	27.4%	20.5%	34.8%	31.3%
Very Important	49	129	51	36	179	36	110	29	15	634
	57.6%	56.8%	58.0%	63.2%	67.0%	62.1%	68.3%	74.4%	65.2%	63.1%
Total Respondents*	85	227	88	57	267	58	161	39	23	1005

*Missing, n = 3

3C. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Free Tuition*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	0	1	1	0	1	0	2	0	0	5
	0.0%	0.4%	1.1%	0.0%	0.4%	0.0%	1.2%	0.0%	0.0%	0.5%
Moderately Important	2	3	3	0	3	1	4	0	0	16
	2.4%	1.3%	3.4%	0.0%	1.1%	1.7%	2.5%	0.0%	0.0%	1.6%
Important	17	44	15	13	23	16	30	3	4	165
	20.0%	19.6%	17.1%	22.8%	8.6%	27.6%	18.8%	7.7%	17.4%	16.5%
Very Important	66	177	69	44	239	41	124	36	19	815
	77.6%	78.7%	78.4%	77.2%	89.9%	70.7%	77.5%	92.3%	82.6%	81.4%
Total Respondents*	85	225	88	57	266	58	160	39	23	1001

*Missing, n = 7

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	85	229	88	57	267	59	161	39	23	1,008
College Percentage	8.4%	22.7%	8.7%	5.7%	26.5%	5.9%	16.0%	3.9%	2.3%	

3D. Please rate how IMPORTANT each of the following services were to your decision to join the LA College Promise Program. *Ongoing Success Coaching, Advising, and Mentoring*

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Not Important	5	3	1	1	9	0	1	1	0	21
	5.9%	1.3%	1.1%	1.8%	3.4%	0.0%	0.6%	2.6%	0.0%	2.1%
Moderately Important	9	16	10	5	40	2	9	3	2	96
	10.7%	7.1%	11.4%	8.8%	15.2%	3.4%	5.7%	7.7%	8.7%	9.6%
Important	24	77	36	17	76	20	48	6	6	310
	28.6%	33.9%	40.9%	29.8%	28.9%	34.5%	30.2%	15.4%	26.1%	31.1%
Very Important	46	131	41	34	138	36	101	29	15	571
	54.8%	57.7%	46.6%	59.6%	52.5%	62.1%	63.5%	74.3%	65.2%	57.2%
Total Respondents*	84	227	88	57	263	58	159	39	23	998

*Missing, n = 10

4. Since the beginning of the semester, have you had the support and services needed to succeed in college? Would you say...

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
You have had ALL the support and services you needed	28	84	25	23	99	26	66	18	6	375
	32.9%	37.3%	28.7%	40.4%	37.2%	45.6%	42.0%	46.1%	26.1%	37.7%
You have had MOST of the support and services you needed	29	88	41	20	119	20	71	16	10	414
	34.1%	39.1%	47.1%	35.1%	44.7%	35.1%	45.2%	41.0%	43.5%	41.5%
You have had SOME, BUT NOT ENOUGH of the support and services you needed	25	35	14	9	37	10	14	3	4	151
	29.4%	15.6%	16.1%	15.8%	13.9%	17.5%	8.9%	7.7%	17.4%	15.2%
You have NOT HAD ANY of the support and services you needed	0	7	2	1	2	0	2	1	2	17
	0.0%	3.1%	2.3%	1.7%	0.8%	0.0%	1.3%	2.6%	8.7%	1.7%
I Don't Know	2	8	3	4	6	0	2	1	1	27
	2.4%	3.6%	3.5%	7.0%	2.3%	0.0%	1.3%	2.6%	4.3%	2.7%
Decline to Answer	1	3	2	0	3	1	2	0	0	12
	1.2%	1.3%	2.3%	0.0%	1.1%	1.8%	1.3%	0.0%	0.0%	1.2%
Total Respondents*	85	225	87	57	266	57	157	39	23	996

*Missing, n = 12

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	85	229	88	57	267	59	161	39	23	1,008
College Percentage	8.4%	22.7%	8.7%	5.7%	26.5%	5.9%	16.0%	3.9%	2.3%	

5. Do you struggle to pay for any of the following?

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total*
Transportation	36	104	24	26	93	21	64	13	13	394
	42.4%	45.4%	27.3%	45.6%	34.8%	35.6%	39.8%	33.3%	56.5%	39.1%
Housing	12	26	7	4	31	4	18	2	2	106
	14.1%	11.4%	8.0%	7.0%	11.6%	6.8%	11.2%	5.1%	8.7%	10.5%
Food	26	53	12	6	66	11	40	5	6	225
	30.6%	23.1%	13.6%	10.5%	24.7%	18.6%	24.8%	12.8%	26.1%	22.3%
Books and/or Other Supplies	46	118	42	35	153	17	94	22	13	540
	54.1%	51.5%	47.7%	61.4%	57.3%	28.8%	58.4%	56.4%	56.5%	53.6%
Childcare	2	0	2	0	1	2	0	0	1	8
	2.4%	0.0%	2.3%	0.0%	0.4%	3.4%	0.0%	0.0%	4.3%	0.8%

6A. Have any of the following been a problem for you in reaching your academic goals?

Cost of Books/Supplies

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total*
Yes	37	115	42	32	140	13	90	17	13	499
	44.6%	51.2%	47.7%	56.1%	54.2%	22.8%	57.7%	44.8%	56.5%	50.6%
No	44	100	37	20	108	42	60	20	9	440
	53.0%	44.4%	42.1%	35.1%	41.9%	73.7%	38.5%	52.6%	39.1%	44.7%
I Don't Know	2	10	9	5	10	2	6	1	1	46
	2.4%	4.4%	10.2%	8.8%	3.9%	3.5%	3.8%	2.6%	4.4%	4.7%
Total Respondents*	83	225	88	57	258	57	156	38	23	985

*Missing, n = 23

6B. Have any of the following been a problem for you in reaching your academic goals?

Cost of or Access to Reliable Transportation

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total*
Yes	31	95	23	19	76	27	60	11	13	355
	38.7%	43.6%	27.1%	33.9%	30.4%	48.2%	39.2%	29.0%	56.5%	37.0%
No	46	116	54	35	164	27	89	26	10	567
	57.5%	53.2%	63.5%	62.5%	65.6%	48.2%	58.2%	68.4%	43.5%	59.1%
I Don't Know	3	7	8	2	10	2	4	1	0	37
	3.8%	3.2%	9.4%	3.6%	4.0%	3.6%	2.6%	2.6%	0.0%	3.9%
Total Respondents*	80	218	85	56	250	56	153	38	23	959

*Missing, n = 49

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	85	229	88	57	267	59	161	39	23	1,008
College Percentage	8.4%	22.7%	8.7%	5.7%	26.5%	5.9%	16.0%	3.9%	2.3%	

6C. Have any of the following been a problem for you in reaching your academic goals?

Cost of or Access to Childcare

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total*
Yes	1	2	2	0	3	3	2	2	0	15
	1.3%	1.0%	2.4%	0.0%	1.3%	5.4%	1.3%	5.3%	0.0%	1.6%
No	75	201	77	52	236	53	144	36	21	895
	94.9%	95.7%	92.8%	94.5%	95.5%	94.6%	94.7%	94.7%	91.3%	94.9%
I Don't Know	3	7	4	3	8	0	6	0	2	33
	3.8%	3.3%	4.8%	5.5%	3.2%	0.0%	4.0%	0.0%	8.7%	3.5%
Total Respondents*	79	210	83	55	247	56	152	38	23	943

*Missing, n = 65

6D. Have any of the following been a problem for you in reaching your academic goals?

Needing to Spend More Time at Work

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total*
Yes	21	39	22	7	54	15	30	6	5	199
	26.2%	18.5%	25.6%	12.7%	21.4%	26.3%	19.6%	15.8%	21.8%	20.8%
No	55	162	58	43	186	39	111	31	17	702
	68.8%	76.8%	67.4%	78.2%	73.8%	68.4%	72.6%	81.6%	73.9%	73.5%
I Don't Know	4	10	6	5	12	3	12	1	1	54
	5.0%	4.7%	7.0%	9.1%	4.8%	5.3%	7.8%	2.6%	4.3%	5.7%
Total Respondents*	80	211	86	55	252	57	153	38	23	955

*Missing, n = 53

6E. Have any of the following been a problem for you in reaching your academic goals?

Other Financial Issues

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total*
Yes	41	87	32	16	110	24	65	14	9	398
	49.4%	40.1%	38.1%	28.6%	43.8%	40.7%	41.9%	37.8%	40.9%	41.3%
No	42	114	43	34	131	31	83	23	13	514
	50.6%	52.5%	51.2%	60.7%	52.2%	52.5%	53.6%	62.2%	59.1%	53.3%
I Don't Know	0	16	9	6	10	4	7	0	0	52
	0.0%	7.4%	10.7%	10.7%	4.0%	6.8%	4.5%	0.0%	0.0%	5.4%
Total Respondents*	83	217	84	56	251	59	155	37	22	964

*Missing, n = 44

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total
Surveys Completed	85	229	88	57	267	59	161	39	23	1,008
College Percentage	8.4%	22.7%	8.7%	5.7%	26.5%	5.9%	16.0%	3.9%	2.3%	

6F. Have any of the following been a problem for you in reaching your academic goals?

Other Family Obligations

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total*
Yes	29	78	23	15	89	14	42	14	7	311
	37.2%	36.3%	28.1%	27.3%	35.6%	24.6%	27.5%	37.8%	30.4%	32.7%
No	44	124	52	35	150	37	100	22	15	579
	56.4%	57.7%	63.4%	63.6%	60.0%	64.9%	65.3%	59.5%	65.2%	61.0%
I Don't Know	5	13	7	5	11	6	11	1	1	60
	6.4%	6.0%	8.5%	9.1%	4.4%	10.5%	7.2%	2.7%	4.4%	6.3%
Total Respondents*	78	215	82	55	250	57	153	37	23	950

*Missing, n = 58

6G. Have any of the following been a problem for you in reaching your academic goals?

Other

	City	East	Harbor	Mission	Pierce	Southwest	Trade	Valley	West	Total*
Yes	4	6	0	0	3	0	3	1	0	17
	8.5%	4.6%	0.0%	0.0%	2.0%	0.0%	3.1%	4.8%	0.0%	2.9%
No	38	114	48	28	134	26	85	19	13	505
	80.9%	87.0%	90.6%	87.5%	89.3%	83.9%	89.5%	90.4%	81.3%	87.7%
I Don't Know	5	11	5	4	13	5	7	1	3	54
	10.6%	8.4%	9.4%	12.5%	8.7%	16.1%	7.4%	4.8%	18.7%	9.4%
Total Respondents*	47	131	53	32	150	31	95	21	16	576

*Missing: n = 432

**Other responses included: financial problems (n = 5), work obligations (n = 3), mental health problem (n = 2), physical health problem (n = 2), trouble with coaching and advisor/mentor (n = 1), family responsibilities (n = 1), documents (n = 1), problem with a friend (n = 1), home environment (n = 1), homelessness (n = 1). Several students did not state the problem they had in reaching their academic goal (n = 36).